
GENERAL SERVICES MISSION STATEMENT

TO PROVIDE SERVICES THAT HELP AGENCIES ACCOMPLISH THEIR PUBLIC MISSION

GENERAL SERVICES VISION STATEMENT

General Services is a customer service driven organization, providing expert services. As an organization, we possess the following values:

1. Integrity
2. Customer Service
3. Mutual Respect
4. Teamwork
5. Innovation

These values are defined as:

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| INTEGRITY | The actions of the Division and the members of the Division must be held to the highest standard of personal integrity. All actions shall be within the bounds of the law. |
| CUSTOMER SERVICE | The Division and members of the Division will continue to strive to provide the best possible service to our customers based on their changing needs. Division programs and member's roles must evolve to meet changing internal and external customer needs. |
| MUTUAL RESPECT | Every member of the Division shall treat other members co-members, and the public in the same manner as we expect to be treated. The Division and the members will strive to maintain an atmosphere that fosters trust between members so that customers can feel free to trust us. |
| TEAMWORK | Regardless of the funding source, members of the Division will strive to provide support for all Division programs in order for the Division to achieve its objectives. Members of the Division will participate in team efforts with other members of the Division, other technical experts, and customers, to achieve Division objectives. |
| INNOVATION | In times of declining resources, members of the Division constantly seek better and more efficient means of achieving our mission. |