

## Component: Retirement and Benefits

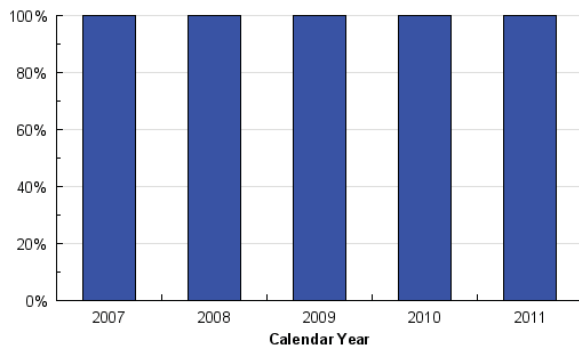
### Contribution to Department's Mission

Administer State of Alaska and political subdivision retirement and benefit plans.

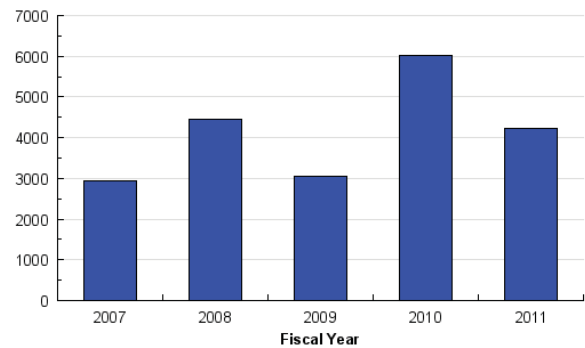
### Results

(Additional performance information is available on the web at <http://omb.alaska.gov/results.>)

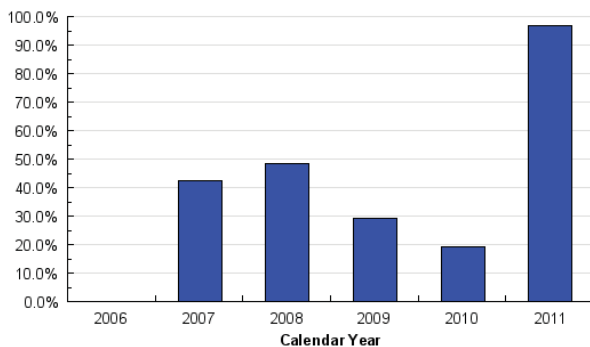
**Percent of Members Surveyed Reporting Increased Understanding.**



**Number of Retirement Seminar Attendees**



**Percent of Written Responses for Group Insurance Benefits**



### Core Services

- **Defined Benefit:** Collect all employee/employer data & contributions for each pay period, includes all changes/corrections, counseling, benefit education, and communications for all members and retirees. Process retiree payroll and member refunds.
- **DC Plan:** Collect employee/employer data & contributions, changes/corrections, counseling, benefits education & communications for account holders, process member distributions, transmit contributions & disbursements to the record keeper.
- Administer group health insurance and life insurance programs for active state employees and retired members of the retirement systems, including claims adjudication and counseling.
- Administer the following funds: defined benefit plans retiree health insurance fund; defined contribution plans retiree health insurance fund; and the health reimbursement arrangement plan.

## Measures by Core Service

(Additional performance information is available on the web at <http://omb.alaska.gov/results>.)

1. **Defined Benefit: Collect all employee/employer data & contributions for each pay period, includes all changes/corrections, counseling, benefit education, and communications for all members and retirees. Process retiree payroll and member refunds.**
2. **DC Plan: Collect employee/employer data & contributions, changes/corrections, counseling, benefits education & communications for account holders, process member distributions, transmit contributions & disbursements to the record keeper.**
3. **Administer group health insurance and life insurance programs for active state employees and retired members of the retirement systems, including claims adjudication and counseling.**
4. **Administer the following funds: defined benefit plans retiree health insurance fund; defined contribution plans retiree health insurance fund; and the health reimbursement arrangement plan.**

## Major Component Accomplishments in 2012

- In conjunction with ASEA Local 52 Health Trust, Open Enrollment Fairs were held in Juneau, Anchorage, and Fairbanks.
- Organized three benefit fairs in various locations throughout the state with Retirement and Benefits, Great West, and Social Security jointly participating.
- Conducted a campaign that instructed employers how to provide education to their employees, regarding the defined contribution retirement plans (DCR).
- In conjunction with Division of Finance, implemented new employee reporting codes to allow for better reporting of part-time members.
- Partnered with third party administrator, HealthSmart, (previously known as Wells Fargo), and their subcontractors to implement access to a supplemental network of health providers resulting in greater savings to the health plans and the members.
- Implemented virtual call center software in the Retirement and Health Benefits Customer Service Centers. First call resolution was fully implemented.
- Consolidated Retirement and Benefits Sections into a new Member Services Section to provide better customer services to members.
- Developed a new procedure for responding to employer inquiries.
- Developed a master process list of all tasks done by the member services staff and all reports required to accomplish those tasks.
- Deployed Phase 1 of the Document Management/Imaging system. Paper is now being scanned and retrieved digitally. As time permits records vault is being scanned along with new documents being received.
- Benefit Calculator was migrated to the Department's standard technology and is now in production.
- Direct deposit advices are now available on-line through the MyDRB web portal. This portal provides significant costs savings, by reducing postage and handling along with increased security and convenience to the members.
- Dependent Care Management System (DCAP) is now being managed, by the Third Party Administrator allowing the division to further consolidate and simplify systems.

## Key Component Challenges

**Retirement Systems** - Continue refinement of the defined contribution retirement plan. Contacting all PERS employers regarding their participation agreement to ensure they are compliant with the statutes and regulations of the plan. Continue to increase employers' ability to stay compliant with system statutes and regulations by providing more education opportunities in the form of the monthly e-newsletter to employers, audit visits and every other year training conferences. Institute lean business principles and review all processes to improve service to members and employers.

**Technology** - Simplify, secure and harden the division information technology (IT) infrastructure to deliver services through modernizing and standardizing interfaces with members, employers and internal staff through a Business Process Model that emphasizes security and automation. The focusing on the customer effort will be aligned with and support the division's reorganization. Hardening, simplifying and securing division's systems will include: Disaster Recovery and Continuing of Operations Planning; simplifying and consolidating processes used by members,

employers and internal staff to conduct business on behalf of members through a common and secure web portal built upon the recently deployed imaging infrastructure investment.

**Health Plans** - Conduct Risk Assessment of Health Systems for compliance of Health Information Technology for Economical and Clinical Health/ Health Information Portability and Accountability Act (HITECH/HIPAA) requirements. Analyze and implement requirements of federal health care legislation. Write the retiree health insurance plan document for the defined contribution retirement plans and re-evaluate revisions of the current active and retiree health insurance plan booklets. Development of a Request for Proposal (RFP) for new health care vendors to provide services for the following components of the employee and retiree health plans: medical claims administration and managed network, pharmacy benefit management services, dental claims administration and managed network, and healthcare management. Develop a best practices and innovative wellness/disease management program for AlaskaCare members. Implement the new Dependent Care Assistance Plan (DCAP) claims system with related process changes. Implement fee negotiation with the third party administrator and their subcontractor, Multiplan, to garner additional savings for the plan and the member on larger claim amounts.

**Member Education** - Continue to sponsor and expand benefit fairs in multiple locations in the state for National Save for Retirement Week and invite representatives from Social Security and Medicare to provide information. . Deliver benefit education seminars for employers and members of the plans to remote areas via Web-Ex. Organize community leaders in Juneau, Anchorage, Fairbanks and Bethel to participate in a financial fair planned for October 2013. This fair is designed to cover aspects of retirement planning, budgeting, credit management, debt management and financial planning for National Save for Retirement Week.

## Significant Changes in Results to be Delivered in FY2014

**Customer Self-Service and Automation** - The division is moving forward to simplify and secure its information technology infrastructure, by modernizing and standardizing interfaces used to communicate with members, employers and staff. The system improvements will include: disaster recovery; continuing operation planning; process consolidation and customer self-service would become available through a common and secure web portal managed through the division's Imaging web content management system.

## Statutory and Regulatory Authority

AS 14.20.310-345	Teachers' Leave and Retirement
AS 14.25	Teachers' Retirement System
AS 22.25	Judiciary Retirement and Death Benefits
AS 39.30	Insurance and Supplemental Employee Benefits
AS 39.35	Public Employees' Retirement System
AS 39.45	Public Employees' Deferred Compensation Program
AS 44.21.020 (7)	Duties of Department
2 AAC 35	Public Employees' Retirement System
2 AAC 36	Teachers' Retirement System
2 AAC 37	Judicial, Elected Public Officers, and National Guard/Naval Militia
	Retirement systems and Employee Benefit Systems
2 AAC 39	Group Health and Life Insurance

## Contact Information

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### Retirement and Benefits Component Financial Summary

*All dollars shown in thousands*

	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>Non-Formula Program:</b>			
<b>Component Expenditures:</b>			
71000 Personal Services	9,877.7	10,586.5	10,738.4
72000 Travel	122.8	149.0	149.0
73000 Services	4,151.7	4,648.3	5,373.3
74000 Commodities	174.5	200.0	200.0
75000 Capital Outlay	0.0	100.0	100.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
<b>Expenditure Totals</b>	<b>14,326.7</b>	<b>15,683.8</b>	<b>16,560.7</b>
<b>Funding Sources:</b>			
1004 General Fund Receipts	131.1	94.1	94.1
1007 Interagency Receipts	148.2	1.5	1.5
1017 Benefits Systems Receipts	3,923.9	4,261.0	4,585.5
1023 FICA Administration Fund Account	139.0	170.2	170.2
1029 Public Employees Retirement System Fund	6,950.4	7,712.3	8,093.9
1034 Teachers Retirement System Fund	2,879.5	3,155.1	3,309.4
1042 Judicial Retirement System	41.6	95.6	99.5
1045 National Guard & Naval Militia Retirement System	113.0	194.0	206.6
<b>Funding Totals</b>	<b>14,326.7</b>	<b>15,683.8</b>	<b>16,560.7</b>

### Estimated Revenue Collections

Description	Master Revenue Account	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>Unrestricted Revenues</b>				
Unrestricted Fund	68515	0.2	0.0	0.0
<b>Unrestricted Total</b>		<b>0.2</b>	<b>0.0</b>	<b>0.0</b>
<b>Restricted Revenues</b>				
Interagency Receipts	51015	148.2	1.5	1.5
FICA Administration Fund Account	51040	139.0	170.2	170.2
Public Employees Retirement Fund	51065	6,950.4	7,712.3	8,093.9
Teachers Retirement System Fund	51090	2,879.5	3,155.1	3,309.4
Judicial Retirement System	51125	41.6	95.6	99.5
National Guard Retirement System	51135	113.0	194.0	206.6
Benefits System Receipts	51390	3,923.9	4,261.0	4,585.5

Estimated Revenue Collections				
Description	Master Revenue Account	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
Restricted Total		14,195.6	15,589.7	16,466.6
Total Estimated Revenues		14,195.8	15,589.7	16,466.6

