



AlaskaCare Retiree Health Plan

Town Hall Meetings
June 10-12, 2014



AlaskaCare Retiree Health Plan Basics

- Introductions
 - Mike Barnhill, Deputy Commissioner, Department of Administration
 - Dr. Ward B. Hurlburt, Chief Medical Officer/Director, Department of Health & Social Services
 - Michele Michaud, Chief Health Official, Division of Retirement and Benefits

AlaskaCare Retiree Health Plan Basics

- Introductions
 - Norm Seabrooks, Aetna Vice President, Northwest Market
 - Lynda Gable, Aetna Account Executive
 - Chris Batson, Aetna Pharmacy Account Executive
 - Kelly Farmer, Client Service Manager



AlaskaCare Retiree Health Plan Basics

- Aetna Concierge 1-855-784-8646
- Retirement & Benefits 907-465-4460 or 800-821-2251
- Aetna Alaska Offices:
 - One Sealaska Plaza #305, Juneau
 - 4341 B St #403, Anchorage



AlaskaCare Retiree Health Plan Basics

- Under 65 – 14,300 members
- Over 65 - 24,200 members
- Dependents – Approximately 28,700
- Total – Approximately 67,200



AlaskaCare Retiree Health Plan Basics

- FY 2013 paid medical claims - \$491 million
- FY 2014 paid medical claims - \$518 million (estimated)
- 5.4% increase in FY 2014



AlaskaCare Retiree Health Plan Basics

| Plan Structure - 2003 Plan Booklet | Plan Structure – 1/1/2014 |
|--|--|
| Deductible: \$150 | Deductible: \$150 |
| Out of Pocket Limit: \$800 | Out of Pocket Limit: \$800 |
| Coinsurance: 80% | Coinsurance: 80% |
| Rx Copay Brand: \$8 | Rx Copay Brand: \$8 |
| Rx Copay Generic: \$4 | Rx Copay Generic: \$4 |
| Rx Copay Mail Order: \$0 | Rx Copay Mail Order: \$0 |
| Lifetime Maximum: \$2 million, with \$5,000 auto restore | Lifetime Maximum: \$2 million, with \$5,000 auto restore |

No change to the basic plan structure

AlaskaCare Retiree Health Plan Basics

- **Over 65** - plan pays secondary to Medicare
Required by AS 14.25.168(b) and AS
39.35.535(b)
- **Under 65** - plan pays primary to Medicare,
if member is not enrolled in Medicare



AlaskaCare Retiree Health Plan Third Party Administrator (TPA)

AlaskaCare has had a third party administrator since it became self-insured in 1997

Third Party Administrators:

- 1997-1999: NYLCare
- 1999-2006: Aetna
- 2006-2009: Premera
- 2009-2013: Wells Fargo / HealthSmart
- 2014: Aetna



AlaskaCare Retiree Health Plan Third Party Administrator

Primary TPA Responsibilities:

- process and pay medical claims according to plan document
- provide discount provider network
- provide call center to answer member questions
- process first two levels of appeal



AlaskaCare Retiree Health Plan Transition to Aetna

- Wells Fargo / HealthSmart contract set to expire on 6/30/2014 (5 years)
- TPA contract subject to Alaska Procurement Code (AS 36.30)
- DOA began Request for Proposal (RFP) process in May 2012
- RFP issued November 2012
- RFP sought:
 - medical TPA and provider network
 - dental TPA and provide network
 - pharmacy benefit manager
 - healthcare management



AlaskaCare Retiree Health Plan Transition to Aetna

- RFP enhanced emphasis on claims costs
- Processing fees are \$15 million, but claims costs are \$500+ million
- Network discounts are very important
- Unfunded liability of health plan is \$3.8 billion; over \$5,000 per Alaskan

AlaskaCare Retiree Health Plan Transition to Aetna

- 4 medical TPA proposals received:
 - HealthSmart TPA / Aetna network
 - Aetna TPA / Aetna network
 - Premera TPA / Blue Cross Blue Shield network
 - Moda TPA / Beech Street network
- HealthSmart was the current TPA with Beech Street as the network
- Proposals ensured there would be a change to status quo

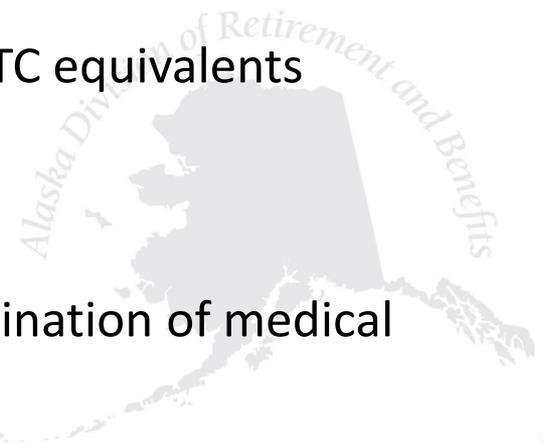
AlaskaCare Retiree Health Plan Transition to Aetna

Evaluation of proposals

- Aetna proposal showed greatest cost savings
- Aetna proposal was selected by proposal evaluation committee with respect to plan administration
- Premera proposal showed least disruption; Aetna scored second

AlaskaCare Retiree Health Plan Transition Process

- Aetna selected in spring 2013
- Project Manager brought on to guide transition, spring 2013
- Go live: 1/1/2014
- Problems:
 - Retiree ID cards late
 - Prescription compounds
 - Prescription strength medications with OTC equivalents
 - Rx point of sale coordination of benefits
 - Over 65 Explanation of Benefits (EOBs)
 - Concierge training issues
 - Plan administration differences in determination of medical necessity



AlaskaCare Retiree Health Plan Transition Process

- Calls to Division of Retirement and Benefits in January: 500+/day
- Calls to Division of Retirement and Benefits in May: less than 30/day
- We are working with Aetna daily to address problems



AlaskaCare Retiree Health Plan Changes 1/1/2014

DRB did implement changes to the medical plan on 1/1/2014

- Added hospice care benefits, including home health care for terminally ill patients (Aetna recommendation)
- added transplant hospital network
- Expanded precertification requirements
- Amended definition of medical necessity
- Clarified definition of recognized charge / usual, customary, reasonable
- Streamlined appeals procedure



AlaskaCare Retiree Health Plan Changes 1/1/2014

Hospice care benefits

- Hospice care
- Part-time nursing care
- Home health care
- Medical social services



AlaskaCare Retiree Health Plan Changes 1/1/2014

Institutes of Excellence transplant network

- 120+ hospitals with expertise in transplants
- Eliminates risk of balance bills
- Steerage component: reduces coinsurance for out-of-network care to 60%
- DRB health experts--point is member safety; "you really don't want to go to any of the hospitals that are out of network"
- Up to \$10,000 in travel benefits when going to a IOE network provider

AlaskaCare Retiree Health Plan Changes 1/1/2014

Expanded precertification requirements

- Added a number of pre-cert requirements
 - Why? Help members understand in advance the risk of balance billing when getting care out of network
 - Only applies to under 65 members
 - Temporary; once network is sufficient, we will eliminate expanded precertification requirements

AlaskaCare Retiree Health Plan

Medical Necessity

- Plan has always just covered "medically necessary" care
- Does not include preventive care
- 2003 Plan booklet (page 17): "Benefits are available for medically necessary services and supplies necessary to diagnose, care for, or treat a physical or medical condition."

AlaskaCare Retiree Health Plan Changes 1/1/2014

Medical Necessity

- The 1/1/2014 amendment incorporates Aetna's clinical policy bulletins
- Now for the first time members and providers can understand what TPA thinks is medically necessary
- Clinical policy bulletins may be found here:
<http://www.aetna.com/health-care-professionals/clinical-policy-bulletins/medical-clinical-policy-bulletins.html>

AlaskaCare Retiree Health Plan

Dr. Ward B. Hurlburt, M.D.

Medical Management

- Why?
- What?
- How?

- Ward B. Hurlburt, M.D.
 - June 2014



* Why?

1. The complexity of medical care has expanded exponentially



* Why?

2. Americans spend more of Gross Domestic Product (GDP) and more dollars than other countries and do not live as long.



*Why?

3. Alaskans spend more of our state's economy than other Americans do.



*Why?

4. Not all medical care helps the patient. Medical care can harm the patient.



*What?

- Is the requested service a covered benefit?



*What?

- We all want high quality medical care.



*What?

- Medical management seeks to assure good stewardship for payers' resources



*What is it not?

- Medical management does not:
 - Determine when you should see your Primary Care Provider
 - Make medical decisions
 - Other than a physician, say “no”



*What?

