

Visit us

Websites

AlaskaCare Health Plans

www.alaskacare.gov

Division of Retirement and Benefits

www.state.ak.us/drb

Physical Addresses

AlaskaCare—Plan Administrator

333 Willoughby Avenue
Juneau, AK

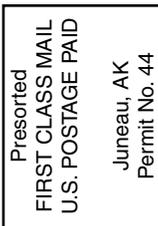
Wells Fargo Insurance Services— Claims Administrator

In Anchorage

1500 W. Benson Blvd., 2nd Floor
Anchorage, AK

In Juneau

400 Willoughby Avenue, Suite 202
Juneau, AK



Contact Information



Effective July 1, 2009, telephone numbers and addresses are changing to the new Claims Administrator, Wells Fargo Insurance Services.

Please insert this brochure inside your current Insurance Information Booklet.

Addresses and Telephone Numbers

Wells Fargo Insurance Services

Claims Mailing Addresses

Health claims, including medical, dental, vision, audio, pharmacy and health flexible spending accounts are filed with the claims administrator:

Wells Fargo Insurance Services

PO Box 99004
Anchorage, AK 99509-9004

Pharmacy

Mail Order and Specialty Pharmacy: Costco Mail Order Pharmacy
215 Deininger Circle
Corona, CA 92880-9911

Vision Services Plan (VSP) - Managed Care Plan

PO Box 997100
Sacramento, CA 95824

Telephone Numbers

Wells Fargo Insurance Services

Customer Service/Provider Locator:

1-877-517-6370

TDD for hearing impaired:

1-877-517-6416

24-Hour Nurse Line:

1-800-807-2997

24-Hour Pharmacy Help Desk/Locator:

1-800-361-4542

Costco Mail Order Pharmacy Customer Service:

1-800-607-6861

Costco Specialty Pharmacy:

1-866-443-0060

Magellan - Employee Assistance Plan (EAP):

1-800-478-2812

TDD for hearing impaired:

1-800-456-4006

Vision Services Plan (VSP):

1-800-877-7195

AlaskaCare—Plan Administrator

Telephone Numbers

State of Alaska, Benefits Section

Toll Free.....1-800-821-2251

In Juneau.....1-907-465-8600

TDD for hearing impaired.....1-907-465-2805

Mailing Address

State of Alaska

Division of Retirement and Benefits Benefits Section

PO Box 110203
Juneau, AK 99811-0203