**Summary of Component Budget Changes  
From FY2013 Management Plan to FY2014 Governor**

*All dollars shown in thousands*

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
<b>FY2013 Management Plan</b>	<b>94.1</b>	<b>0.0</b>	<b>15,589.7</b>	<b>0.0</b>	<b>15,683.8</b>
<b>Adjustments which will continue current level of service:</b>					
-FY2014 Salary and Health Insurance Increases	0.0	0.0	1.9	0.0	1.9
<b>Proposed budget increases:</b>					
-Customer Self-Service and Internal Automation	0.0	0.0	875.0	0.0	875.0
<b>FY2014 Governor</b>	<b>94.1</b>	<b>0.0</b>	<b>16,466.6</b>	<b>0.0</b>	<b>16,560.7</b>

### Retirement and Benefits Personal Services Information

Authorized Positions			Personal Services Costs	
	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>		
Full-time	112	112	Annual Salaries	7,138,016
Part-time	1	1	Premium Pay	12,635
Nonpermanent	5	5	Annual Benefits	4,388,223
			<i>Less 6.94% Vacancy Factor</i>	<i>(800,474)</i>
			Lump Sum Premium Pay	0
<b>Totals</b>	<b>118</b>	<b>118</b>	<b>Total Personal Services</b>	<b>10,738,400</b>

### Position Classification Summary

Job Class Title	Anchorage	Fairbanks	Juneau	Others	Total
Accountant II	0	0	3	0	3
Accountant III	0	0	3	0	3
Accountant IV	0	0	2	0	2
Accountant V	0	0	2	0	2
Accounting Tech I	0	0	1	0	1
Accounting Tech III	0	0	2	0	2
Administrative Assistant II	0	0	2	0	2
Administrative Officer II	0	0	1	0	1
Analyst/Programmer II	0	0	1	0	1
Analyst/Programmer IV	0	0	4	0	4
Analyst/Programmer V	0	0	2	0	2
Chief Financial Officer, Drb	0	0	1	0	1
College Intern I	0	0	3	0	3
Data Processing Mgr III	0	0	1	0	1
Database Specialist II	0	0	1	0	1
Deputy Director	0	0	1	0	1
Division Director	0	0	1	0	1
Internal Auditor III	0	0	2	0	2
Internet Specialist II	0	0	2	0	2
Microfilm/Imaging Oper I	0	0	3	0	3
Microfilm/Imaging Oper II	0	0	1	0	1
Microfilm/Imaging Oper III	0	0	1	0	1
Office Assistant I	1	0	1	0	2
Office Assistant II	0	0	2	0	2
Office Assistant IV	0	0	1	0	1
Publications Spec I	0	0	1	0	1
Publications Spec II	0	0	1	0	1
Publications Spec III	0	0	1	0	1
Retirement & Benefits Spec I	0	0	9	0	9
Retirement & Benefits Tech I	0	0	13	0	13
Retirement & Benefits Tech II	0	0	22	0	22
Retirement Ben Manager	0	0	1	0	1
Retirement Ben Spec II	3	0	10	0	13
Retirement Ben Spec III	0	0	4	0	4
Strat Initiatives Health Coord	0	0	1	0	1
Student Intern I	0	0	1	0	1
Student Intern II	0	0	1	0	1
Supply Technician II	0	0	1	0	1
Systems Programmer I	0	0	1	0	1

**Position Classification Summary**

<b>Job Class Title</b>	<b>Anchorage</b>	<b>Fairbanks</b>	<b>Juneau</b>	<b>Others</b>	<b>Total</b>
Systems Programmer II	0	0	2	0	2
Systems Programmer III	0	0	1	0	1
<b>Totals</b>	<b>4</b>	<b>0</b>	<b>114</b>	<b>0</b>	<b>118</b>



**Component Detail All Funds**  
**Department of Administration**

**Component:** Retirement and Benefits (AR11765) (64)

**RDU:** Centralized Administrative Services (13)

	FY2012 Actuals	FY2013 Conference Committee	FY2013 Authorized	FY2013 Management Plan	FY2014 Governor	FY2013 Management Plan vs FY2014 Governor	
71000 Personal Services	9,877.7	10,586.5	10,586.5	10,586.5	10,738.4	151.9	1.4%
72000 Travel	122.8	149.0	149.0	149.0	149.0	0.0	0.0%
73000 Services	4,151.7	4,648.3	4,648.3	4,648.3	5,373.3	725.0	15.6%
74000 Commodities	174.5	200.0	200.0	200.0	200.0	0.0	0.0%
75000 Capital Outlay	0.0	100.0	100.0	100.0	100.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
<b>Totals</b>	<b>14,326.7</b>	<b>15,683.8</b>	<b>15,683.8</b>	<b>15,683.8</b>	<b>16,560.7</b>	<b>876.9</b>	<b>5.6%</b>
<b>Fund Sources:</b>							
1004 Gen Fund (UGF)	131.1	94.1	94.1	94.1	94.1	0.0	0.0%
1007 I/A Rcpts (Other)	148.2	1.5	1.5	1.5	1.5	0.0	0.0%
1017 Ben Sys (Other)	3,923.9	4,261.0	4,261.0	4,261.0	4,585.5	324.5	7.6%
1023 FICA Acct (Other)	139.0	170.2	170.2	170.2	170.2	0.0	0.0%
1029 P/E Retire (Other)	6,950.4	7,712.3	7,712.3	7,712.3	8,093.9	381.6	4.9%
1034 Teach Ret (Other)	2,879.5	3,155.1	3,155.1	3,155.1	3,309.4	154.3	4.9%
1042 Jud Retire (Other)	41.6	95.6	95.6	95.6	99.5	3.9	4.1%
1045 Nat Guard (Other)	113.0	194.0	194.0	194.0	206.6	12.6	6.5%
<b>Unrestricted General (UGF)</b>	<b>131.1</b>	<b>94.1</b>	<b>94.1</b>	<b>94.1</b>	<b>94.1</b>	<b>0.0</b>	<b>0.0%</b>
<b>Designated General (DGF)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Other Funds</b>	<b>14,195.6</b>	<b>15,589.7</b>	<b>15,589.7</b>	<b>15,589.7</b>	<b>16,466.6</b>	<b>876.9</b>	<b>5.6%</b>
<b>Federal Funds</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Positions:</b>							
Permanent Full Time	111	111	111	112	112	0	0.0%
Permanent Part Time	1	1	1	1	1	0	0.0%
Non Permanent	5	5	5	5	5	0	0.0%

**Change Record Detail - Multiple Scenarios With Descriptions**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	PFT	Positions PPT	NP
***** Changes From FY2013 Conference Committee To FY2013 Authorized *****												
FY2013 Conference Committee												
	ConfCom	15,683.8	10,586.5	149.0	4,648.3	200.0	100.0	0.0	0.0	111	1	5
1004 Gen Fund		94.1										
1007 I/A Rcpts		1.5										
1017 Ben Sys		4,261.0										
1023 FICA Acct		170.2										
1029 P/E Retire		7,712.3										
1034 Teach Ret		3,155.1										
1042 Jud Retire		95.6										
1045 Nat Guard		194.0										
*****												
Subtotal		15,683.8	10,586.5	149.0	4,648.3	200.0	100.0	0.0	0.0	111	1	5
***** Changes From FY2013 Authorized To FY2013 Management Plan *****												
Add Strategic Health Initiative Coordinator (02-8133) for Strategic Health Initiative												
	PosAdj	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1	0	0
A new Strategic Health Initiative Coordinator, 02-8133, Juneau is added to design and implement a wellness program.												
*****												
Subtotal		15,683.8	10,586.5	149.0	4,648.3	200.0	100.0	0.0	0.0	112	1	5
***** Changes From FY2013 Management Plan To FY2014 Governor *****												
Customer Self-Service and Internal Automation												
	Inc	875.0	0.0	0.0	875.0	0.0	0.0	0.0	0.0	0	0	0
1017 Ben Sys		323.9										
1029 P/E Retire		380.7										
1034 Teach Ret		153.9										
1042 Jud Retire		3.9										
1045 Nat Guard		12.6										

The division's actuary projects a 62% increase in retirees over the next decade. To meet this increasing workload, the Department of Administration is focusing on our customers and directing our efforts to complement the division's recent reorganization and consolidation. The department continues to leverage the capital investment in imaging technology to implement customer self-service and internal automation.

Self-services, automation, and process simplification are the strategies that the division will use to cost-effectively accommodate this rapid workload growth while continuing to deliver good customer service. The division's current business rules and processes are manual and paper based, or imbedded in complex and disparate software platforms using a variety of technological processes. This increment will allow for the consolidation and automation of both external and internal processes as the division migrates to single information technology architecture.

**Change Record Detail - Multiple Scenarios With Descriptions**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	PFT	PPT	NP
The division will simplify and secure its information technology infrastructure, by modernizing and standardizing interfaces used to communicate with members, employers and staff. The system improvements will include: disaster recovery; continuing operation planning; process consolidation and customer self-service that would become available through a common and secure web portal managed through the division's imaging web content management system. This will be accomplished through a business process model emphasizing data security and process automation.												
Without this increment, the automation and self-service initiatives will be impaired. Managing the significant increased growth in retirees over the next decade will require either an increase in workforce or a reduction in services.												
FY2014 Salary and Health Insurance Increases												
	SalAdj	1.9	1.9	0.0	0.0	0.0	0.0	0.0	0.0	0	0	0
1017 Ben Sys		0.6										
1029 P/E Retire		0.9										
1034 Teach Ret		0.4										
FY2014 Salary and Health Insurance increase : \$1.9												
FY2014 Health Insurance increase of \$59.00 per month per employee - from \$1,330 to \$1,389 per month Non-covered: \$1.9												
Align Authority to Comply with Vacancy Factor Guidelines												
	LIT	0.0	150.0	0.0	-150.0	0.0	0.0	0.0	0.0	0	0	0
This request will enable the division to adhere to vacancy factor guidelines. Funding is available in the contractual line due to retiree warrant notices being sent through the electronic fund transfer (EFT) process rather than paper warrants sent by mail.												
Add College Intern I (02-IN1301) for Internship Program												
	PosAdj	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	1
The Division of Retirement and Benefits established a College Intern I position that replaces the deleted Student Intern II position, PCN 02-IN0907. The new position will expire on 06/30/2014.												
College Intern I, 02-IN1301, Range 8, Juneau												
Delete Student Intern II (02-IN0907)												
	PosAdj	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0	0	-1
The Student Intern II position (02-IN0907) expired and is deleted and a new College Intern I position was created.												
Totals16,560.710,738.4149.05,373.3200.0100.00.00.011215												

**Personal Services Expenditure Detail**  
**Department of Administration**

**Scenario:** FY2014 Governor (10289)  
**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	GF Amount
02-1090	Publications Spec I	FT	1	GP	Juneau	205	13B / C	12.0		42,713	0	0	31,837	74,550	634
02-1132	Analyst/Programmer IV	FT	A	GP	Juneau	205	20G / J	12.0		80,661	0	0	45,366	126,027	1,071
02-1974	Office Assistant I	PT	A	GP	Anchorage	200	8F / G	9.6		27,035	0	0	16,282	43,317	368
02-8001	Division Director	FT	1	XE	Juneau	NAA	27F	12.0		117,624	0	0	58,360	175,984	1,496
02-8002	Internet Specialist II	FT	A	GP	Juneau	205	19K	12.0		81,384	0	0	45,624	127,008	1,080
02-8010	Accountant V	FT	A	SS	Juneau	205	22J	12.0		96,420	0	0	50,478	146,898	1,249
02-8011	Retirement Ben Spec II	FT	A	GP	Juneau	205	18J	12.0		73,392	0	0	42,775	116,167	987
02-8012	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14D / E	12.0		49,835	0	0	34,376	84,211	716
02-8013	Accountant III	FT	A	GP	Juneau	205	18M / N	12.0		84,392	0	0	46,696	131,088	1,114
02-8014	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B	12.0		45,000	0	0	32,653	77,653	660
02-8015	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14D / E	12.0		49,255	0	0	34,170	83,425	709
02-8016	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12B / C	12.0		40,226	0	0	30,951	71,177	605
02-8017	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14B / C	12.0		45,889	0	0	32,970	78,859	670
02-8018	Systems Programmer I	FT	A	GP	Juneau	205	20J / K	12.0		85,595	0	0	47,125	132,720	1,128
02-8019	Accounting Tech I	FT	A	GP	Juneau	205	12K / L	12.0		50,540	0	0	34,628	85,168	724
02-8020	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12C / D	12.0		40,829	0	0	31,166	71,995	612
02-8021	Retirement & Benefits Spec I	FT	1	SS	Juneau	205	16B	12.0		54,168	0	0	35,415	89,583	762
02-8022	Retirement Ben Spec II	FT	1	GP	Juneau	205	18D / E	12.0		64,223	0	0	39,506	103,729	882
02-8027	Internal Auditor III	FT	A	GP	Juneau	205	21M	12.0		100,296	0	0	52,366	152,662	1,298
02-8029	Microfilm/Imaging Oper II	FT	A	GP	Juneau	205	12J	12.0		48,480	0	0	33,893	82,373	700
02-8030	Retirement Ben Manager	FT	A	SS	Juneau	205	23J	12.0		103,296	0	0	52,929	156,225	1,328
02-8031	Retirement Ben Spec II	FT	A	GP	Juneau	205	18K	12.0		76,140	0	0	43,754	119,894	1,019
02-8032	Retirement Ben Spec II	FT	A	GP	Anchorage	200	18C / D	12.0		58,991	0	0	37,641	96,632	821
02-8033	Retirement Ben Spec III	FT	A	SS	Juneau	205	20C / D	12.0		74,904	0	0	42,807	117,711	1,001
02-8034	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,127	0	0	32,698	77,825	662
02-8038	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12C / D	12.0		41,144	0	1,176	31,697	74,017	629
02-8039	Retirement & Benefits Tech I	FT	A	GP	Juneau	205	12B / C	12.0		39,896	0	0	30,833	70,729	601
02-8040	Retirement Ben Spec III	FT	A	SS	Juneau	205	20L	12.0		90,852	0	0	48,493	139,345	1,184
02-8041	Retirement & Benefits Spec I	FT	A	SS	Juneau	205	16B / C	12.0		55,032	0	0	35,723	90,755	771
02-8043	Publications Spec II	FT	1	GP	Juneau	205	16B / C	12.0		53,451	0	0	35,666	89,117	758
02-8044	Retirement & Benefits Tech I	FT	A	GP	Juneau	205	12F / G	12.0		45,889	0	0	32,970	78,859	670
02-8045	Internet Specialist II	FT	1	GP	Juneau	205	19F / G	12.0		73,910	0	0	42,959	116,869	993
02-8046	Administrative Officer II	FT	A	SS	Juneau	205	19K	12.0		81,972	0	0	45,327	127,299	1,082
02-8047	Internal Auditor III	FT	A	GG	Juneau	205	21P	12.0		112,020	0	0	56,545	168,565	1,433

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**Personal Services Expenditure Detail**  
**Department of Administration**

**Scenario:** FY2014 Governor (10289)  
**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	GF Amount
02-8048	Chief Financial Officer, Drb	FT	A	SS	Juneau	205	24B / C	12.0		94,720	0	0	49,872	144,592	1,229
02-8049	Accountant IV	FT	1	SS	Juneau	205	20A / B	12.0		70,916	0	0	41,386	112,302	955
02-8050	Office Assistant IV	FT	1	SS	Juneau	605	12B / C	12.0		41,199	0	0	30,791	71,990	612
02-8051	Retirement Ben Spec II	FT	A	GP	Juneau	205	18K / L	12.0		76,738	0	0	43,967	120,705	1,026
02-8052	Retirement Ben Spec III	FT	A	SS	Juneau	205	20J	12.0		84,396	0	0	46,191	130,587	1,110
02-8053	Microfilm/Imaging Oper I	FT	1	GP	Juneau	205	10F / G	12.0		40,611	0	0	31,088	71,699	609
02-8054	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14A / B	12.0		44,876	0	1,254	33,056	79,186	673
02-8055	Office Assistant I	FT	A	GP	Juneau	205	8D / E	12.0		33,252	0	0	28,465	61,717	525
02-8056	Administrative Assistant II	FT	A	GP	Juneau	205	14G / J	12.0		54,264	0	0	35,955	90,219	767
02-8057	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14G	12.0		53,520	0	0	35,690	89,210	758
02-8060	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14E / F	12.0		51,462	0	1,441	35,470	88,373	751
02-8061	Database Specialist II	FT	A	GP	Juneau	205	21K	12.0		93,180	0	0	49,829	143,009	1,216
02-8062	Analyst/Programmer V	FT	A	SS	Juneau	205	22C / D	12.0		84,074	0	0	46,076	130,150	1,106
02-8063	Analyst/Programmer II	FT	1	GP	Juneau	205	16A / B	12.0		51,462	0	0	34,956	86,418	735
02-8064	Systems Programmer II	FT	A	GP	Juneau	205	22D / E	12.0		84,245	0	0	46,644	130,889	1,113
02-8065	Systems Programmer II	FT	A	GP	Juneau	205	22M	12.0		107,424	0	0	54,907	162,331	1,380
02-8066	Analyst/Programmer IV	FT	A	GP	Juneau	205	20G / J	12.0		83,752	0	0	46,468	130,220	1,107
02-8067	Systems Programmer III	FT	1	SS	Juneau	205	23C / D	12.0		91,852	0	0	48,849	140,701	1,196
02-8068	Data Processing Mgr III	FT	A	SS	Juneau	205	24J	12.0		110,376	0	0	55,453	165,829	1,410
02-8069	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,889	0	0	32,970	78,859	670
02-8070	Accountant II	FT	A	GP	Juneau	205	16M / N	12.0		74,412	0	0	43,138	117,550	999
02-8071	Retirement Ben Spec II	FT	A	GP	Anchorage	200	18J	12.0		69,900	0	0	41,530	111,430	947
02-8072	Retirement Ben Spec II	FT	A	GP	Anchorage	200	18M / N	12.0		78,182	0	0	44,482	122,664	1,043
02-8074	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,254	0	1,298	33,206	79,758	678
02-8075	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14C / D	12.0		47,883	0	0	33,681	81,564	693
02-8076	Administrative Assistant II	FT	A	SS	Juneau	605	14K	12.0		57,732	0	0	36,685	94,417	803
02-8077	Retirement Ben Spec II	FT	1	GP	Juneau	205	18B / C	12.0		60,056	0	0	38,020	98,076	834
02-8078	Retirement Ben Spec II	FT	A	GP	Juneau	205	18F / G	12.0		70,321	0	0	41,680	112,001	952
02-8079	Retirement Ben Spec II	FT	A	SS	Juneau	205	18E / F	12.0		70,259	0	0	41,151	111,410	947
02-8080	Retirement & Benefits Spec I	FT	A	GP	Juneau	205	16E / F	12.0		58,166	0	0	37,346	95,512	812
02-8081	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12B / C	12.0		40,171	0	1,137	31,337	72,645	618
02-8082	Office Assistant II	FT	A	GP	Juneau	205	10B / C	12.0		35,376	0	0	29,222	64,598	549
02-8083	Retirement Ben Spec III	FT	A	SS	Juneau	205	20K	12.0		87,552	0	0	47,316	134,868	1,146

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**Personal Services Expenditure Detail**  
**Department of Administration**

**Scenario:** FY2014 Governor (10289)  
**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	GF Amount
02-8084	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,699	0	1,298	33,365	80,362	683
02-8085	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14C / D	12.0		46,810	0	0	33,298	80,108	681
02-8086	Microfilm/Imaging Oper III	FT	A	SS	Juneau	205	14E / F	12.0		53,096	0	0	35,033	88,129	749
02-8088	Office Assistant II	FT	A	GP	Juneau	205	10F / G	12.0		39,841	0	0	30,814	70,655	601
02-8089	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14B / C	12.0		45,254	0	0	32,743	77,997	663
02-8090	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,254	0	1,298	33,206	79,758	678
02-8091	Microfilm/Imaging Oper I	FT	A	GP	Juneau	205	10B / C	12.0		35,673	0	0	29,328	65,001	553
02-8092	Retirement Ben Spec II	FT	A	GP	Juneau	205	18G	12.0		70,500	0	0	41,744	112,244	954
02-8093	Analyst/Programmer IV	FT	A	GP	Juneau	205	20K	12.0		87,036	0	0	47,639	134,675	1,145
02-8095	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12B / C	12.0		40,776	0	0	31,147	71,923	611
02-8096	Retirement & Benefits Spec I	FT	A	SS	Juneau	205	16C / D	12.0		56,776	0	0	36,345	93,121	792
02-8097	Accountant II	FT	A	GP	Juneau	205	16A / B	12.0		51,384	0	0	34,929	86,313	734
02-8098	Analyst/Programmer IV	FT	1	GP	Juneau	205	20B / C	12.0		68,800	0	0	41,137	109,937	935
02-8099	Accounting Tech III	FT	A	GP	Juneau	205	16L	12.0		69,132	0	0	41,256	110,388	938
02-8100	Accountant II	FT	A	GP	Juneau	205	16B / C	12.0		53,242	0	0	35,591	88,833	755
02-8101	Accountant V	FT	A	SS	Juneau	205	22K / L	12.0		100,189	0	0	51,821	152,010	1,292
02-8102	Accountant III	FT	1	SS	Juneau	205	18D	12.0		66,564	0	0	39,834	106,398	904
02-8103	Accounting Tech III	FT	A	GP	Juneau	205	16G	12.0		61,680	0	0	38,599	100,279	852
02-8104	Retirement Ben Spec II	FT	A	GP	Juneau	205	18O	12.0		88,224	0	0	48,062	136,286	1,158
02-8105	Retirement Ben Spec II	FT	A	GP	Juneau	205	18F	12.0		68,352	0	0	40,978	109,330	929
02-8106	Retirement & Benefits Spec I	FT	A	GP	Juneau	205	16D / E	12.0		56,969	0	0	36,920	93,889	798
02-8107	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,254	0	0	32,743	77,997	663
02-8108	Publications Spec III	FT	1	SS	Juneau	205	19D / E	12.0		77,003	0	0	43,556	120,559	1,025
02-8109	Retirement & Benefits Tech I	FT	A	GP	Juneau	205	12L	12.0		52,188	0	0	35,215	87,403	743
02-8110	Retirement & Benefits Spec I	FT	A	GP	Juneau	205	16F / G	12.0		59,885	0	0	37,959	97,844	832
02-8111	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14F / G	12.0		52,756	0	0	35,418	88,174	750
02-8112	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14A / B	12.0		44,938	0	0	32,631	77,569	659
02-8113	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12B / C	12.0		39,896	0	0	30,833	70,729	601
02-8114	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12B / C	12.0		39,786	0	1,137	31,199	72,122	613
02-8115	Retirement & Benefits Tech I	FT	A	GP	Juneau	205	12F / G	12.0		46,461	0	1,298	33,636	81,395	692
02-8116	Retirement & Benefits Spec I	FT	1	SS	Juneau	205	16B / C	12.0		54,456	0	0	35,518	89,974	765
02-8117	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12C / D	12.0		41,669	0	0	31,465	73,134	622