- Seeks to assure:
 - Decisions based on evidence
 - Services likely to benefit
 - Services provided in optimal setting
 - Resources are available for disasters



*How?

- Prior Authorization
- Standards



*How?

- Assurance of appropriate level of care
- Location of care



*How?

- Denials
- Appeals
- Claims review



AlaskaCare Retiree Health Plan Changes on 1/1/2014

Recognized Charge

- Terminology change on 1/1: "recognized charge" used throughout - 2003 plan booklet used "recognized charge" and "usual, customary and reasonable" interchangeably
- Methodology unchanged
- When AlaskaCare is primary and care is obtained out of network, coinsurance is computed off of recognized charge
- Recognized Charge is calculated at the 90th percentile of charges in a geozip
 - Geozip = 995xx/997xx
 - If 9 or more charges in 12 mo period, actual charge data used
 - If less than 9, derived data used
- Recognized Charge is not an issue when seeing a network provider

AlaskaCare Retiree Health Plan Changes on 1/1/2014

Streamlined Appeals

- Level 1 with Aetna
- Level 2 clinical appeals with External Review Organization (ERO)
 - Meet ACA Guidelines
 - Plan is self-funded
 - No monetary incentive to deny appeals
- Level 2 benefit appeals with Aetna
- Level 3 Office of Administrative Hearings

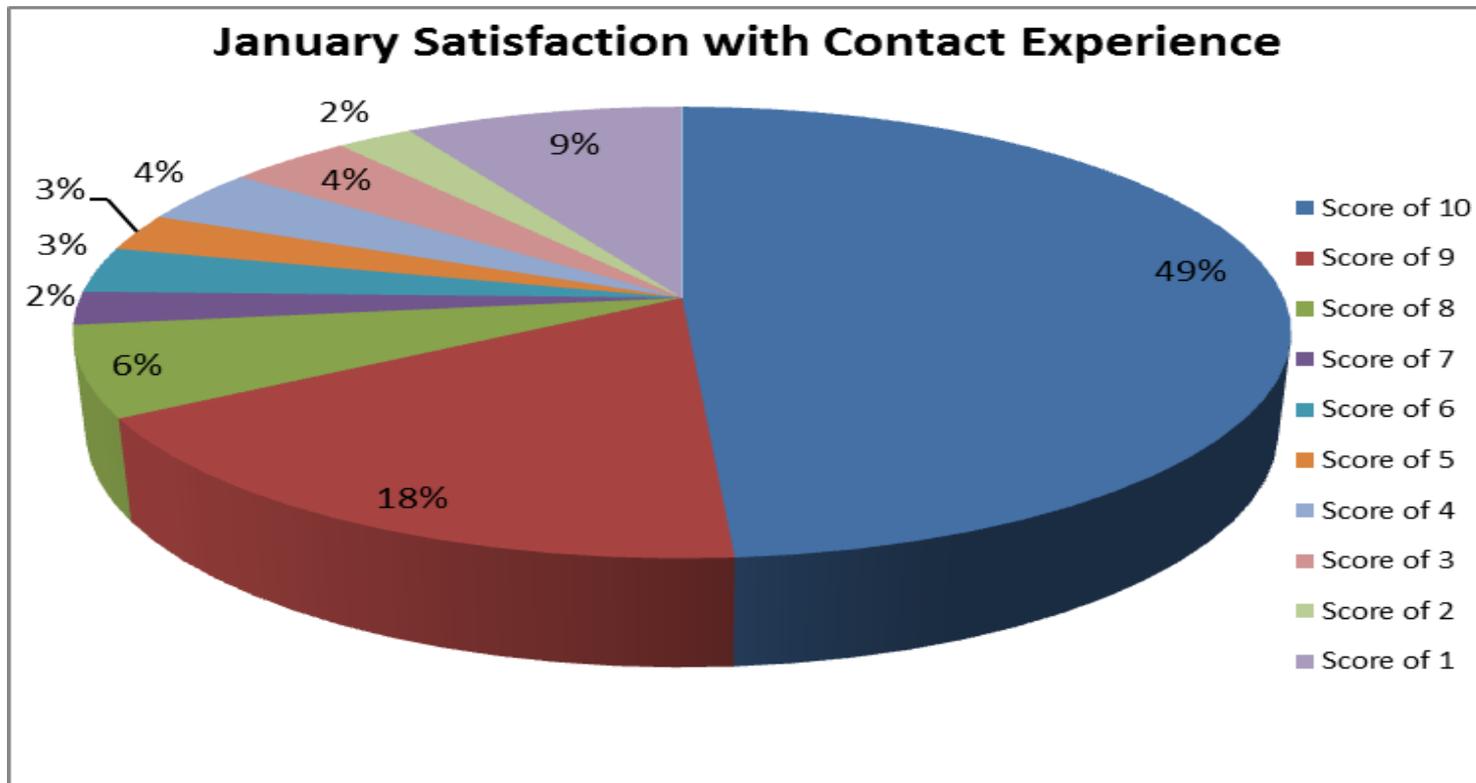


AlaskaCare Retiree Health Plan Transition Problems

- Retiree ID cards late
- Unplanned Rx changes
 - Compounds
 - Prescription Strength medications with OTC equivalents
 - Medical Foods
 - Claim form for re-processing
- Coordination of Benefits issues
- Explanation of Benefit (EOB) issues
- Vision/Audio issues



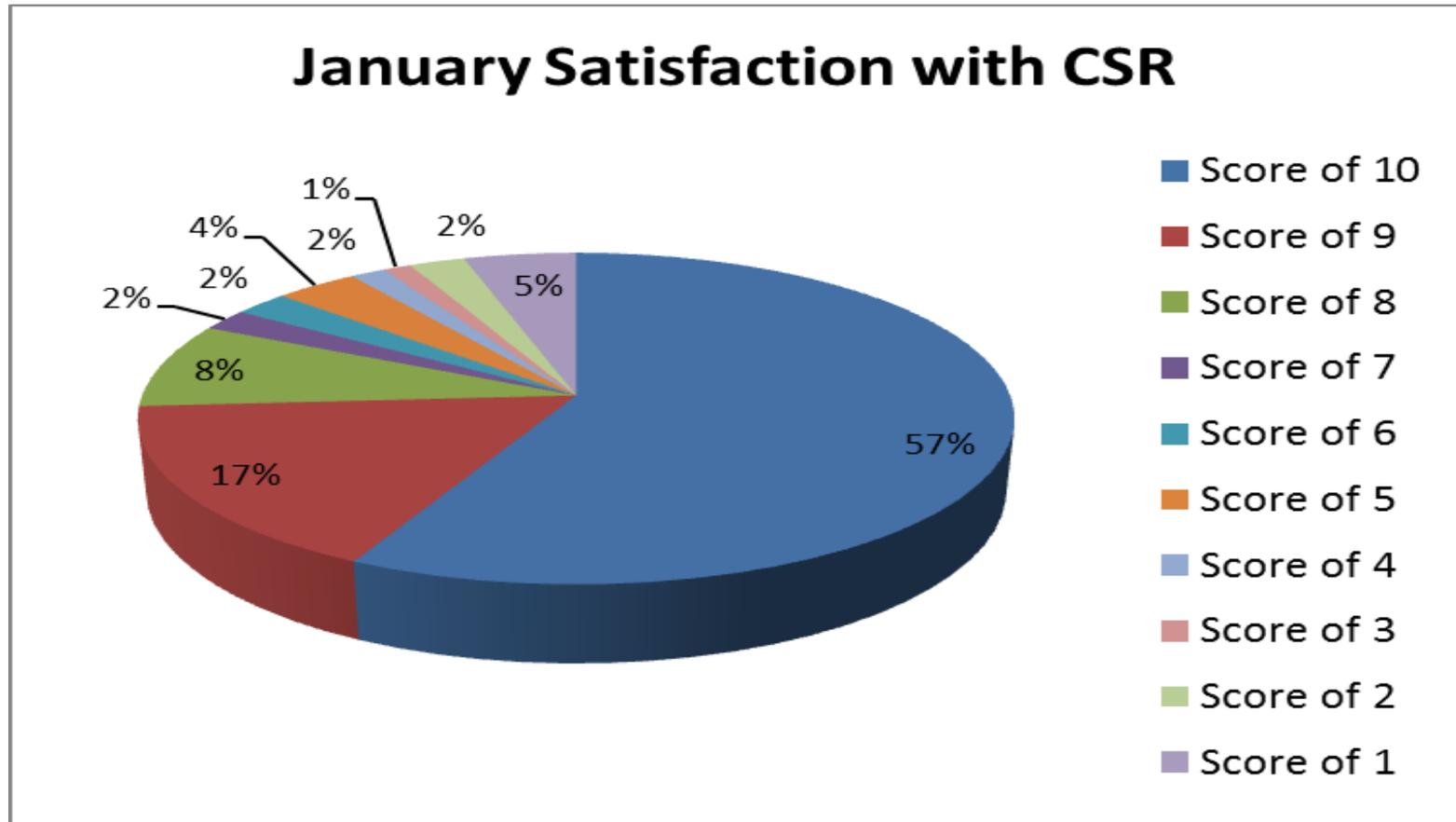
January Aetna First Call Resolution (FCR) Results - SCE



