



RETURNED GOOD SERVICES

NON-MANDATORY FOR STATE AGENCIES

AVAILABLE FOR POLITICAL SUBDIVISIONS

This is a non-mandatory use contract offered to the State of Alaska for the purchase of Returned Good Services. In addition, all other State of Alaska governmental entities may purchase from this contract. Other State of Alaska Governmental entities may include the Alaska Legislative Branch, the Alaska Court System, the University of Alaska, Boards and Commissions, and all State of Alaska political subdivisions – cities, boroughs, and school districts.

Each facility that wishes to use this contract will need to register with MMCAP and receive a MMCAP Member ID number before use can begin.

For more information, contact: [Mindy Birk](#) - Contracting Officer
State of Alaska
(907) 465-5678

The State of Alaska has signed a Member Participating Agreements (MPAs) with the vendors listed below. Members have the option of using either of these vendors for Returned Good Services.

[Med-Turn, Inc.](#)
635 Vine Street
Winston-Salem, NC 27101

MED-TURN
PHARMACEUTICAL RETURN SERVICE



Expiration: June 30, 2023
Contract # 18020

Contract Terms and Conditions:

Scope:

Med-Turn, Inc. provides nationwide (all 50 states) on-site and off-site service for Members to receive credit for returned pharmaceutical products.

1. Vendor will provide all equipment, materials, and labor needed to transport, store, dispose, and process products for credit.
2. Vendor will provide the same level of service and offer the same service fee structures for all Members regardless of the Member's geographic location or practice type.
3. Vendor will not require or restrict in any way the number or size of shipments.

Services will include:

1. Providing a method for Members to transport unusable pharmaceuticals (including controlled substances) to Vendor with the intention of obtaining maximal credit under the manufacturer's policy;

2. Returning and/or reporting to the original manufacturer all potentially creditable pharmaceuticals in accordance with the guidelines and procedures established by the manufacturer, the DEA, and in accordance with all federal, state, and local laws;
3. Applying for the appropriate credit on behalf of the Member;
4. Documenting and reporting to each Member the total amount of the credit applied for;
5. Providing and maintaining a reporting method for the Member to determine the amount of credit estimated to be received and actually received;
6. Disposing of any non-creditable unusable products (including controlled substances and hazardous pharmaceutical materials) in the manner required by all applicable local, state, and federal rules and regulations;
7. Providing detailed documentation and reports to Members for the disposal of all pharmaceutical materials, including, but not limited to a Certificate of Destruction, after the product has been destroyed; and,
8. Providing prompt and knowledgeable response to MMCAP and Members' inquiries pertaining to manufacturers' returns and credit return policies.

Participation:

In order to initiate service, Members will contact Vendor's customer service number (800-350-0369, option 1) and provide the following information:

1. Current DEA license;
2. Current State Board of Pharmacy license;
3. Copy of wholesaler invoice no more than 90 days old;
4. MMCAP Member ID number; and,
5. Facility contact information.

Upon account initiation, Vendor will provide the Member with a specific, locally-based field account manager, and the regional manager for escalation purposes. The field account manager will be responsible for servicing the account and providing all customer service.

PharmaLink, Inc.

8285 Bryan Dairy Road #200
Largo, FL 33777



Expiration: June 30, 2023

Contract # MMS18017

Contract Terms and Conditions:

Scope:

PharmaLink, Inc. will provide off-site services consisting of:

1. Making available online forms, labels, and instructions for Members to prepare, pack, label and ship both controlled and non-controlled returned pharmaceutical products to their processing facility;
2. Online ability to inventory outdates prior to shipping;
3. Provide for complete documentation of the transfer and destruction of all controlled substances;
4. Free pick-up and shipping of products to their processing facility;

5. Processing returned products at their processing facility, which will consist of counting the number of project units received, verifying its contents, determining its estimated return value, return authorization management, and witnessed disposal of non-returnable product;
6. Providing itemized invoices or reports as available on their web portal;
7. Providing online tools (e.g., customer web portal) to allow all Members to track returned product through the returns process, view certificates of destruction, and monitor credits received, fees subtracted, and monies deposited into the Members' wholesaler accounts; and,
8. Performing an annual personalized pharmacy business review, upon request, via phone with the Member to address return and inventory recommendations.

Delivery:

PharmaLink will arrange and pay for all costs associated with the transport of viable return products that are to be returned from Member to Vendor. Transportation/shipping will be FOB Destination, prepaid and allowed from the Member. No other freight charges or fuel surcharges are allowed.

Participation:

In order to initiate service, MMCAP Members will contact the Vendor's customer service number (800-257-3527) and provide the following information:

1. Current DEA license;
 2. Current State Board of Pharmacy license;
 3. Copy of wholesaler invoice no more than 90 days old;
 4. MMCAP Member ID #;
 5. Facility contact information;
 6. Physical address; and,
 7. Billing address.
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