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**Personal Services Expenditure Detail**  
**Department of Administration**

**Scenario:** FY2014 Governor (10289)  
**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

PCN	Job Class Title	Time Status	Retire Code	Barg Unit	Location	Salary Sched	Range / Step	Comp Months	Split / Count	Annual Salaries	COLA	Premium Pay	Annual Benefits	Total Costs	GF Amount
02-8118	Accountant III	FT	1	SS	Juneau	205	18B / C	12.0		62,665	0	0	38,444	101,109	859
02-8119	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14G / J	12.0		54,171	0	0	35,922	90,093	766
02-8120	Microfilm/Imaging Oper I	FT	A	GP	Juneau	205	10B / C	12.0		35,426	0	0	29,240	64,666	550
02-8121	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,254	0	1,298	33,206	79,758	678
02-8123	Supply Technician II	FT	1	GP	Juneau	205	12B / C	12.0		39,841	0	0	30,814	70,655	601
02-8125	Retirement & Benefits Tech II	FT	A	GP	Juneau	205	14D / E	12.0		48,530	0	0	33,911	82,441	701
02-8126	Retirement & Benefits Spec I	FT	1	SS	Juneau	205	16F	12.0		62,232	0	0	38,290	100,522	854
02-8127	Accountant IV	FT	A	SS	Juneau	205	20B / C	12.0		72,154	0	0	41,827	113,981	969
02-8128	Retirement & Benefits Tech I	FT	1	GP	Juneau	205	12B / C	12.0		39,951	0	0	30,853	70,804	602
02-8129	Retirement & Benefits Tech II	FT	1	GP	Juneau	205	14B / C	12.0		45,254	0	0	32,743	77,997	663
02-8130	Retirement & Benefits Spec I	FT	A	GP	Juneau	205	16F / G	12.0		59,714	0	0	37,898	97,612	830
02-8131	Analyst/Programmer V	FT	A	SS	Juneau	205	22C / D	12.0		85,344	0	0	46,529	131,873	1,121
02-8132	Deputy Director	FT	A	XE	Juneau	NAA	25J	12.0		113,532	0	0	57,142	170,674	1,451
02-8133	Strat Initiatives Health Coord	FT	1	XE	Juneau	NAA	23C	12.0		85,836	0	0	47,269	133,105	1,131
02-IN0900	College Intern I	NP	N	EE	Juneau	NAA	8A	12.0		12,090	0	0	1,367	13,457	114
02-IN0907	Student Intern II	NP	N	EE	Juneau	NAA	7A	12.0		0	0	0	0	0	0
02-IN0911	College Intern I	NP	N	EE	Juneau	NAA	8A	12.0		12,090	0	0	1,367	13,457	114
02-IN1002	Student Intern II	NP	N	EE	Juneau	NAA	7A	12.0		11,443	0	0	1,294	12,737	108
02-IN1301	College Intern I	NP	N	EE	Juneau	NAA	8A	12.0		12,090	0	0	1,367	13,457	0
02-N07024	Student Intern I	NP	N	EE	Juneau	NAA	6A	12.0		10,803	0	0	1,222	12,025	102
<div> <div>Total Positions</div> <div>New</div> <div>Deleted</div> </div>														<div>Total Salary Costs:</div> <div>7,138,016</div>	
<div> <div>Full Time Positions:</div> <div>112</div> <div>0</div> <div>0</div> </div>														<div>Total COLA:</div> <div>0</div>	
<div> <div>Part Time Positions:</div> <div>1</div> <div>0</div> <div>0</div> </div>														<div>Total Premium Pay::</div> <div>12,635</div>	
<div> <div>Non Permanent Positions:</div> <div>5</div> <div>1</div> <div>1</div> </div>														<div>Total Benefits:</div> <div>4,388,223</div>	
<div> <div>Positions in Component:</div> <div>118</div> <div>1</div> <div>1</div> </div>														<div>Total Pre-Vacancy:</div> <div>11,538,874</div>	
														<div>Minus Vacancy Adjustment of 6.94%:</div> <div>(800,474)</div>	
														<div>Total Post-Vacancy:</div> <div>10,738,400</div>	
<div>Total Component Months: 1,413.6</div>														<div>Plus Lump Sum Premium Pay:</div> <div>0</div>	
														<div>Personal Services Line 100:</div> <div>10,738,400</div>	

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**Personal Services Expenditure Detail**  
**Department of Administration**

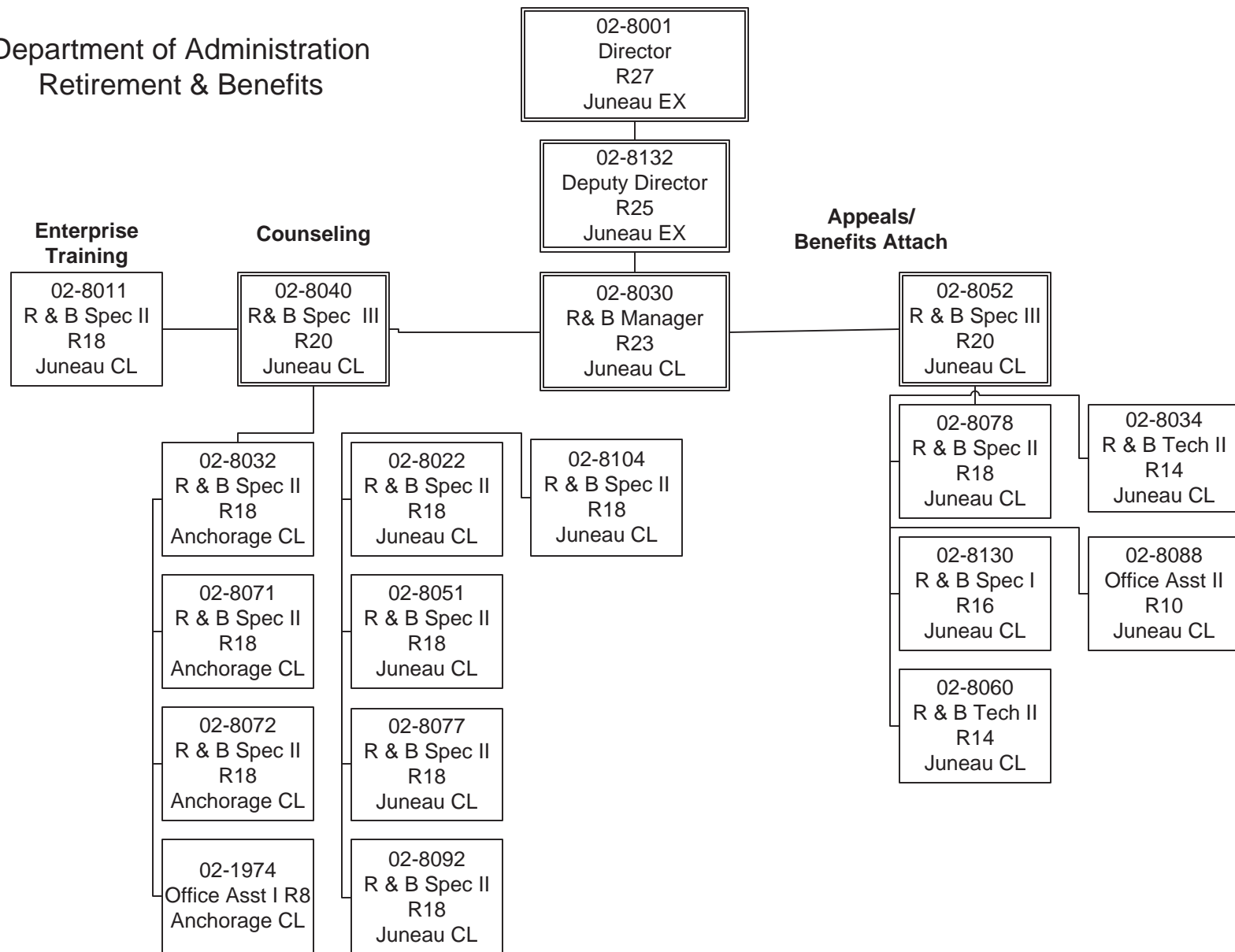
**Scenario:** FY2014 Governor (10289)  
**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>PCN Funding Sources:</b>	<b>Pre-Vacancy</b>	<b>Post-Vacancy</b>	<b>Percent</b>
1004 General Fund Receipts	97,966	91,170	0.85%
1007 Interagency Receipts	1,154	1,074	0.01%
1017 Benefits Systems Receipts	3,334,916	3,103,567	28.90%
1023 FICA Administration Fund Account	16,321	15,189	0.14%
1029 Public Employees Retirement System Fund	5,673,437	5,279,860	49.17%
1034 Teachers Retirement System Fund	2,298,533	2,139,079	19.92%
1042 Judicial Retirement System	25,386	23,624	0.22%
1045 National Guard & Naval Militia Retirement System	91,161	84,837	0.79%
<b>Total PCN Funding:</b>	<b>11,538,874</b>	<b>10,738,400</b>	<b>100.00%</b>

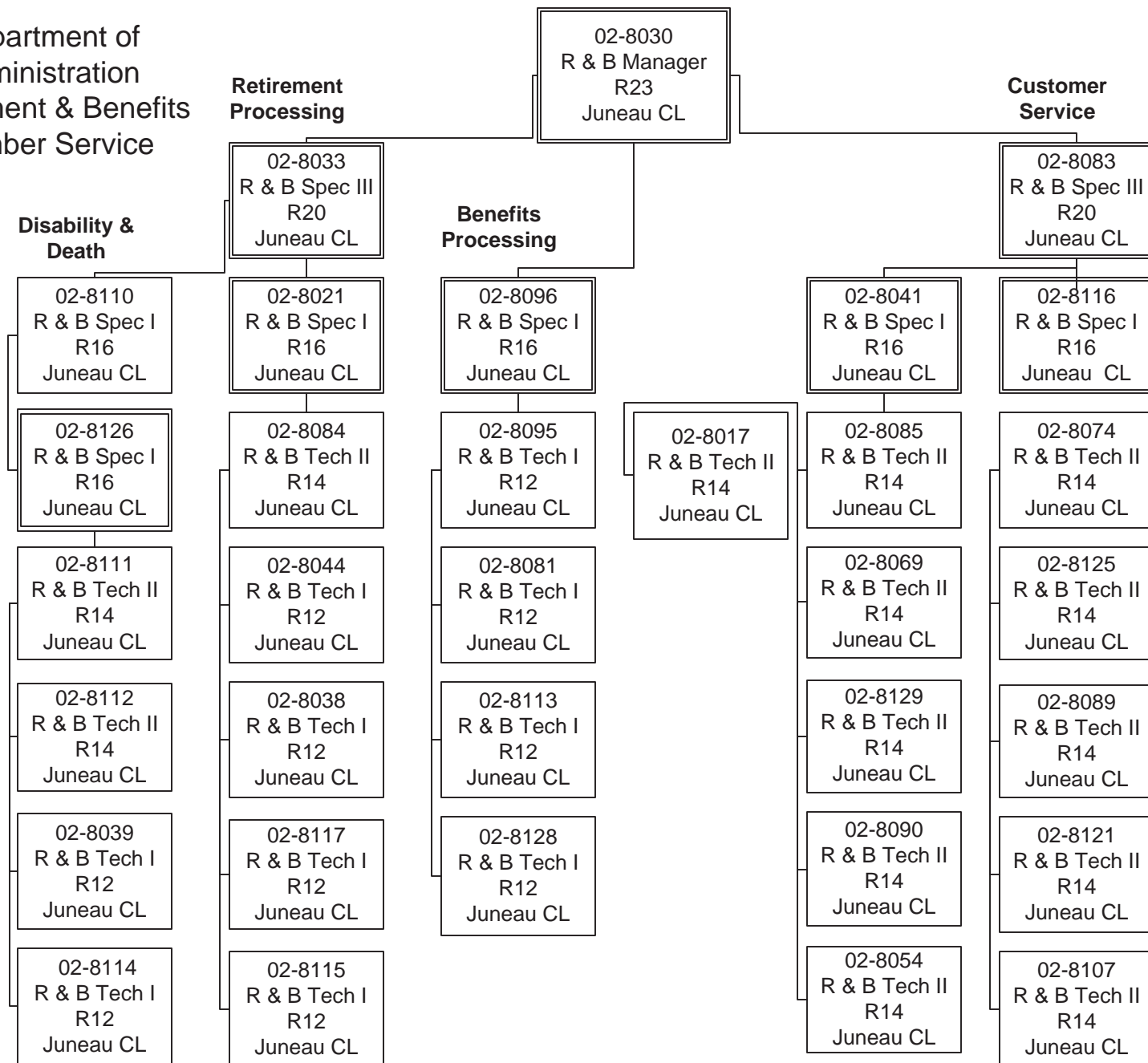
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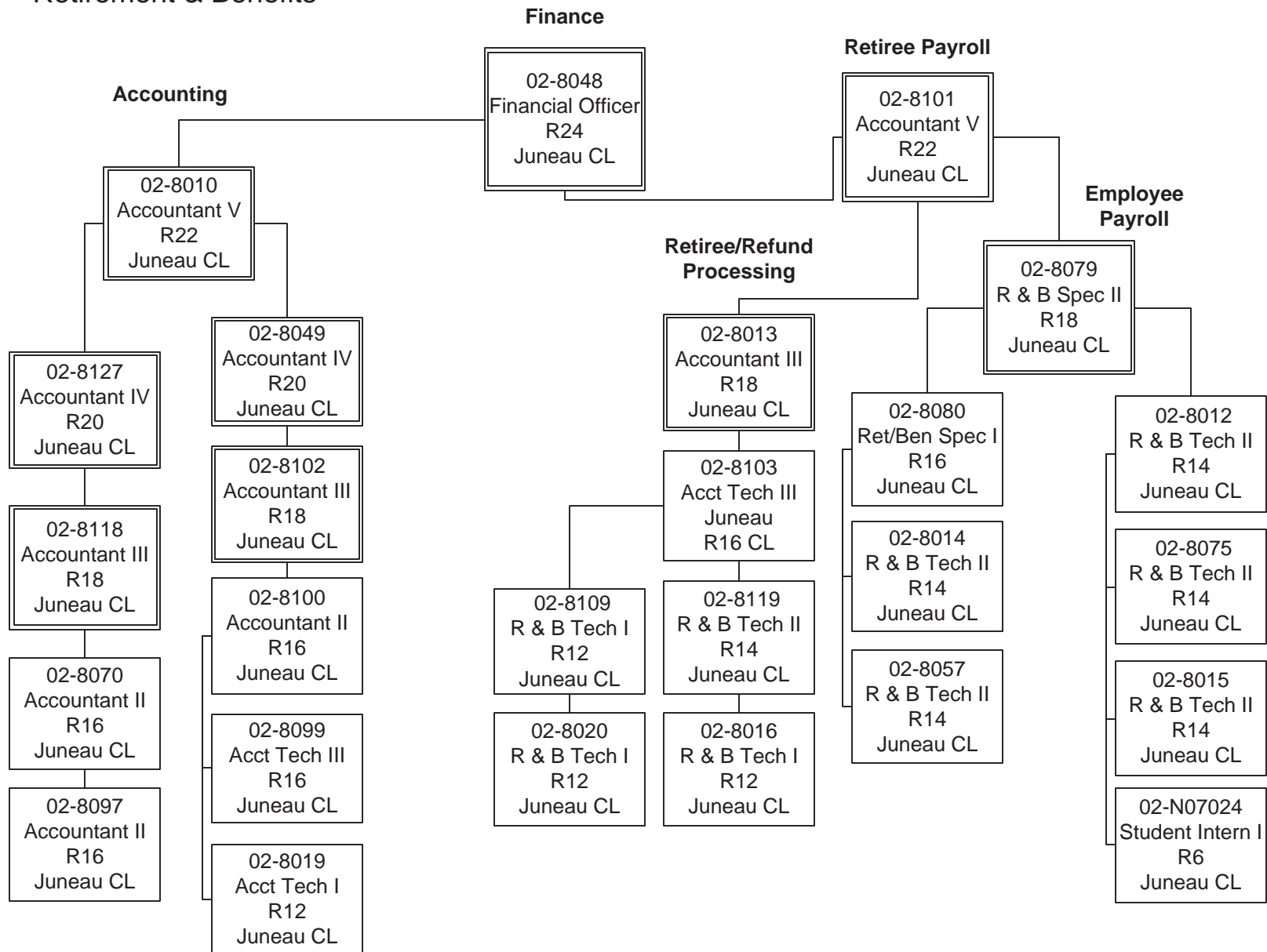
# Department of Administration Retirement & Benefits



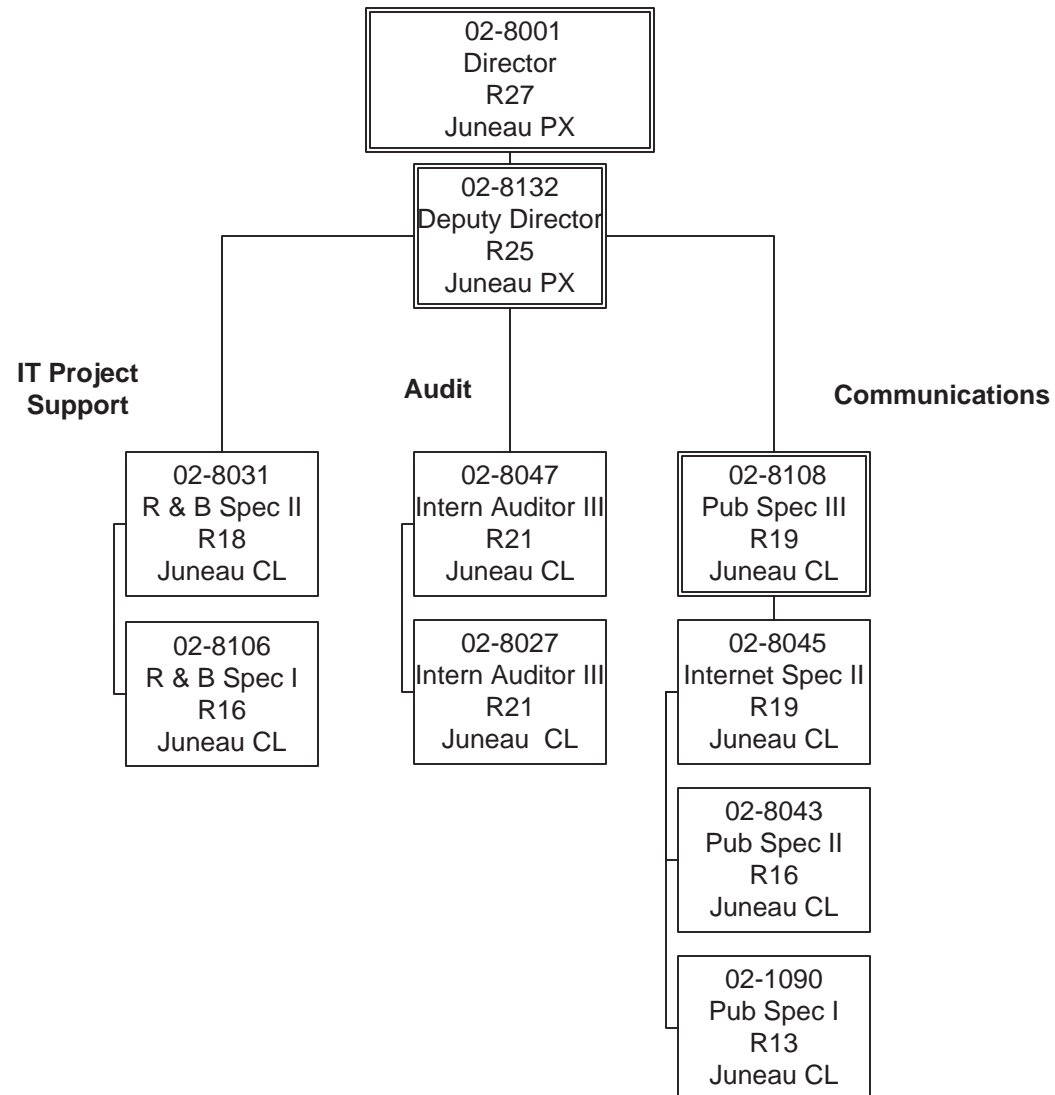
Department of  
Administration  
Retirement & Benefits  
Member Service



