

1-866-443-0060

Contact Costco  
Specialty Services  
today to get started!



Our Costco Specialty Services team  
is here to assist you

**Monday – Friday:** 8 a.m. to 11 p.m. (EST)

**Saturday:** 8 a.m. to 4 p.m. (EST)

On-call, after-hours service is available  
by calling our toll free number.

**COSTCO**  
PHARMACY | Specialty Services  
FOR ALL YOUR SPECIALTY PHARMACEUTICAL NEEDS

215 Deinger Circle, Suite A

Corona, CA 92880

Toll free: 1-866-443-0060

Fax: 1-866-443-0066

COSTCO

Specialty Services



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PHARMACY | Specialty Services  
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## Specialty Pharmacy Care

Costco Specialty Services provides unique, customized pharmacy services. We understand that the administration of specialty drugs requires patient-specific dosing and careful clinical management. Our team works to ensure that patient compliance, support and education are available for successful therapy. We pledge to achieve 100% satisfaction for our specialty patients. Working together with medical professionals, we deliver the expertise you want and the superior customer service you deserve.

## Our Specialty Team

Our dedicated specialty team of pharmacists, nurses, specialty technicians and patient care coordinators are available to address your therapy and medication support needs. Our specialty team works in cooperation with your healthcare specialists to coordinate your care for an optimal outcome. We are dedicated to supporting you through education, compassionate counseling and an unmatched level of service.

**Patient Care Coordinators** We assign to you one trained and experienced Patient Care Coordinator to initiate and coordinate your services to ensure one-call assistance throughout your course of therapy.

## Why Specialty Pharmacy Care

**Convenient, discreet and free next-day or second-day delivery** Not only do we stock the most recent and hard-to-find medications, we respond rapidly with one-on-one telephone or in-home assistance with medication counseling or injection training.

### Free necessary medication supplies

We provide a care kit with all specialty prescription orders. Our kits include comprehensive educational materials and the necessary medication supplies to help you meet your daily challenges and benefit the most from your therapy.



## What to Expect

If you are a participant of Costco Specialty Services you can expect:

- An initial call from a Patient Care Coordinator to get you started on the program
- Free delivery of your medication to your home or physician's office
- Verified prescription renewal on medications (We will call your physician to get a new prescription when your refill runs out)
- Monthly follow-up from a Patient Care Coordinator (when appropriate)
- Your Patient Care Coordinator will follow up with your physician with applicable concerns and changes

## Added Specialty Services

### Proactive renewal on all medications

A member of our specialty team will contact you and/or your physician to help make arrangements for your next prescription refill.