JAN Total Satisfaction Score – 94.1%
Score of 5 or greater – 78%

Total Responses– 338

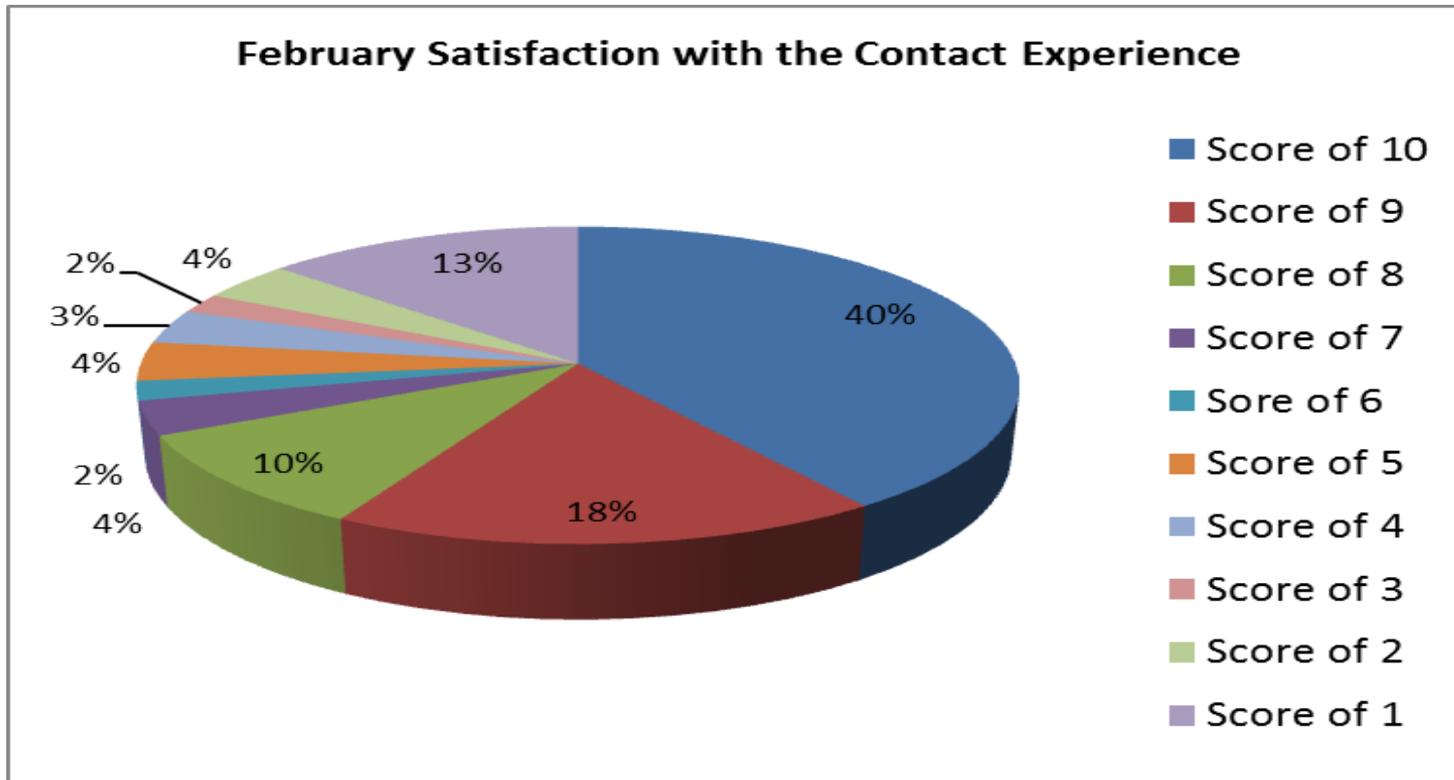
January Aetna FCR Results - CSR



JAN Total Satisfaction Score – 94.1%
Score of 5 or greater – 86%

Total Responses– 338

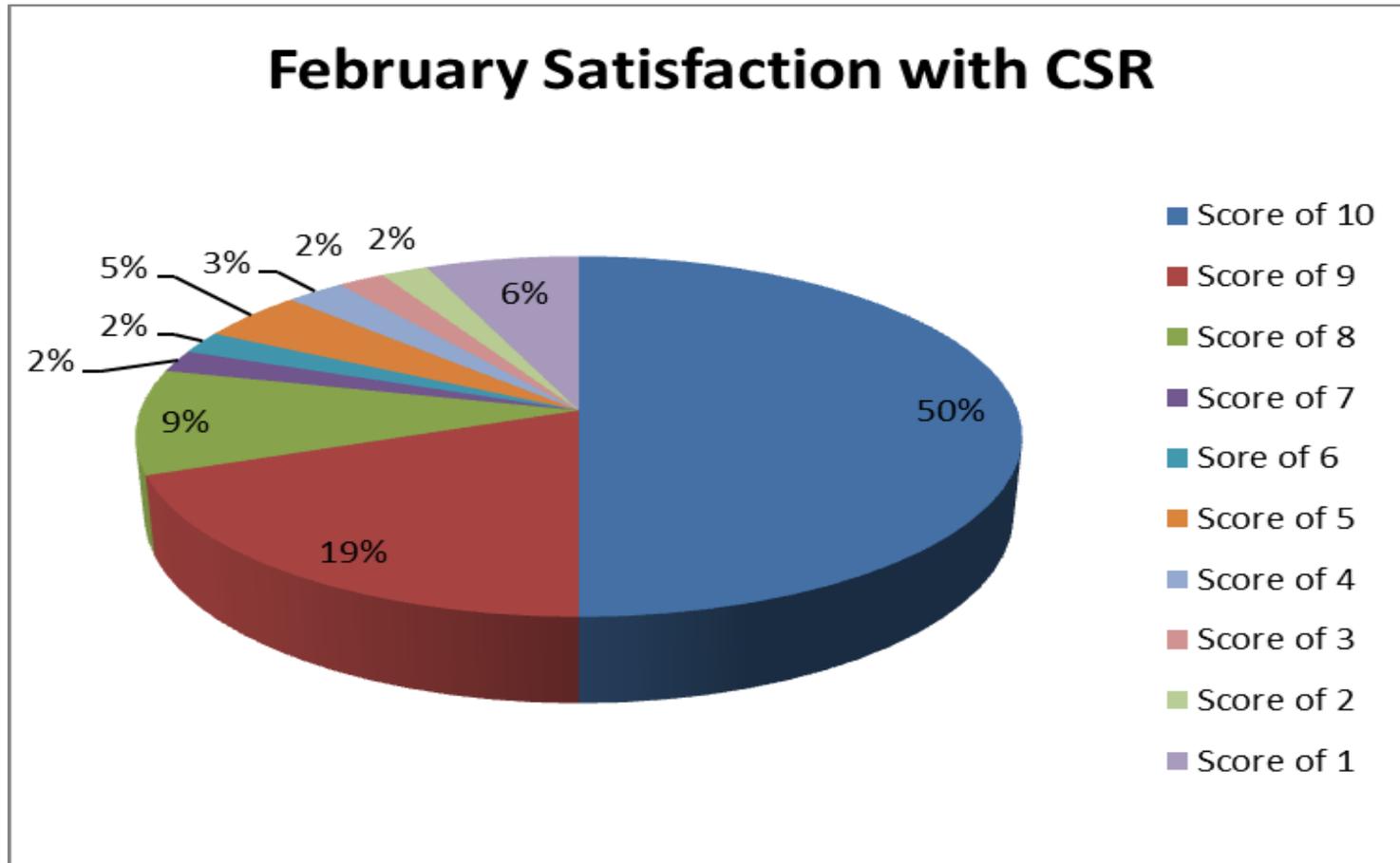
February Aetna FCR Results - SCE



FEB Total Satisfaction Score – 90.0%
Score of 5 or greater – 74%

Total Responses– 202

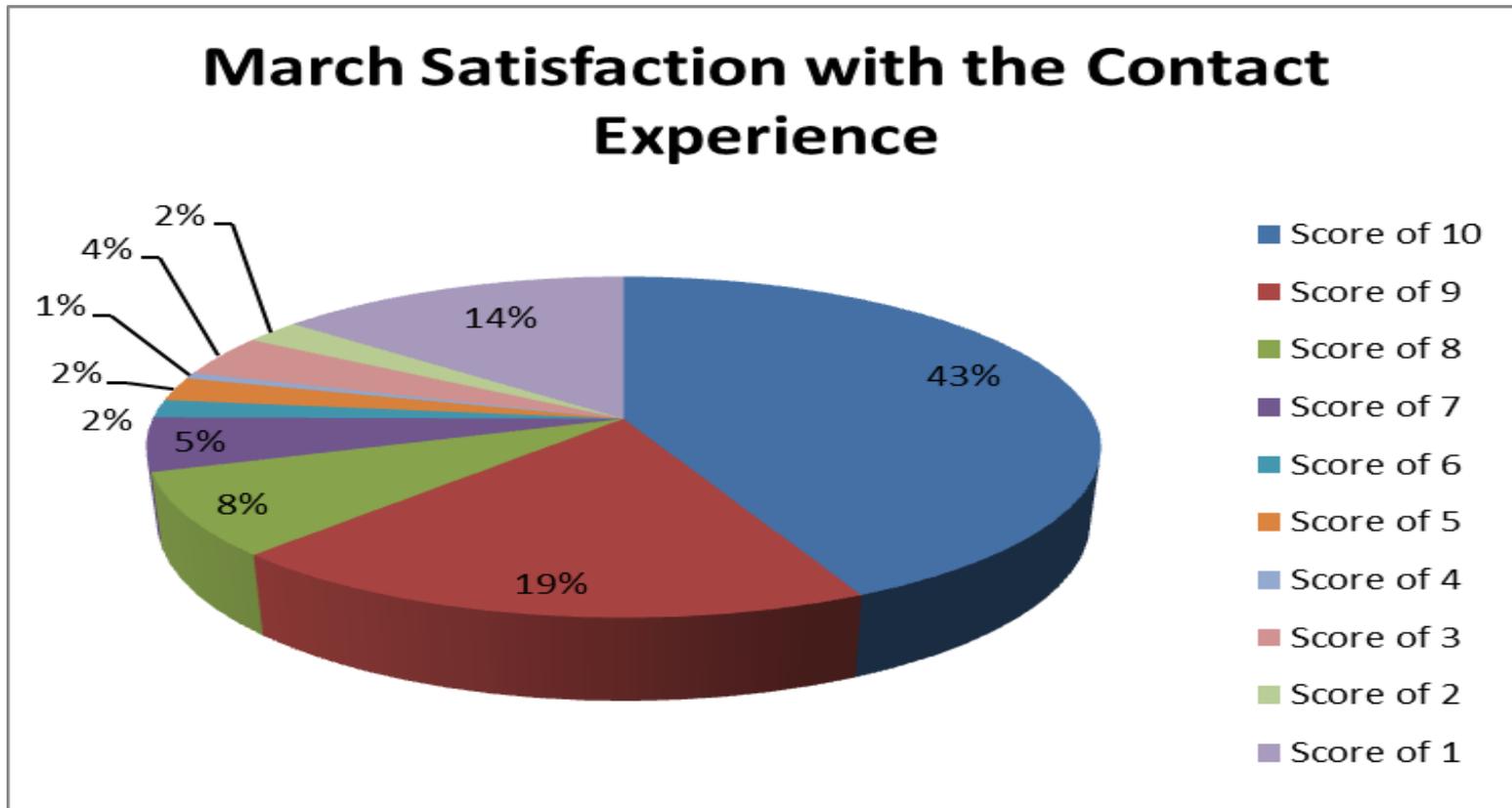
February Aetna FCR Results - CSR



FEB Total Satisfaction Score – 90.0%
Score of 5 or greater – 87%

Total Responses– 202

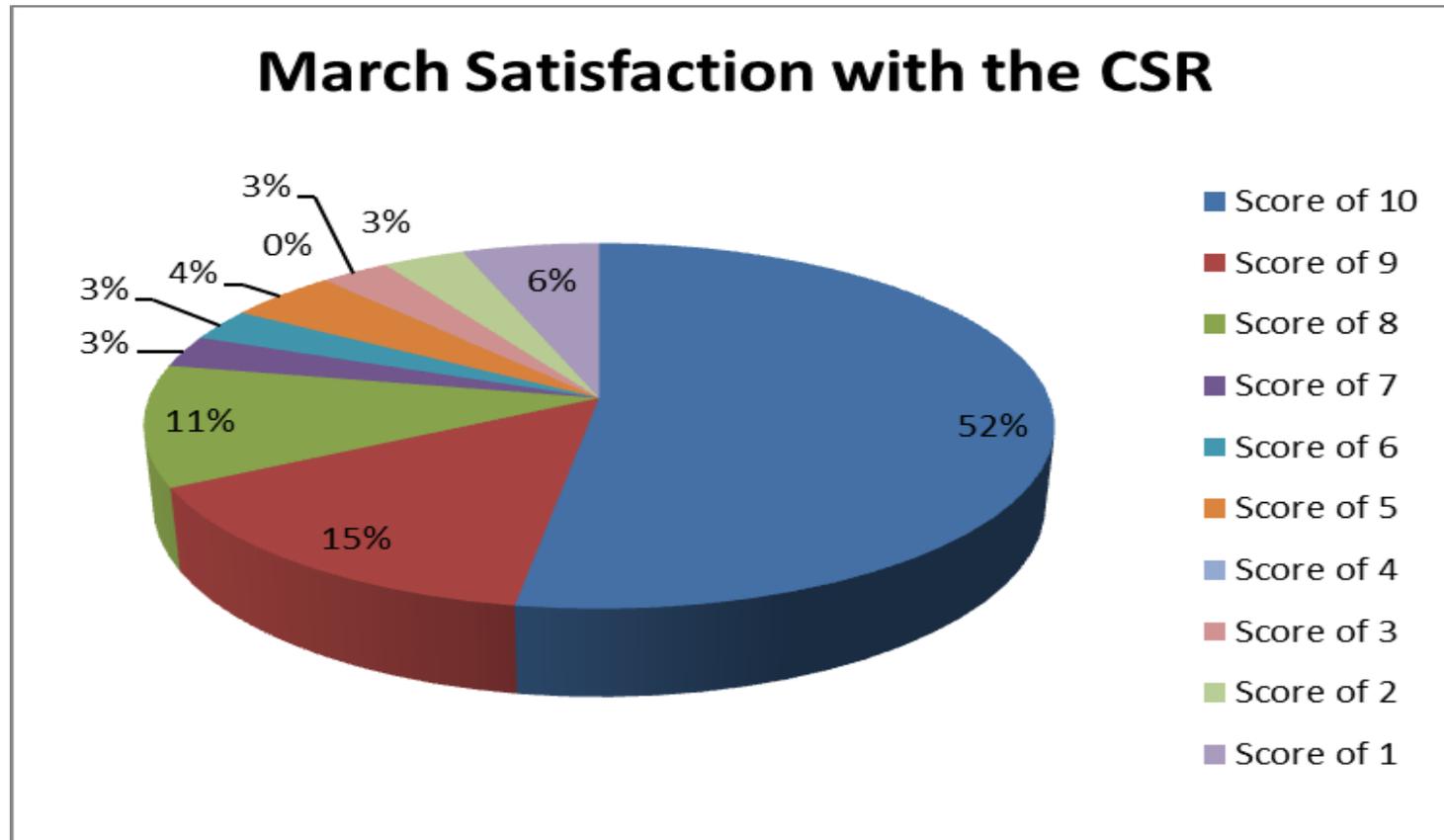
March AetnaFCR Results - SCE



MAR Total Satisfaction Score – 89.9%
Score of 5 or greater – 77%

Total Responses– 177

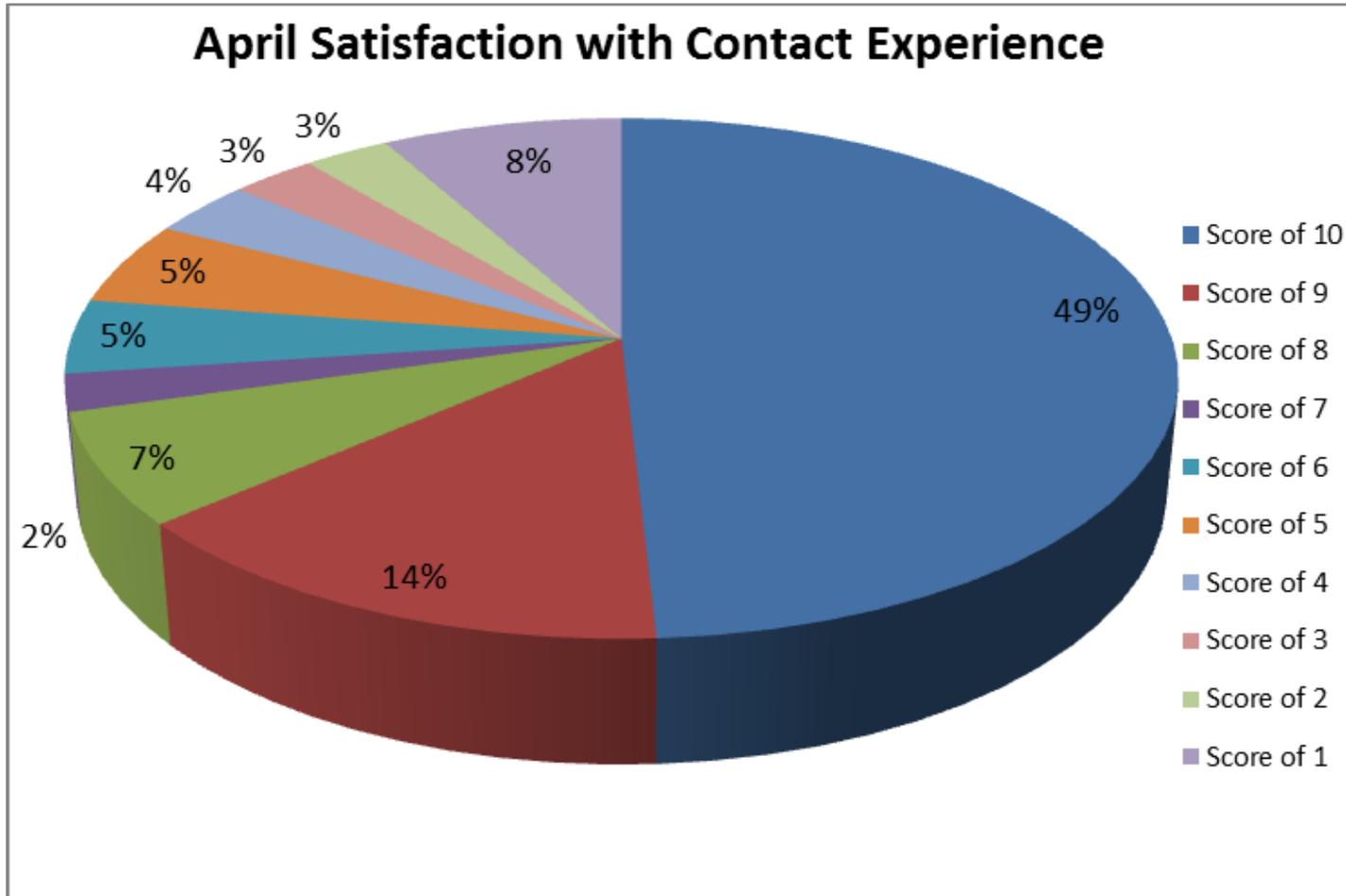
March Aetna FCR Results - CSR



MAR Total Satisfaction Score – 89.9%
Score of 5 or greater – 84%

Total Responses – 177