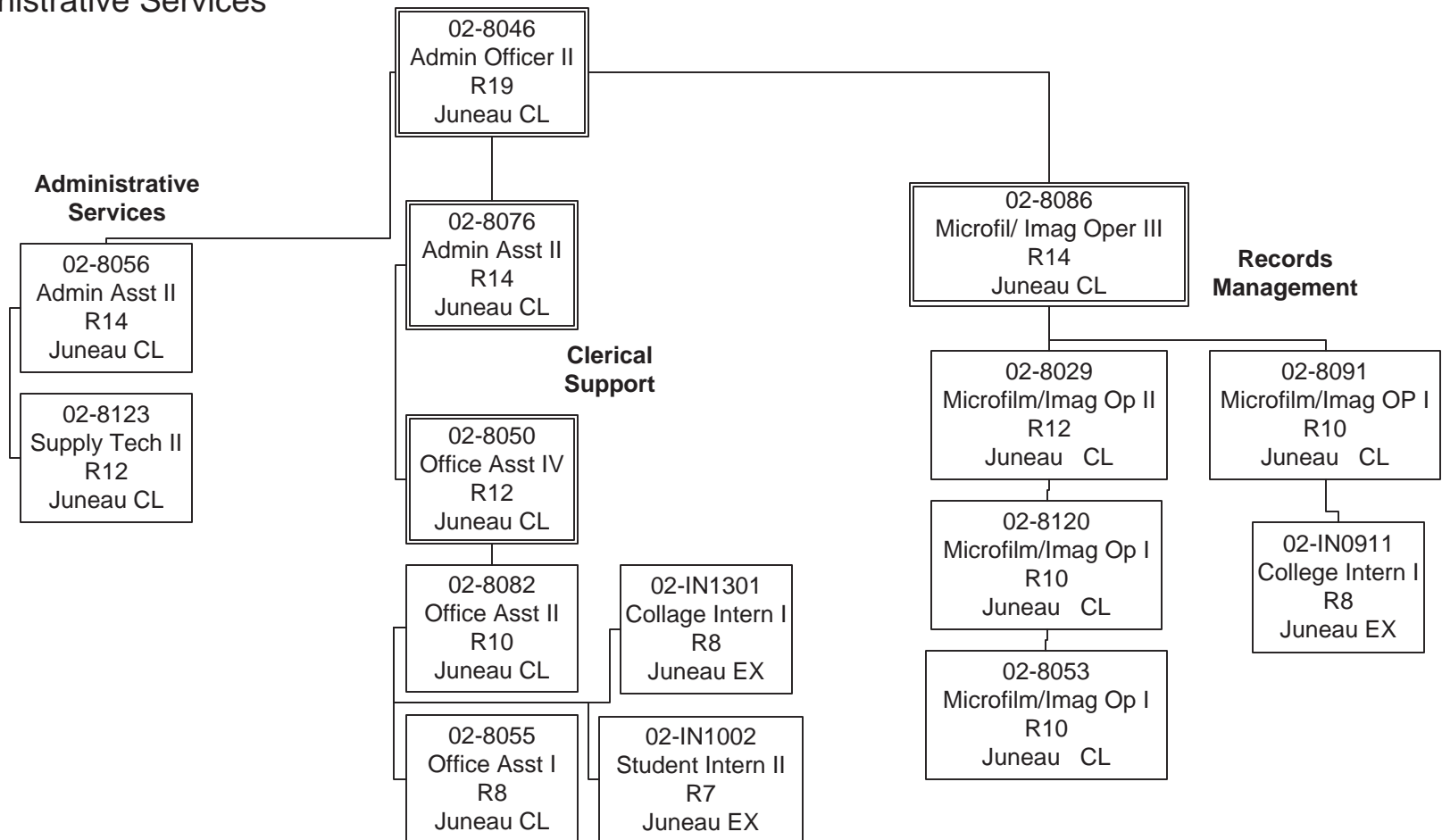
Department of Administration  
Retirement & Benefits



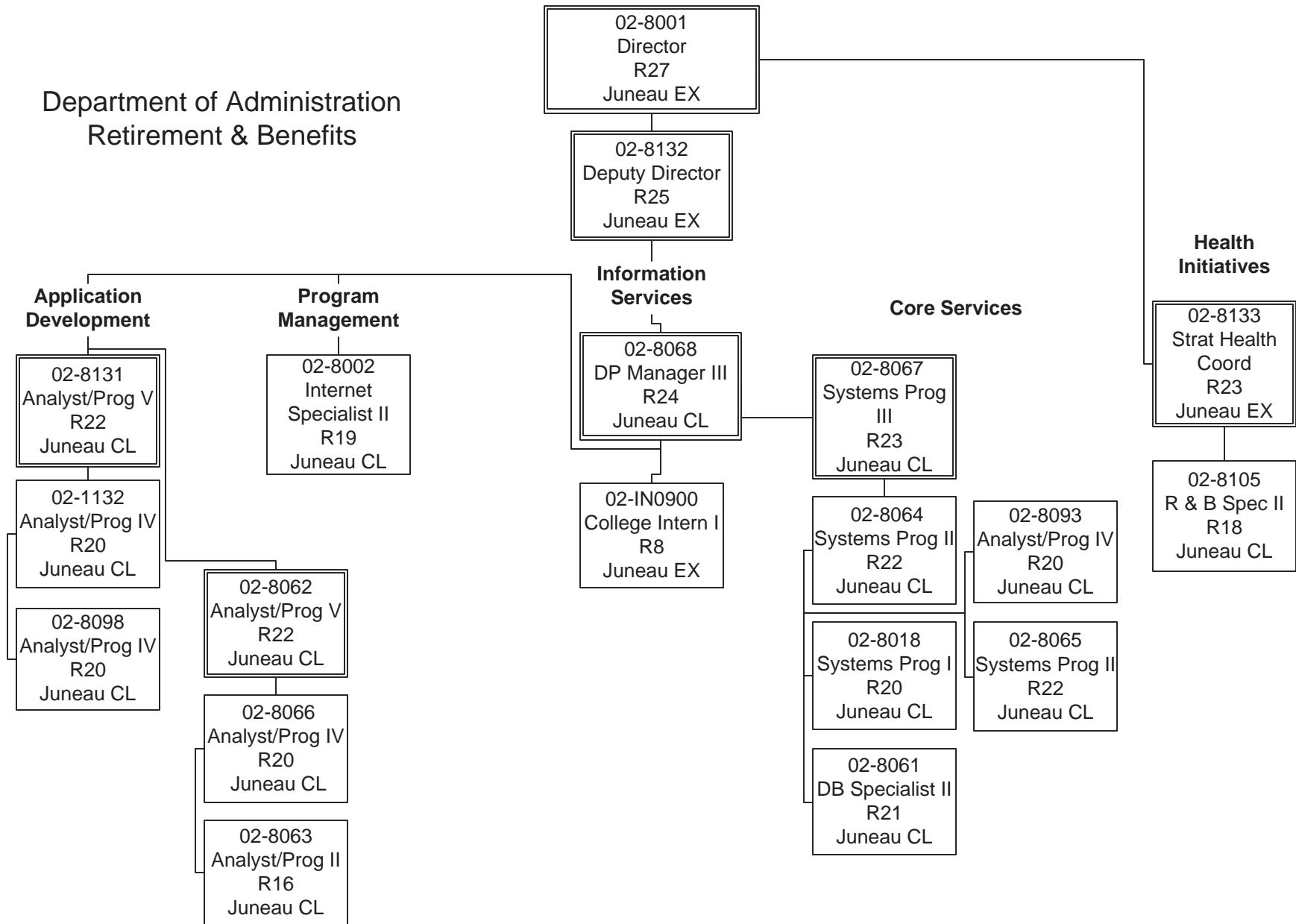
Department of Administration  
Retirement & Benefits



Department of Administration  
Retirement & Benefits  
Administrative Services



Department of Administration  
Retirement & Benefits



**Line Item Detail**  
**Department of Administration**  
**Travel**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Line Number</b>	<b>Line Name</b>		<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
72000	Travel		122.8	149.0	149.0
<b>Expenditure Account</b>	<b>Servicing Agency</b>	<b>Explanation</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
<b>72000 Travel Detail Totals</b>			<b>122.8</b>	<b>149.0</b>	<b>149.0</b>
72110	Employee Travel (Instate)	Employee travel for member seminar, employer audits, Alaska retirement Management Board meetings.	89.1	105.8	105.8
72410	Employee Travel (Out of state)	Out of state employee travel for administrative training	33.7	43.2	43.2

**Line Item Detail**  
**Department of Administration**  
**Services**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Line Number	Line Name			FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
73000	Services			4,151.7	4,648.3	5,373.3
Expenditure Account	Servicing Agency	Explanation		FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>73000 Services Detail Totals</b>				<b>4,151.7</b>	<b>4,648.3</b>	<b>5,373.3</b>
73025	Education Services	Employee training, conference and membership fees		60.8	65.0	68.4
73050	Financial Services	Health benefits and retirement fund auditing costs and consulting services		1,128.8	1,137.4	1,137.4
73075	Legal & Judicial Svc	Legal fees including attorney, court and other costs		4.1	5.0	5.2
73150	Information Technlgy	Data processing system support. Software licenses and maintenance		657.4	825.0	1,585.0
73156	Telecommunication	Local telephone and toll charges		46.0	55.0	55.0
73175	Health Services	Physician consultation and individual medical examinations fees		23.9	40.0	40.0
73225	Delivery Services	Freight, courier and postage fees		130.3	150.0	150.0
73450	Advertising & Promos	Advertising and promotion costs		0.0	5.0	5.0
73650	Struc/Infstruct/Land	Miscellaneous maintenance projects and seminar space rental		36.5	30.0	37.0
73675	Equipment/Machinery	Office equipment repair and maintenance		31.1	34.0	36.7
73750	Other Services (Non IA Svcs)	Statewide advertising of regulations and public notices, print of forms used by employers, printing publications, handbooks and financial reports, direct deposit services		136.6	158.0	158.0
73805	IT-Non-Telecommunication	Enterprise Technology Services	Enterprise Productivity Rate (EPR) - Computer Services	156.0	168.3	182.1
73806	IT-Telecommunication	Enterprise Technology Services	Enterprise Productivity Rate (EPR) - Telecommunications and telephone line costs	171.5	177.5	180.6
73807	Storage	Archives	Storage fees for required retention of documentation	15.8	0.0	0.0
73808	Building Maintenance	Facilities	Building maintenance fees	0.0	16.6	16.6
73809	Mail	Central Mail	Costs for central mail room services	281.9	200.0	150.0



**Line Item Detail**  
**Department of Administration**  
**Services**

**Component:** Retirement and Benefits (64)

**RDU:** Centralized Administrative Services (13)

<b>Expenditure Account</b>	<b>Servicing Agency</b>	<b>Explanation</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
<b>73000 Services Detail Totals</b>			<b>4,151.7</b>	<b>4,648.3</b>	<b>5,373.3</b>
73811	Building Leases	Facilities	State Facility Lease	0.0	375.0
73811	Building Leases	Leases	State Facility Rent	552.7	255.0
73812	Legal	Law	Legal services provided by the Department of Law	285.3	450.0
73814	Insurance	Risk Management	Services provided by Risk Management	3.1	3.2
73815	Financial	Finance	Chargeback costs from the Division of Finance	4.6	7.0
73816	ADA Compliance	Americans With Disabilities		0.9	0.0
73816	ADA Compliance	Personnel	ADA Compliance charges from the Department of Admin, Division of Personnel	0.0	1.0
73818	Training (Services-IA Svcs)	Admin	Training, conferences, memberships and employee tuition	0.8	1.5
73819	Commission Sales (IA Svcs)	E-Travel	US Travel service fees	1.4	2.0
73821	Hearing/Mediation (IA Svcs)	Administrative Hearings	Hearing Officer services for PERS and TRS cases	106.8	120.0
73979	Mgmt/Consulting (IA Svcs)	Admin	Commissioner's Office, Administrative Services and Information Technology (IT) desktop chargeback for services	315.4	351.6

**Line Item Detail**  
**Department of Administration**  
**Commodities**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Line Number	Line Name		FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
74000	Commodities		174.5	200.0	200.0
Expenditure Account	Servicing Agency	Explanation	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>74000 Commodities Detail Totals</b>			<b>174.5</b>	<b>200.0</b>	<b>200.0</b>
74200	Business	Business and office supplies	174.2	198.5	198.5
74480	Household & Instit.	Sanitation and cleaning supplies	0.3	1.5	1.5

**Line Item Detail**  
**Department of Administration**  
**Capital Outlay**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Line Number</b>	<b>Line Name</b>		<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
75000	Capital Outlay		0.0	100.0	100.0
<b>Expenditure Account</b>	<b>Servicing Agency</b>	<b>Explanation</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
<b>75000 Capital Outlay Detail Totals</b>			<b>0.0</b>	<b>100.0</b>	<b>100.0</b>
75700	Equipment	Equipment costs	0.0	100.0	100.0

**Unrestricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Master Account	Revenue Description				FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
68515	Unrestricted Fund				0.2	0.0	0.0
Detail Information							
Revenue Amount	Revenue Description	Component	Collocation Code	AKSAS Fund	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
66370	Misc Rev				0.2	0.0	0.0

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51015	Interagency Receipts				148.2	1.5	1.5
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
59020	Administration	Retirement and Benefits	2809001	11100	120.3	0.0	0.0
59020	Administration	Retirement and Benefits	2809002	11100	26.1	0.0	0.0
59020	Administration	EPORS	2809485	11100	1.8	1.5	1.5

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51040	FICA Administration Fund Account				139.0	170.2	170.2
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51040	Fica Admin Fund Acct		2800480	11110	139.0	170.2	170.2

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51065	Public Employees Retirement Fund				6,950.4	7,712.3	8,093.9
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51065	Pub Emp Retire Fund		2800410	35010	6,950.4	7,712.3	8,093.9

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51090	Teachers Retirement System Fund				2,879.5	3,155.1	3,309.4
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51090	Teachers Ret Sys Fund		various	35020	2,879.5	3,155.1	3,309.4



**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51125	Judicial Retirement System				41.6	95.6	99.5
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51125	Judicial Retire Syst		2800440	35025	41.6	95.6	99.5

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51135	National Guard Retirement System				113.0	194.0	206.6
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51135	Natl Guard Retire Sy		2800445	35030	113.0	194.0	206.6

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51390	Benefits System Receipts				3,923.9	4,261.0	4,585.5
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51390	Benefits System Rec		various	11100	3,606.9	3,924.5	4,200.7
51466	Deferred Comp Receipts		2800450	11100	317.0	336.5	384.8

**Inter-Agency Services**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Expenditure Account		Service Description	Service Type	Servicing Agency	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
73805	IT-Non-Telecommunication	Enterprise Productivity Rate (EPR) - Computer Services	Intra-dept	Enterprise Technology Services	156.0	168.3	182.1
<b>73805 IT-Non-Telecommunication subtotal:</b>					<b>156.0</b>	<b>168.3</b>	<b>182.1</b>
73806	IT-Telecommunication	Enterprise Productivity Rate (EPR) - Telecommunications and telephone line costs	Intra-dept	Enterprise Technology Services	171.5	177.5	180.6
<b>73806 IT-Telecommunication subtotal:</b>					<b>171.5</b>	<b>177.5</b>	<b>180.6</b>
73807	Storage	Storage fees for required retention of documentation	Inter-dept	Archives	15.8	0.0	0.0
<b>73807 Storage subtotal:</b>					<b>15.8</b>	<b>0.0</b>	<b>0.0</b>
73808	Building Maintenance	Building maintenance fees	Intra-dept	Facilities	0.0	16.6	16.6
<b>73808 Building Maintenance subtotal:</b>					<b>0.0</b>	<b>16.6</b>	<b>16.6</b>
73809	Mail	Costs for central mail room services	Intra-dept	Central Mail	281.9	200.0	150.0
<b>73809 Mail subtotal:</b>					<b>281.9</b>	<b>200.0</b>	<b>150.0</b>
73811	Building Leases	State Facility Lease	Intra-dept	Facilities	0.0	357.0	375.0
73811	Building Leases	State Facility Rent	Intra-dept	Leases	552.7	243.0	255.0
<b>73811 Building Leases subtotal:</b>					<b>552.7</b>	<b>600.0</b>	<b>630.0</b>
73812	Legal	Legal services provided by the Department of Law	Inter-dept	Law	285.3	525.0	450.0
<b>73812 Legal subtotal:</b>					<b>285.3</b>	<b>525.0</b>	<b>450.0</b>
73814	Insurance	Services provided by Risk Management	Intra-dept	Risk Management	3.1	3.2	3.2
<b>73814 Insurance subtotal:</b>					<b>3.1</b>	<b>3.2</b>	<b>3.2</b>
73815	Financial	Chargeback costs from the Division of Finance	Intra-dept	Finance	4.6	5.0	7.0
<b>73815 Financial subtotal:</b>					<b>4.6</b>	<b>5.0</b>	<b>7.0</b>
73816	ADA Compliance		Inter-dept	Americans With Disabilities	0.9	0.0	0.0
73816	ADA Compliance	ADA Compliance charges from the Department of Admin, Division of Personnel	Intra-dept	Personnel	0.0	1.0	1.0
<b>73816 ADA Compliance subtotal:</b>					<b>0.9</b>	<b>1.0</b>	<b>1.0</b>
73818	Training (Services-IA Svcs)	Training, conferences, memberships and employee tuition	Intra-dept	Admin	0.8	1.5	1.5
<b>73818 Training (Services-IA Svcs) subtotal:</b>					<b>0.8</b>	<b>1.5</b>	<b>1.5</b>
73819	Commission Sales (IA Svcs)	US Travel service fees	Intra-dept	E-Travel	1.4	2.0	2.0
<b>73819 Commission Sales (IA Svcs) subtotal:</b>					<b>1.4</b>	<b>2.0</b>	<b>2.0</b>
73821	Hearing/Mediation (IA Svcs)	Hearing Officer services for PERS and TRS cases	Intra-dept	Administrative Hearings	106.8	120.0	120.0
<b>73821 Hearing/Mediation (IA Svcs) subtotal:</b>					<b>106.8</b>	<b>120.0</b>	<b>120.0</b>
73979	Mgmt/Consulting (IA Svcs)	Commissioner's Office, Administrative Services and Information Technology (IT) desktop chargeback for services	Intra-dept	Admin	315.4	323.8	351.6
<b>73979 Mgmt/Consulting (IA Svcs) subtotal:</b>					<b>315.4</b>	<b>323.8</b>	<b>351.6</b>

**Inter-Agency Services**  
**Department of Administration**

**Component:** Retirement and Benefits (64)  
**RDU:** Centralized Administrative Services (13)

Expenditure Account	Service Description	Service Type	Servicing Agency	FY2013		
				FY2012 Actuals	Management Plan	FY2014 Governor
	</					

## Component: Health Plans Administration

### Contribution to Department's Mission

This component holds the funds for group health administration which is managed as a program of the Retirement and Benefits component.

### Core Services

- Health, dental, vision, audio, and long-term care claim processing.
- Customer service to active and retired members and their dependents, and to other customers.
- Receipt and load of files for eligibility determinations.
- Initial complaint and dispute resolution for members and providers.
- Utilization review and case management.
- Ensure compliance with the Consolidated Omnibus Budgetary Reconciliation Act (COBRA), HIPAA, IRS Section 125 Cafeteria Plan, and all other federal laws pertinent to administration of the varied and flexible benefit plans.
- Establishing health care provider and pharmacy networks.
- Providing a toll-free health advice telephone line staffed with nurses, and a wellness newsletter.
- Issuing payments for Health Flexible Spending Accounts (HFSAs).
- Appeals regarding health claims.
- Health Improvement Program delivery and Project Coordinator services.
- Employee Assistance Plan services.

### Major Component Accomplishments in 2012

- Deposited \$14.4 million to the retiree health fund due to the Retiree Drug Subsidy (RDS) payment, from Centers for Medicare and Medicaid Services for calendar year 2010.
- Continued American Recovery and Reinvestment Act (ARRA) provisions to provide health insurance continuation, by collecting federal subsidies in qualified health continuation circumstances.
- Monitoring compliance of AlaskaCare health plans with mandates of the Patient Protection and Affordable Care Act (PPACA).
- Implemented Michelle's Law extending health coverage for dependent colleges students who take a medically necessary leave of absence.
- Implemented an employee wellness program based on best practices and population data trends.
- Implemented a new preventive services plan amendment to the Active AlaskaCare health plan allowing for 100% coverage for specified preventive services.
- Implemented a comprehensive disease management program.

### Key Component Challenges

**Third Party Administrator** - Development of a Request for Proposal (RFP) for new health care vendors to provide services for the following components of the employee and retiree health plans: medical claims administration and managed network, pharmacy benefit management services, dental claims administration and managed network, and healthcare management. Implement fee negotiation with the third party administrator and their subcontractor, Multiplan, to garner additional savings for the plan and the member on larger claim amounts.

**Active Members' Health Plan** - To increase options and improve quality for members of the active health plan, expand travel benefits and negotiate packaged prices when services at Centers of Excellence are comparably or lower priced than local services. Evaluate and update the current active health insurance plan booklets. Develop a best practices and innovative wellness/disease management program for AlaskaCare members. Implement the new Dependent Care Assistance Plan (DCAP) claims system with related process changes.

**Retirees Health Plan** - Develop and compile the coverage provisions of the Defined Contributions Retirement Plan,

retiree health plan. Evaluate and update the retiree health insurance plan booklets. Research and develop a retiree health plan voluntary "Option B Package" of preventive services and wellness provisions.

**Compliance** - Monitor risk assessment of Health Systems for compliance with Health Information Technology for Economical and Clinical Health/ Health Information Portability and Accountability Act (HITECH/HIPAA) requirements. Continue to analyze and implement mandates of federal health care legislation.

### Significant Changes in Results to be Delivered in FY2014

**Defined Contribution Health Plan** - Develop and implement a Communications Plan for notifying/educating the PERS/TRS memberships about the Defined Contributions Retiree health plan. Implement the Defined Contributions Retiree health plan.

**Active Members' Health Plan** - Continue an aggressive management of the AlaskaCare Employee health plan to bend the increasing cost curve down, improve value and quality, and promote effective member health care consumerism. Implement wellness/preventive initiatives in the AlaskaCare Employee health plan to encourage and continue developing a culture of health in State of Alaska workplaces.

