

Enterprise Technology Services – SOA DMZ NetScaler WAF Customer Intake

Service Name

Dept/Division

General Information

Need-By Date

ETS SDM Request#

New service yes no

Production yes no

Server location(s) ANC JNU FAI Other

ETS datacenter yes no

Single server yes no

Server IP address

Server DNS name

Multiple DNS entries yes no

Security Plan yes no in progress

DMZ/Internet Ports

Traffic initiated from the Internet to the internal SOA server:

http (tcp 80) yes no https (tcp 443) yes no other tcp or udp ports needed yes no

Comment:

Web Server and Application Information

Standard Web server (HTML) yes no

Web application server (Web 2.0, dynamic content, XML, etc) yes no

Other types (database, etc) yes no

Any web redirect occurring? (via URL, cookie, FQDN, etc) yes no

Load balancing needed? (identical content across 2 or more internal servers) yes no

Session persistence (stickiness) yes no

PCI-DSS, HIPAA, PII (personally identifiable information), or similar yes no

Does internal server need to initiate mission-critical traffic to the Internet yes no

Any other special considerations? yes no

Comment:

Contacts (name, phone, email)

Technical Lead:

Technical Backup:

Server/Application Owner:

Production Call-Out (name, phone, after-hours phone)

Is ETS call-out to agency needed? yes no after-hours yes no

Primary:

Secondary: