



## REQUEST FOR IDENTITY THEFT REIMBURSEMENT - REIMBURSEMENT PROCESS

Alaska Public Employees' Retirement System and Teachers' Retirement System Affected Participants

If you received a letter dated February 12, 2010, from the Commissioner of the Alaska Department of Administration and believe that you have been the victim of identity theft related to this incident, you should follow the process outlined below to submit a claim to PricewaterhouseCoopers LLP ("PwC") for reimbursement related to uncovered losses. PwC may then contact you with questions to gather additional information regarding possible reimbursement for your claim.

### **A. Equifax Credit Monitoring and Identity Theft Enrollees**

If you are enrolled in the Equifax Credit Monitoring and Identity Theft product as described in the February 12, 2010, letter, please complete Section A of the attached form.

There is a rebuttable presumption that your identity theft loss is due to PwC's loss of your personal information, but this presumption only applies for the time you are enrolled in the Equifax Credit Monitoring and Identity Theft product. If you enrolled prior to May 3, 2010, then this presumption will also extend back to November 17, 2009.

If you believe you have been subject to identity theft, you must first contact Equifax's insurance carrier to report the identity theft and submit a claim for coverage of your loss. You can submit a claim to Equifax's insurance carrier by following the instructions provided on the Equifax website at <https://www.econsumer.equifax.com/otc/showmyequifax.ehtml> or by contacting Equifax's insurance carrier at 866-IDHELP2 (866-434-3572) for further instructions. Should you still have unclaimed losses after submitting your claim with Equifax, complete Section A of the attached form.

Please note that the insurance is underwritten by member companies of American International Group, Inc.

### **B. Security Freeze Enrollees**

If you experienced identity theft while a Security Freeze was placed on your credit report, as described in the February 12, 2010, letter, please complete Section B of the attached form.

There is a rebuttable presumption that your identity theft loss is due to PwC's loss of your personal information, but this presumption only applies for the time you have a Credit Freeze placed on your account. If you placed a Security Freeze on your account prior to May 3, 2010, then this presumption will also extend back to November 17, 2009.

### **C. Individuals NOT Enrolled in Credit Monitoring or Security Freeze**

If you did **NOT** enroll in the Equifax Credit Monitoring and Identity Theft product and did **NOT** place a Security Freeze on your credit report as described in the February 12, 2010, letter, there is no presumption that an event of identity theft is due to PwC.

In order to receive reimbursement from PwC, the identity theft must have occurred between November 17, 2009 and January 27, 2013, and you will need to demonstrate that the identity theft was as a result of the loss of your personal information by PwC.

Please complete Section C of the attached form.

Please enclose additional documentation and explanation as is appropriate.



**Request for Identity Theft Reimbursement**

Please complete the information below and the section specific to your circumstances and mail to:

PricewaterhouseCoopers  
Attn: Alaska Claims  
P.O.Box 3895  
Jersey City, NJ 07303-3895

Name: \_\_\_\_\_

Current Address **(Required)**: \_\_\_\_\_

\_\_\_\_\_

Address as of February 12, 2010 **(Required if different from above)**: \_\_\_\_\_

\_\_\_\_\_

Contact Information:

Telephone: (\_\_\_\_) \_\_\_\_ - \_\_\_\_\_

E-mail Address: \_\_\_\_\_

**A. COMPLETE THIS SECTION IF YOU ENROLLED WITH EQUIFAX FOR CREDIT MONITORING AND IDENTITY THEFT PROTECTION:**

Your Equifax Enrollment Code **(Required)**: \_\_\_\_\_

*Briefly describe details of the identity theft you experienced, as well as your claim and any remedies provided by Equifax (Additional details may be provided as an attachment.):*

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please enclose additional documentation and explanation as is appropriate.

**B. COMPLETE THIS SECTION IF YOU HAD AN ACTIVE CREDIT FREEZE ON YOUR CREDIT REPORT AT THE TIME YOU EXPERIENCED IDENTITY THEFT.**

*Briefly describe the details of the identity theft you experienced, as well as your claim. Please include the dates of your Credit Freeze. (Additional detail may be requested.)*

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**C. COMPLETE THIS SECTION IF YOU DID NOT ENROLL WITH EQUIFAX FOR CREDIT MONITORING AND IDENTITY THEFT PROTECTION, AND DID NOT PLACE A CREDIT FREEZE ON YOUR CREDIT REPORT:**

*Briefly describe the details of the identity theft you have experienced, as well as your claim. Submit any copies of documents or other proof of identity theft. (Additional detail may be requested.)*

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Please enclose additional documentation and explanation as is appropriate.