### Statutory and Regulatory Authority

AS 39.30.090-095	Group Life and Health Insurance, Group Life and Health Insurance Fund
AS 39.35.535	Retiree Medical Benefits under the Defined Benefit Plan (PERS)
AS 14.25.168	Retiree Medical Benefits under the Defined Benefit Plan (TRS)
AS 22.25.090	Retiree Medical Benefits under the Defined Benefit Plan (JRS)
AS 39.35.880	Retiree Medical Benefits under the Defined Contribution Plan (PERS)
AS 14.25.480	Retiree Medical Benefits under the Defined Contribution Plan (TRS)
2 AAC 38.010-100	Same-sex Partner Insurance Coverage
2 AAC 39.010-925	Group Medical, DVA and LTC Insurance (also miscellaneous provisions)

### Contact Information

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### Health Plans Administration Component Financial Summary

*All dollars shown in thousands*

	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>Non-Formula Program:</b>			
<b>Component Expenditures:</b>			
71000 Personal Services	0.0	0.0	0.0
72000 Travel	9.6	20.0	20.0
73000 Services	14,799.0	15,520.9	17,020.9
74000 Commodities	0.0	0.0	0.0
75000 Capital Outlay	0.0	0.0	0.0
77000 Grants, Benefits	0.0	0.0	0.0
78000 Miscellaneous	0.0	0.0	0.0
<b>Expenditure Totals</b>	<b>14,808.6</b>	<b>15,540.9</b>	<b>17,040.9</b>
<b>Funding Sources:</b>			
1017 Benefits Systems Receipts	14,808.6	15,540.9	17,040.9
<b>Funding Totals</b>	<b>14,808.6</b>	<b>15,540.9</b>	<b>17,040.9</b>

### Estimated Revenue Collections

Description	Master Revenue Account	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b><u>Unrestricted Revenues</u></b>				
None.		0.0	0.0	0.0
<b>Unrestricted Total</b>		<b>0.0</b>	<b>0.0</b>	<b>0.0</b>
<b><u>Restricted Revenues</u></b>				
Benefits System Receipts	51390	14,808.6	15,540.9	17,040.9
<b>Restricted Total</b>		<b>14,808.6</b>	<b>15,540.9</b>	<b>17,040.9</b>
<b>Total Estimated Revenues</b>		<b>14,808.6</b>	<b>15,540.9</b>	<b>17,040.9</b>



**Summary of Component Budget Changes  
From FY2013 Management Plan to FY2014 Governor**

*All dollars shown in thousands*

	<u>Unrestricted Gen (UGF)</u>	<u>Designated Gen (DGF)</u>	<u>Other Funds</u>	<u>Federal Funds</u>	<u>Total Funds</u>
<b>FY2013 Management Plan</b>	<b>0.0</b>	<b>0.0</b>	<b>15,540.9</b>	<b>0.0</b>	<b>15,540.9</b>
<b>Proposed budget increases:</b>					
-Third Party Administrator Contract Costs	0.0	0.0	1,500.0	0.0	1,500.0
<b>FY2014 Governor</b>	<b>0.0</b>	<b>0.0</b>	<b>17,040.9</b>	<b>0.0</b>	<b>17,040.9</b>

**Component Detail All Funds**  
**Department of Administration**

**Component:** Health Plans Administration (AR11770) (2152)

**RDU:** Centralized Administrative Services (13)

	<b>FY2012 Actuals</b>	<b>FY2013 Conference Committee</b>	<b>FY2013 Authorized</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>	<b>FY2013 Management Plan vs FY2014 Governor</b>	
71000 Personal Services	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
72000 Travel	9.6	20.0	20.0	20.0	20.0	0.0	0.0%
73000 Services	14,799.0	15,520.9	15,520.9	15,520.9	17,020.9	1,500.0	9.7%
74000 Commodities	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
75000 Capital Outlay	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
77000 Grants, Benefits	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
78000 Miscellaneous	0.0	0.0	0.0	0.0	0.0	0.0	0.0%
<b>Totals</b>	<b>14,808.6</b>	<b>15,540.9</b>	<b>15,540.9</b>	<b>15,540.9</b>	<b>17,040.9</b>	<b>1,500.0</b>	<b>9.7%</b>
<b>Fund Sources:</b>							
1017 Ben Sys (Other)	14,808.6	15,540.9	15,540.9	15,540.9	17,040.9	1,500.0	9.7%
<b>Unrestricted General (UGF)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Designated General (DGF)</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Other Funds</b>	<b>14,808.6</b>	<b>15,540.9</b>	<b>15,540.9</b>	<b>15,540.9</b>	<b>17,040.9</b>	<b>1,500.0</b>	<b>9.7%</b>
<b>Federal Funds</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0</b>	<b>0.0%</b>
<b>Positions:</b>							
Permanent Full Time	0	0	0	0	0	0	0.0%
Permanent Part Time	0	0	0	0	0	0	0.0%
Non Permanent	0	0	0	0	0	0	0.0%

**Change Record Detail - Multiple Scenarios With Descriptions**  
**Department of Administration**

**Component:** Health Plans Administration (2152)  
**RDU:** Centralized Administrative Services (13)

Scenario/Change Record Title	Trans Type	Totals	Personal Services	Travel	Services	Commodities	Capital Outlay	Grants, Benefits	Miscellaneous	PFT	Positions PPT	NP
***** Changes From FY2013 Conference Committee To FY2013 Authorized *****												
FY2013 Conference Committee												
1017 Ben Sys	ConfCom	15,540.9	0.0	20.0	15,520.9	0.0	0.0	0.0	0.0	0	0	0
		15,540.9										
<hr/>												
	Subtotal	15,540.9	0.0	20.0	15,520.9	0.0	0.0	0.0	0.0	0	0	0
***** Changes From FY2013 Authorized To FY2013 Management Plan *****												
<hr/>												
	Subtotal	15,540.9	0.0	20.0	15,520.9	0.0	0.0	0.0	0.0	0	0	0
***** Changes From FY2013 Management Plan To FY2014 Governor *****												
Third Party Administrator Contract Costs												
1017 Ben Sys	Inc	1,500.0	0.0	0.0	1,500.0	0.0	0.0	0.0	0.0	0	0	0
		1,500.0										
Provider costs for the new health contracts include an anticipated increase in the number of covered individuals.												
The AlaskaCare contract with the third party administrator (TPA), HealthSmart, Inc. will expire June 30, 2013. A Request for Proposals is in process and follows the recommendation of our health consultant; it will separate the current TPA services into four separate components. This separation will enable the division to engage the “best in the specific area of expertise.” Final costs for each contract in each component will not be known until contracts have been awarded.												
<hr/>												
	Totals	17,040.9	0.0	20.0	17,020.9	0.0	0.0	0.0	0.0	0	0	0

Provider costs for the new health contracts include an anticipated increase in the number of covered individuals.

The AlaskaCare contract with the third party administrator (TPA), HealthSmart, Inc. will expire June 30, 2013. A Request for Proposals is in process and follows the recommendation of our health consultant; it will separate the current TPA services into four separate components. This separation will enable the division to engage the "best in the specific area of expertise." Final costs for each contract in each component will not be known until contracts have been awarded.

**Line Item Detail**  
**Department of Administration**  
**Travel**

**Component:** Health Plans Administration (2152)  
**RDU:** Centralized Administrative Services (13)

<b>Line Number</b>	<b>Line Name</b>		<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
72000	Travel		9.6	20.0	20.0
<b>Expenditure Account</b>	<b>Servicing Agency</b>	<b>Explanation</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
<b>72000 Travel Detail Totals</b>			<b>9.6</b>	<b>20.0</b>	<b>20.0</b>
72110	Employee Travel (Instate)	In-State employee third party administrator meetings	9.6	10.9	10.9
72410	Employee Travel (Out of state)	Out-of-State employee third party administrator meetings	0.0	9.1	9.1

**Line Item Detail**  
**Department of Administration**  
**Services**

**Component:** Health Plans Administration (2152)  
**RDU:** Centralized Administrative Services (13)

Line Number	Line Name			FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
73000	Services			14,799.0	15,520.9	17,020.9
Expenditure Account	Servicing Agency	Explanation		FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
<b>73000 Services Detail Totals</b>				<b>14,799.0</b>	<b>15,520.9</b>	<b>17,020.9</b>
73050	Financial Services	Consultation on employee benefit programs and issues		329.1	350.0	450.0
73150	Information Technlgy	Data processing system support		648.5	600.0	300.0
73175	Health Services	Professional services for independent medical review and coverage recommendations		11.2	25.0	25.0
73225	Delivery Services	Postage and mailing fees		47.4	65.0	65.0
73650	Struc/Infstruct/Land	Space rental for health related seminars		0.0	1.4	1.4
73750	Other Services (Non IA Svcs)	Professional services for third party administration. Printing pamphlets, flyers, and forms related to health plans		13,699.0	14,353.0	16,058.0
73812	Legal	Law	Legal services provided by the Department of Law	53.5	100.0	100.0
73819	Commission Sales (IA Svcs)	E-Travel	US Travel Service fees	0.1	0.3	0.3
73821	Hearing/Mediation (IA Svcs)	Administrative Hearings	Hearing Officer services for Health Plan cases	10.2	26.2	21.2

**Restricted Revenue Detail**  
**Department of Administration**

**Component:** Health Plans Administration (2152)  
**RDU:** Centralized Administrative Services (13)

<b>Master Account</b>	<b>Revenue Description</b>				<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51390	Benefits System Receipts				14,808.6	15,540.9	17,040.9
<b>Detail Information</b>							
<b>Revenue Amount</b>	<b>Revenue Description</b>	<b>Component</b>	<b>Collocation Code</b>	<b>AKSAS Fund</b>	<b>FY2012 Actuals</b>	<b>FY2013 Management Plan</b>	<b>FY2014 Governor</b>
51390	Benefits System Rec		various		14,808.6	15,540.9	17,040.9

**Inter-Agency Services**  
**Department of Administration**

**Component:** Health Plans Administration (2152)  
**RDU:** Centralized Administrative Services (13)

Expenditure Account		Service Description	Service Type	Servicing Agency	FY2012 Actuals	FY2013 Management Plan	FY2014 Governor
73812	Legal	Legal services provided by the Department of Law	Inter-dept	Law	53.5	100.0	100.0
				<b>73812 Legal subtotal:</b>	<b>53.5</b>	<b>100.0</b>	<b>100.0</b>
73819	Commission Sales (IA Svcs)	US Travel Service fees	Intra-dept	E-Travel	0.1	0.3	0.3
				<b>73819 Commission Sales (IA Svcs) subtotal:</b>	<b>0.1</b>	<b>0.3</b>	<b>0.3</b>
73821	Hearing/Mediation (IA Svcs)	Hearing Officer services for Health Plan cases	Intra-dept	Administrative Hearings	10.2	26.2	21.2
				<b>73821 Hearing/Mediation (IA Svcs) subtotal:</b>	<b>10.2</b>	<b>26.2</b>	<b>21.2</b>
				<b>Health Plans Administration total:</b>	<b>63.8</b>	<b>126.5</b>	<b>121.5</b>
				<b>Grand Total:</b>	<b>63.8</b>	<b>126.5</b>	<b>121.5</b>