

Great West KeyTalk Customer Service

1-800-232-0859

- The toll-free access to plan representatives is available from 5:00 a.m. to 5:00 p.m. Alaska Time. (There is no voice mail option on this line.) Participants should be referred to plan representative to obtain information on the investment offerings under the PERS/TRS DCR Plan and to discuss investment concepts and retirement planning considerations.
- Investment advice information from Advised Assets Group, a wholly owned subsidiary of Great West (AAG)

The automated functions of KeyTalk are available 24 hours a day, 7 days a week. Participants can use KeyTalk or the division website to:

INQUIRE ABOUT

- current interest rates
- current unit values or share prices
- current account balance by fund
- current fund allocation
- recent transaction history

TAKE ACTION TO

- change investment fund allocation
- transfer among investment funds
- change PIN
- rebalance portfolio
- order copy of existing PIN