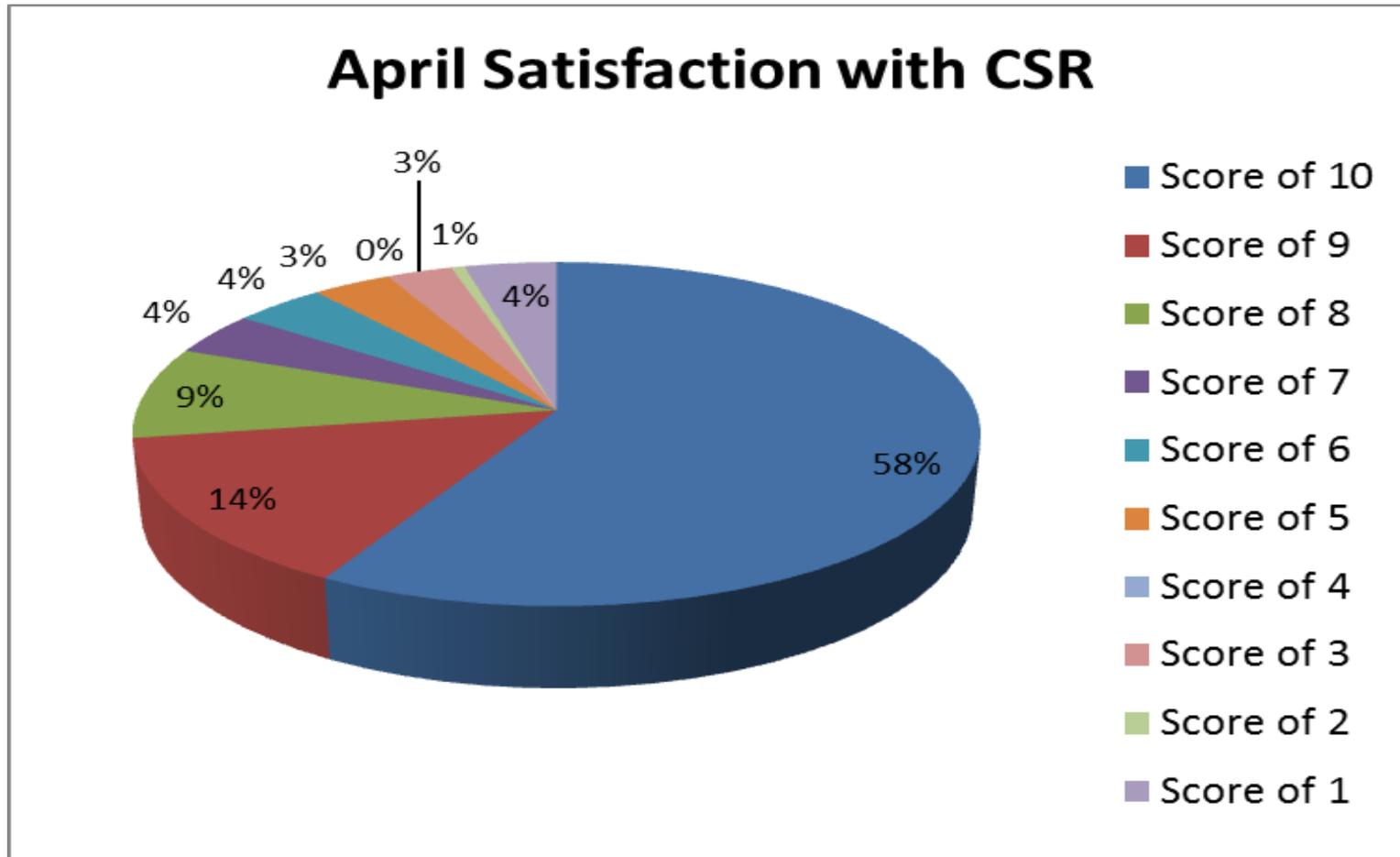
April Aetna FCR Results - SCE



APR Total Satisfaction Score – 91.4%
Score of 5 or greater – 82%

Total Responses–173

April Aetna FCR Results - SCE

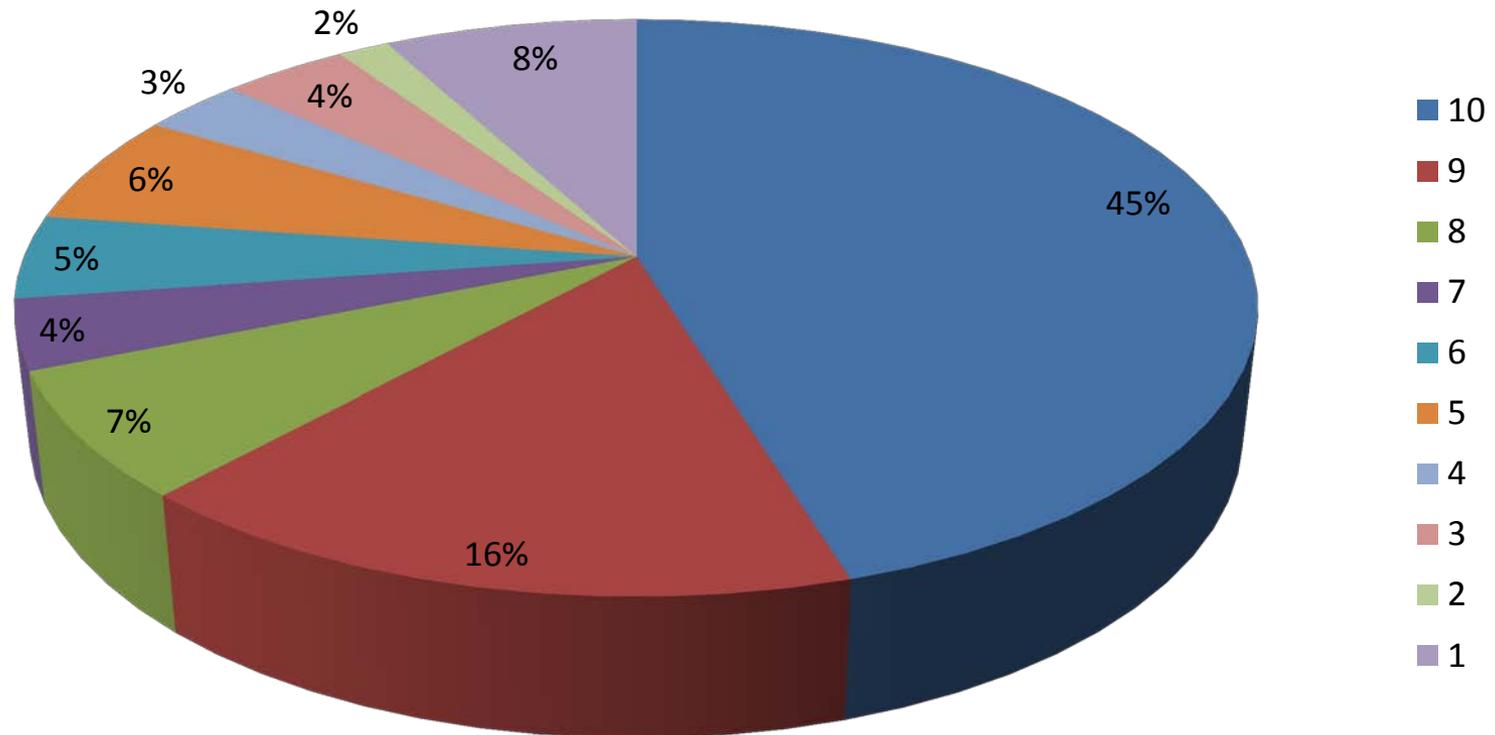


APR Total Satisfaction Score – 91.4%
Score of 5 or greater – 92%

Total Responses – 173

May Aetna FCR Results - SCE

May Satisfaction with Contact Experience

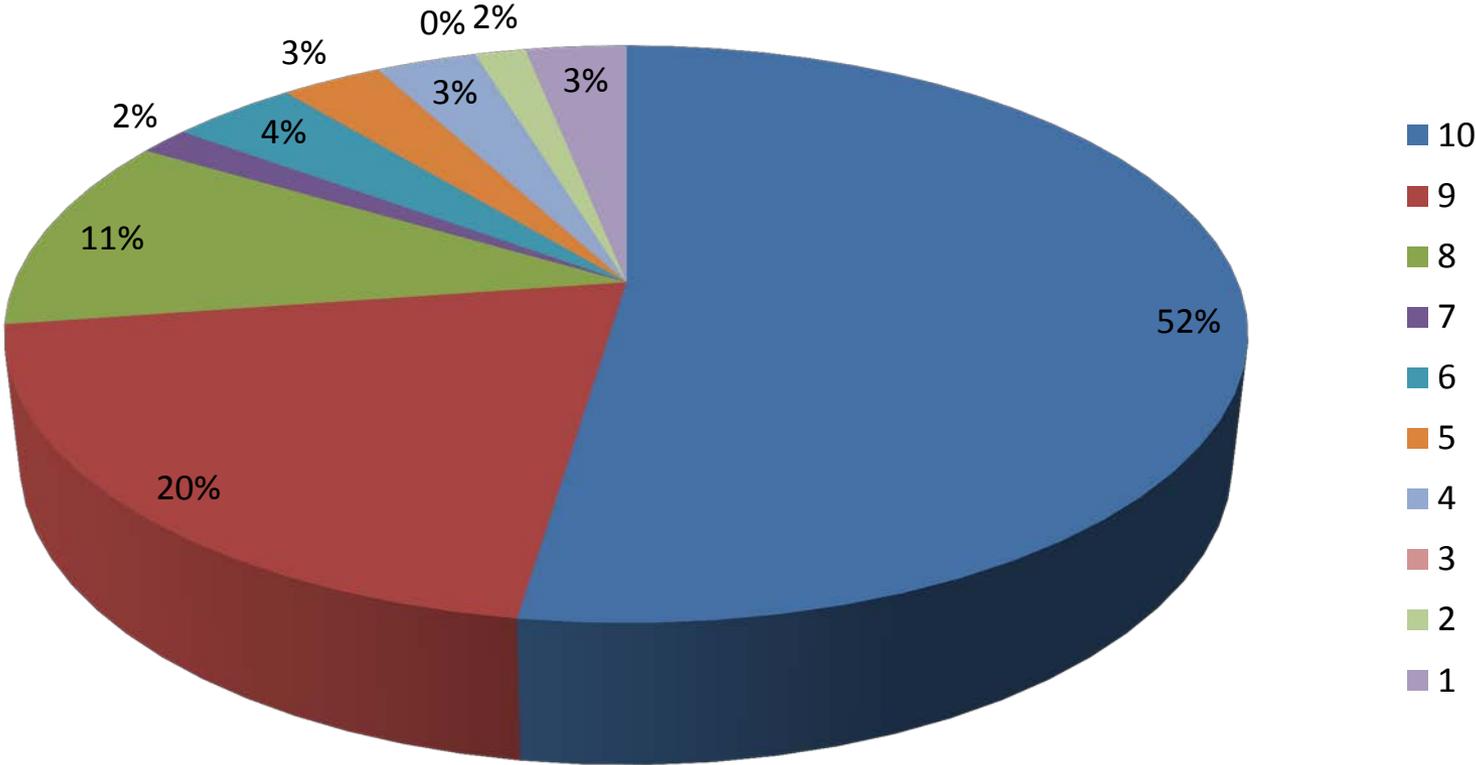


MAY Total Satisfaction Score – 93.0%
Score of 5 or greater – 77%

Total Responses– 128

May Aetna FCR Results - CSR

May Satisfaction with CSR



MAY Total Satisfaction Score – 93%
Score of 5 or greater – 89%

Total Responses– 128

AlaskaCare Retiree Health Plan

Things to Know

Network

- Over the age of 65 -- Choice of provider who accepts Medicare
- Under the age of 65 -- Aetna network; National Advantage Program network
- Network saves member money--lower coinsurance amount
