

Mail or Fax completed form and documentation to:
 PayFlex Systems USA, Inc.
 PO Box 4000
 Richmond, KY 40476-4000
 Fax: 1-888-238-3539
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 1-800-416-7053 (TTY:711)

To help avoid claim processing delays, you must sign, date and complete this form. You must also include supporting documentation.

WAIT! Did you know that you can file a claim online or by using the PayFlex Mobile® app?

To get started, log in to the mobile app or payflex.com, also accessible via Aetna Navigator®.

You can also find instructions online for completing this form.

Member Identification Number <i>(Employer assigned number or W ID)</i>	Member Full Name <i>(Last Name, First, MI)</i>
Member Address <i>(Street, City, State, ZIP Code)</i>	

Note: If you have an address change, please notify your employer. For security purposes, we can only accept an address change from your employer.

Employer Name

Health Care Expenses *(For you, your spouse and your eligible dependents)*

<input type="checkbox"/> Automatic Monthly Reimbursement for Orthodontia expenses: To set up automatic reimbursements, check this box. Include a copy of your orthodontia contract with this form. Note: For automatic monthly reimbursements, you only need to send this form and the contract once.

Patient Name	Type of Service <i>(deductible, dental, medical, orthodontia, over the counter, pharmacy, vision)</i>	From Date of Service <i>(not payment date)</i> MM/DD/YYYY	To/Thru Date of Service <i>(not payment date)</i> MM/DD/YYYY	Amount Requested
				\$
				\$
				\$
				\$
Total				\$

****If more lines are needed, please complete another form.**

For Health Care Flexible Spending Account: I certify that I, my spouse or eligible dependent have incurred each expense on this form. These expenses are for eligible medical care. They are not for cosmetic reasons. I understand that "incurred" means the service has been provided.

I have not received reimbursement for any of these expenses. I will not seek reimbursement elsewhere, including from a Health Savings Account (HSA). If I receive reimbursement, I and (if married) my spouse will not claim these same expenses on our income tax return. I have received and read the printed material for the plan. I agree to all of the terms and conditions of the plan. Any person who, knowingly and with intent to defraud, files a statement of claim containing any material false, incomplete or misleading information is guilty of a crime.

Member Signature 	Date
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****If you are mailing your claim, please keep a copy of this claim form and supporting documentation. We will not return these documents.****