

Recommended Browser Settings for LearnAlaska

The recommended browser when accessing LearnAlaska is Internet Explorer. Other browsers such as Chrome or Firefox can be used, but you may experience some minor issues.

CONFIGURE YOUR BROWSER'S SECURITY AND PRIVACY SETTINGS

In order to interact with LearnAlaska, the following three settings must be configured.

1. Add LearnAlaska to your list of Intranet Sites.
2. Display Intranet Sites in Compatibility View.
3. Your Pop-Up Blockers must be disabled.

Detailed instructions follow for these settings.

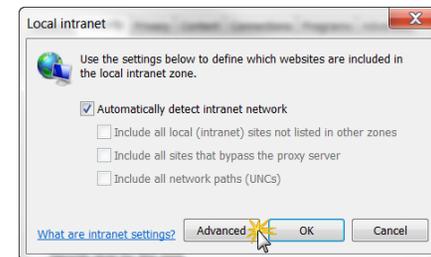
Please contact the LearnAlaska Help Desk at
LearnAlaska.HelpDesk@alaska.gov
if you have any questions.

ADD LEARNALASKA TO YOUR LIST OF INTRANET SITES

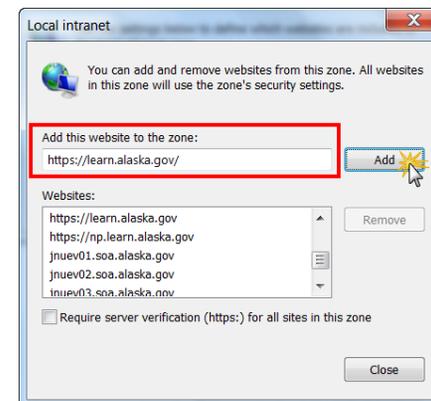
1. Open Internet Explorer.
2. Access the **Tools > Internet options** menu.
 - i. Option A:
 - i. If the Menu bar is not visible at the top of your browser window, press the **Alt** key to display it.
 - ii. Select **Tools > Internet options**
 - ii. Option B:
 - i. Click on the Tools button 
 - ii. Select **Internet options** from the dropdown menu
3. Click on the **Security** tab.
4. Select **Local intranet** in the box labeled “Select a zone to view or change security settings” and click the **Sites** button.



5. In the Local intranet window, click the **Advanced** button.



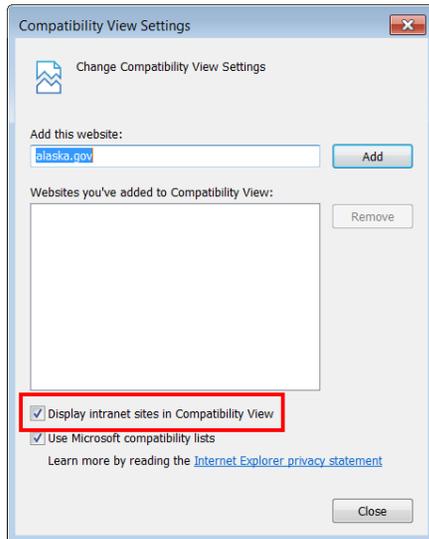
6. If the LearnAlaska URL does not already appear in the entry box labeled “Add this website to the zone”, type <https://learn.alaska.gov> and click the **Add** button.



7. The LearnAlaska URL should now appear in the list of Local Intranet websites, click the **Close** button.
8. In the Local intranet window, click the **OK** button.
9. Continue onto the next page for detailed instructions on how to confirm Compatibility View Settings.

DISPLAY INTRANET SITES IN COMPATIBILITY VIEW

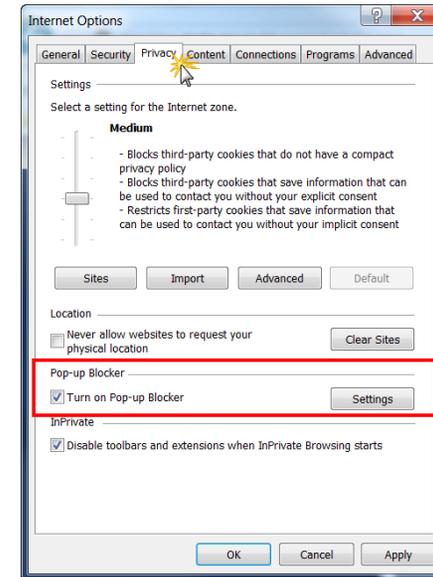
10. Access the **Tools > Compatibility View Settings** menu.
 - i. If the Menu bar is not visible at the top of your browser window, press the **Alt** key to display it.
 - ii. Select **Tools > Compatibility View Settings**.
11. In the *Compatibility View Settings* window click on the **Display intranet sites in Compatibility View** option.



- i. If the checkbox is already clicked on then just move on to the next step.
12. Click **Close**
13. Continue onto the next section for detailed instructions on how to modify your pop-up blocker settings.

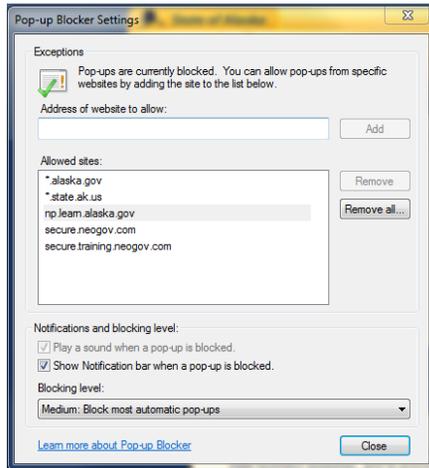
MODIFY YOUR POP-UP BLOCKER SETTINGS

14. From the same Internet options window previously opened, click on the **Privacy** tab.



15. You may choose to **turn off** the Pop-up Blocker for all websites by deselecting the checkbox labeled **Turn on Pop-up Blocker**, or
16. Alternatively, you may add the Alaska.gov domain to the Allowed List for Pop-Ups.
 - i. In the Pop-up Blocker section, click the **Settings** button to opens a window titled Pop-up Blocker Settings.

- ii. In the entry box labeled “*Address of website to allow*”, type ***learn.alaska.gov***



- iii. Click ***Add***. The address learn.alaska.gov should now appear in the list of Allowed sites.
- iv. Click ***Close*** to save your changes.
- v. Click ***OK*** to save your updates to your Internet Options and close the window.

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