

Spring 2014



# AT&T Alaska Product Information

## Product/Information Brochure for State of Alaska Departments

*WSCA Master Price Agreement #1523:  
Wireless Communication Services & Equipment  
[Information on AT&T's WSCA Agreement](#)*



# Account Team

Here at [AT&T Alaska](#) we have a specialized team that services the state's Government, Education, and Medical groups. Please reach out to our account team if you have any questions or run into any problems. Orders need to be processed through the state service desk.

- Account Manager | Contract Issues, Escalations, Quotes
  - Kerry Emery
  - 907.209.2887
  - [Kerry.emery@att.com](mailto:Kerry.emery@att.com)
  
- Government Sales Representative | Account Issues, Service Desk Orders
  - Shaneill Marquez
  - 907.250.1629
  - [Shaneill.Williams@att.com](mailto:Shaneill.Williams@att.com)
  
- Mobility Service Manager | Billing Inquires, International Usage Information
  - Judy Sargent
  - 907.903.1614
  - [Judith.Sargent@att.com](mailto:Judith.Sargent@att.com)
  
- Other Important Numbers
  - End-User Care | SIM Card Changes | Device Changes
    - 1-800-331-0500
  - Warranty Support | Hardware defect within 1 year of purchase
    - 1-800-801-1101

# Hardware

AT&T Alaska has the widest selection of devices in Alaska. Below are devices that can be purchased through AT&T without a SOA waiver. iPad purchases require IT manager approval.



Model	8GB	16GB	32GB	64GB
iPhone 4S	FREE	-	-	-
iPhone 5C	-	\$99.99	\$199.99	-
iPhone 5S	-	\$199.99	\$299.99	399.99

iPad Air      iPad 2      iPad mini with Retina display      iPad mini



Model	16GB	32GB	64GB	128GB
iPad Mini	\$429.99	-	-	-
iPad Mini w/Retina	\$529.99	\$629.99	\$729.99	\$829.99
iPad 2	\$529.99	-	-	-
iPad Air	\$629.99	\$729.99	\$829.99	\$929.99

## Internet Devices *(Pricing and Service Cost)*

AT&T Alaska has the widest selection of devices in Alaska. Below are devices that can be purchased through AT&T. They may require a SOA waiver, please follow your procurement policy.

<http://doa.alaska.gov/ets/networksvcs/MobileDevices/contracts/CellMobileDeviceWaiverPolicy.html>

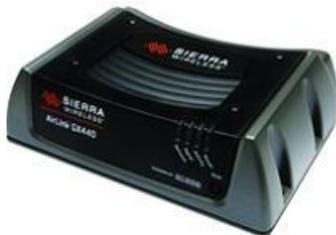
### Internet Connectivity Devices

\$0.99	Mifi Unite – Touch Screen with wifi hotspot capabilities
\$19.99	USB Beam – USB internet device with led screen (USB only)



### M2M Devices

\$599.00	GX400 – Machine to Machine Devices with HSPA+
\$650.00	GX440 – Machine to Machine Devices with LTE connectivity



### Machine to Machine Data Costs *(Pricing Includes Service Discount)*

\$17.99	5MB Monthly Data Plan
\$20.00	10MB Monthly Data Plan
\$39.99	Unlimited Data
\$9.99	“Always On” VPN Service
\$3.00	Static IP Address



# Monthly Recurring Charges

The AT&T Alaska Team’s goal is to make our pricing and billing easy to understand. If you have any questions about the pricing below please contact a member of your account team.

## Voice and Data Plans (Pricing Includes Service Discount)

AT&T offers various voice and data plans. Below are plans that many state agencies utilize. All plans include nationwide minutes, unlimited nights & weekends, and unlimited mobile to mobile. . All users share minutes as long as they’re on the same account. You are able to mix and match these plans to fit your user’s monthly voice requirements. *For Example: if you have 10 users and only need 1,500 minutes you can put 5 users on the 300 Minute pooled plan and 5 users on the 000 minutes pooled plan*

\$63.00	600 Minute pooled plan with unlimited data and texting
\$53.00	300 Minute pooled plan with unlimited data and texting
\$40.00	000 Minute pooled plan with unlimited data and texting

## iPad and Tablet Data Plans (Pricing Includes Service Discount)

\$37.50	5GB Monthly Data Plan
\$30.00	3GB Monthly Data Plan
\$14.99	250MB Monthly Data Plan
\$9.99	“Always On” VPN Service
\$3.00	Static IP Address

## Mifi and Aircard Data Plans (Pricing Includes Service Discount)

\$39.99	Unlimited Data for GEM <sup>(Government, Education, Medical)</sup>
\$37.50	5GB Monthly Data Plan
\$30.00	3GB Monthly Data Plan
\$9.99	“Always On” VPN Service
\$3.00	Static IP Address