- Network avoids balance bills
- Network saves plan money
- No penalty for going out of network
 - Except for transplants
- Network Utilization over 70%



AlaskaCare.gov

Find a network provider

AlaskaCare Health Plans

[Town Hall Meeting times...](#)



Town Hall Meetings
Get answers to retiree health plan TPA transition questions.
The Division will be holding town hall meetings in Anchorage, Fairbanks and Juneau.
[View meeting times...](#)

[View medical claim status](#)

[Dental benefits](#)

[Medical/Rx ID cards](#)

[Contact](#)

24-hour nurseline
(800) 556-1555

Employee



- › [Monthly Premiums](#)
- › [Plan Booklets](#)
- › [Find forms](#)
- › [Wellness](#)

Retiree



- › [Monthly Premiums](#)
- › [Plan Booklets](#)
- › [Find forms](#)
- › [Long Term Care](#)
- › [Medicare](#)

Find a Doctor or Dentist



Cost Calculator

[f](#) [t](#) [v](#) [e](#)



Register now with your SSN or Aetna ID





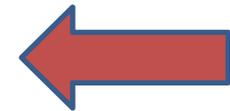
AlaskaCare.gov

Find an In-Network Doctor or Dentist



Find a Doctor

Use Aetna's DocFind



Find a Dentist

Use Delta Dental/Moda Health's search for a dentist



AlaskaCare.gov

Find a Provider



[Contact Us](#)

DocFind®

Search Tips & FAQs

Tools & Resources

Savings & Discounts

Quality & Cost Info

Custom Docfind for AlaskaCare employees and retirees

This site has been specifically designed for use by employees and retirees of AlaskaCare. It provides quick and easy access to the provider directories for AlaskaCare medical plans administered by Aetna. You should use this link (rather than Aetna's public site) when looking for Aetna providers in your area.

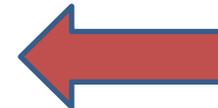
Please note: On the following page you will be asked to select your plan. Please select one of the following from the dropdown.

- Employee - Alaska: Please select this if you are an employee and are looking for care in Alaska only
- Retiree - Alaska: Please select this if you are a retiree and looking for care within Alaska only
- Employee and Retiree - All other States: Please select this option if you are searching for care outside of Alaska

Aetna's AlaskaCare Concierge: (855) 784-8646 

To begin a provider search, click on the START A NEW SEARCH button below and follow the screen prompts. If you have any questions about using this site please contact the AlaskaCare Concierge.

START A NEW SEARCH 



Search by Location

Search by Name

Advanced Search

Conditions & Procedures

2 *Required Selections

*Search for: Hospitals

*Type: Medical Hospitals

3 *Search in: Zip Code City County

* ZIP CODE

99501

* DISTANCE

30 miles

[Find a Zip Code](#)

1. Select a provider class using the **Search for** drop down
2. Select a Provider Type using the **Type** drop down
3. Select the area you want to perform your search
You can choose from Zip Code, City or County



4. Select a Plan – Choose the State you want to search for providers in

- **ALASKA** – Choose RETIREE ALASKA
- **When Traveling outside of Alaska--** Choose EMPLOYEE & RETIREE-All Other States

*Select a Plan:

4

| | |
|--|---|
| Retiree Alaska | ▼ |
| Select a plan... | |
| Aetna Standard Plans | |
| Employee Alaska | |
| Retiree Alaska | |
| Employee & Retiree - All Other States | |
| Employee Assistance Program | |
| Employee Assistance Program | |
| National Advantage™ Program (NAP) | |
| National Advantage™ Program | |

Can't find what you're looking for? Try our [Advanced Search](#)

Final Results include location and phone number sorted by distance to zip code searched

| Distance | Hospital Name | Quality Information | More Information |
|-----------------------------------|---|---------------------|---|
| 1.39 mi Map it | North Star Hospital 2530 DeBarr Road Anchorage, AK 99508-2948 (907) 258-7575  View Details | | |
| 1.56 mi Map it | Alaska Regional Hospital-HCA Affiliate 2801 DeBarr Road Anchorage, AK 99508-2932 (907) 276-1131  View Details | | Elective Delivery Infant Safety Program |
| 1.61 mi Map it | DeBarr Residential Treatment Center 1500 DeBarr Circle Anchorage, AK 99508-2984 (907) 865-7100  View Details | | |
| 2.07 mi Map it | Providence Residential Treatment Center 3400 East 20th Street Anchorage, AK 99508-3412 (907) 272-2148  View Details | | |

and Benefits



AlaskaCare Retiree Health Plan

Preventive Care

- As a retiree-only plan the AlaskaCare Retiree Health Plan is exempt from the provisions of PPACA.
- Medicare Eligible - Medicare covers preventive care services
- Non-Medicare Eligible - AlaskaCare does not cover preventive services with a few exceptions
 - Annual Pap Smear
 - Annual prostate specific antigen (PSA) test
 - Mammograms
- This is not a change
- AlaskaCare is willing to have a discussion with members about adding preventive coverage in the future



AlaskaCare Retiree Health Plan Coordination of Benefits

At age 65 Medicare becomes primary

- Aetna will coordinate benefits
- Your provider needs all coverage info
 - Ex: bring Aetna and Medicare card to provider office
- Aetna needs all coverage info as well
 - but only need to submit once
 - Streamlining – Medicare will automatically forward EOB to Aetna
- If there is another plan that is primary to Medicare which makes AlaskaCare tertiary – Aetna will need both the primary plan EOB and the Medicare consideration to process claims. TPA does not proactively outreach to other carriers for the EOB – this is the member's responsibility.

AlaskaCare Retiree Health Plan Plan Administrator

Division of Retirement and Benefits and DOA
Commissioner's Office are on the job
everyday

- taking calls
- solving problems
- making sure plan is administered correctly



AlaskaCare Retiree Health Plan Looking Forward

- Complete DCR Health Plan in CY15
 - make available to DB retirees; optional
- Post benefit clarifications online
- Work on communication and engagement process



AlaskaCare Retiree Health Plan Questions

There will be an opportunity for dental questions later in presentation

- Individual/personal questions can be asked of Aetna personnel
- General questions limited to one question per person
- Limited to 3 minutes
- Take turns



AlaskaCare

- Lunch Break
- Individual Meetings with Aetna Representatives
- Reconvene at 1:00 p.m. for Dental Panel





AlaskaCare Retiree Dental Plan

Town Hall Meetings
June 10-12, 2014



AlaskaCare Retiree Dental Plan Basics

- Introductions
 - Mike Barnhill, Deputy Commissioner, Department of Administration
 - Michele Michaud, Chief Health Official, Division of Retirement and Benefits



AlaskaCare Retiree Dental Plan Basics

- Introductions
 - Angela Fraser, Moda Account Executive
 - Jason Gootee, Regional Manager
 - Dr. Bill Ten Pas, DMD – Sr. Vice President & President of ODS
 - Dr. Teri Barichello, DMD – Vice President

AlaskaCare Retiree Dental Plan Basics

- Moda/Delta Dental 855-718-1768
- Retirement & Benefits 907-465-4460 or 800-821-2251



AlaskaCare Retiree Dental Plan Basics

Optional Plan

- Approximately 30,500 Members
- Approximately 18,100 Dependents
- Total - approximately 48,600 covered lives



AlaskaCare Retiree Dental Plan Basics

- FY 2013 paid dental claims -- \$25.7 million
- FY 2014 paid dental claims -- \$24.2 million (estimated)
- Estimated 10% decrease in FY 2014



AlaskaCare Retiree Dental Plan Basics

| Plan Structure - 2003 Plan Booklet | Plan Structure – 1/1/2014 |
|---|---|
| | |
| Deductible: \$50 per person (restorative or prosthetic) | Deductible: \$50 per person (restorative or prosthetic) |
| Annual Maximum Benefit: \$2,000 | Annual Maximum Benefit: \$2,000 |
| Coinsurance: 100% Preventative Services | Coinsurance: 100% Preventative Services |
| Coinsurance: 80% Restorative Services | Coinsurance: 80% Restorative Services |
| Coinsurance: 50% Prosthetic Services | Coinsurance: 50% Prosthetic Services |



AlaskaCare Retiree Dental Plan Third Party Administrator

Primary TPA Responsibilities:

- Process and pay dental claims according to plan document as amended
- Provide discount provider network
- Provide call center to answer member questions
- Process first two levels of appeal

AlaskaCare Retiree Dental Plan Third Party Administrator

Request for Proposal

- 4 dental TPA proposals received:
 - HealthSmart TPA / Aetna network
 - Aetna TPA / Aetna network
 - Premera TPA / Blue Cross Blue Shield network
 - Moda TPA / Delta Dental network

AlaskaCare Retiree Dental Plan Changes 1/1/2014

DRB did implement changes to the dental plan on 1/1/2014

- Largely adopted Moda standard language
- Added frequencies limits, including cleaning frequencies
- Changed calculation of recognized charge
- Streamlined appeals procedure

AlaskaCare Retiree Dental Plan Transition to Moda/Delta Dental

- Formerly Oregon Dental Services (ODS), Moda/Delta Dental was founded in 1955. They are a founding member of largest collective dental insurer in the nation. They apply their extensive oral health expertise and knowledge of best practices to develop their standard provisions.

AlaskaCare Retiree Dental Plan Changes 1/1/2014

- Some changes to common services:
 - nitrous oxide is not covered
 - fluoride in patients over the age of 18 limited to those with:
 - high risk of decay due to medical disease/chemotherapy
 - recent history of periodontal surgery
- For questions about other coverage items contact Moda/Delta Dental at 1-855-718-1768.

AlaskaCare Retiree Dental Plan Changes 1/1/2014

- Cleaning frequency limits:
 - one cleaning every six months for most people
 - up to three cleanings per year for pregnancy
 - up to four cleanings per year for diabetes or periodontal disease
 - additional cleanings are available when dentally or medically necessary with Moda/Delta Dental approval
- For information about other frequency limits contact Moda/Delta Dental at 1-855-718-1768.

AlaskaCare Retiree Dental Plan Changes 1/1/2014

Recognized Charge – Network Steerage

- Only applies when seeing an out-of-network provider
- The Delta network has different recognized charge formulas in each state
- In Alaska recognized charge is the lessor of:
 - what dentist bills for the service or supply
 - 75% of the 80th percentile of the Alaska prevailing charge rate

AlaskaCare.gov

Find a network dentist

AlaskaCare Health Plans

[Town Hall Meeting times...](#)



Town Hall Meetings
Get answers to retiree health plan TPA transition questions.
The Division will be holding town hall meetings in Anchorage, Fairbanks and Juneau.
[View meeting times...](#)

Employee



- › [Monthly Premiums](#)
- › [Plan Booklets](#)
- › [Find forms](#)
- › [Wellness](#)

Retiree



- › [Monthly Premiums](#)
- › [Plan Booklets](#)
- › [Find forms](#)
- › [Long Term Care](#)
- › [Medicare](#)

Find a Doctor or Dentist



Cost Calculator

[View medical claim status](#)

[Dental benefits](#)

[Medical/Rx ID cards](#)

[Contact](#)

24-hour nurseline
(800) 556-1555





aetna
NAVIGATOR
Register now with your SSN or Aetna ID





AlaskaCare.gov

Find a network dentist

Find an In-Network Doctor or Dentist



Find a Doctor

Use Aetna's DocFind



Find a Dentist

Use Delta Dental/Moda Health's search for a dentist



AlaskaCare.gov

Find a network dentist



Formerly ODS Health

[Find Care](#) | [Search tips](#) | [Glossary](#) | [Contact us](#) | [myModa](#) | [Moda Health home](#)

Find a physician, dentist, pharmacist or clinic

Need to locate an otolaryngologist close to work who is accepting new patients? You've come to the right place. Use our enhanced search application to sort by distance, specialty, gender or language spoken. You can also view hospital affiliations for doctors, change the filtering options and more.

Please begin by telling us whether you'd like to search as a member or a guest:

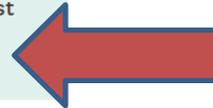
Search as a member

Please enter your
Subscriber ID no.:

Go!

Search as a guest

Go!



Log in to myModa

View benefits and claims
(Formerly myODS)

USERNAME

go!

PASSWORD

[Forgot your password](#)
[Forgot your user name](#)
[Create an account](#)

© 2013 Moda Health All rights reserved. Health plans in Oregon, Washington and Alaska provided by Moda Health Plan, Inc. Dental plans in Oregon provided by Oregon Dental Service. Dental plans in Alaska provided by Oregon Dental Service dba Delta Dental of Alaska.



AlaskaCare.gov

Find a network dentist



Formerly ODS Health

[Find Care](#) | [Search tips](#) | [Glossary](#) | [Contact us](#)

What type of care can we help you find?

Medical

Dental

Pharmacy

Vision

Favorites

Clear

Recently viewed

Clear

Recent searches

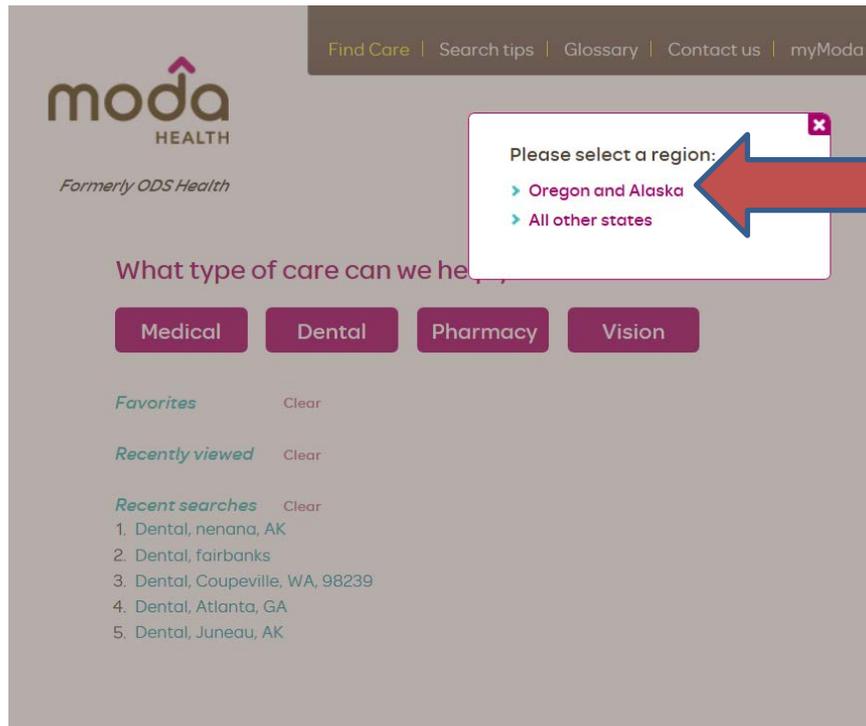
Clear

1. Dental, nenana, AK
2. Dental, fairbanks
3. Dental, Coupeville, WA, 98239
4. Dental, Atlanta, GA
5. Dental, Juneau, AK



AlaskaCare.gov

Find a network dentist



Find Care | Search tips | Glossary | Contact us | myModa

moda
HEALTH
Formerly ODS Health

Please select a region:

- > Oregon and Alaska
- > All other states

What type of care can we help you find?

Medical Dental Pharmacy Vision

Favorites Clear

Recently viewed Clear

Recent searches Clear

1. Dental, nenana, AK
2. Dental, fairbanks
3. Dental, Coupeville, WA, 98239
4. Dental, Atlanta, GA
5. Dental, Juneau, AK



AlaskaCare.gov

Find a network dentist

Enter your search criteria

Provider or facility name

Provider specialty
Any specialty ?

Network/networks
Delta Dental Premier ?

All None Close

OREGON

- Delta Dental PPO
- Delta Dental Premier
- Oregon Health Plan/ODS Community Health
- The Children's Program

ALASKA

- Delta Dental PPO
- Delta Dental Premier

State ZIP

Search

© 2014 Mod... Ala...
...th plans in Oregon, Washington and Alaska provided by...
...n provided by Oregon Dental Service. Dental plans in...
...ba Delta Dental of Alaska.



AlaskaCare.gov

Find a network dentist

Enter your search criteria

Provider or facility name

Provider specialty
  

Network/networks
  

Location
 



Show only providers who are accepting new patients.

[Show more search options](#)



AlaskaCare.gov

Find a network dentist

Filter your results or search again.

Provider or facility name

Provider specialty

Any specialty ?

Network/networks

Delta Dental Premier ?

Location

Address

fairbanks

AK

ZIP

25 miles

No preferences

No preferences

Show only providers who are accepting new patients.

[Show more search options](#)

Search

The providers displayed in results are contracted with one of the Moda Health networks. Moda Health contracts with other provider networks. To find out which network you belong to, please contact a Moda Health customer service representative.

A provider's participation with a specific network can change over time. Please confirm your network and your provider's participation

Your search results

Use the box at left to change your search criteria.

Show per page:

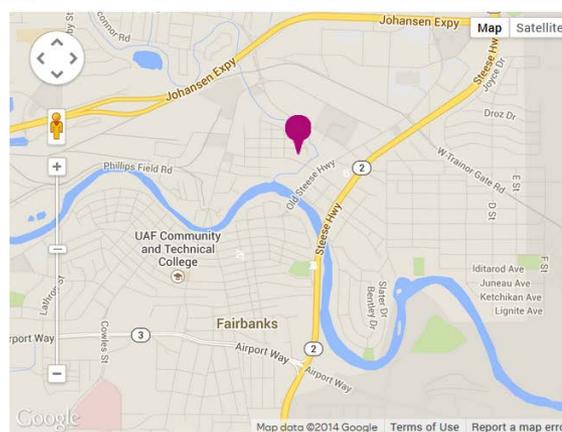
50 25 10

Sort by

Distance

A - Z

1 - 10 of 51 | 1 | 2 | 3 | 4 | 5 | > >>



[Download/print results](#)

Fairbanks Family Dental Care Dentist - General Practice

1 Distance: 0.2 mi
515 7th Ave Ste 220
Fairbanks, AK 99701
907-452-8296

Accepting new patients

Network: Delta Dental Premier

[More details >](#)



AlaskaCare Retiree Dental Plan

Things to Know

- Network – Over 330 dentists in network in Alaska and the network is growing
- Network saves member money--lower coinsurance amount
- Network avoids balance bills
- Network saves plan money
- Moda/Delta Dental Utilization 69% through April



AlaskaCare Retiree Dental Plan

Things to Know

Coordination of Benefits

- Moda/Delta Dental will coordinate benefits up to 100% of the recognized charge
- Secondary coverage will not pay for over recognized charge rates when seeing out-of-network providers

AlaskaCare Retiree Dental Plan Questions

- Individual/personal questions can be asked of Moda/Delta Dental personnel
- General questions limited to one question per person
- Limited to 3 minutes
- Take turns





Thank you for attending.

