



State of Alaska Security Office

*Providing Leadership in Securing our Telecommunications Infrastructure
and Information Technology*



Incident Reporting Procedures:

Call the State Service Center
1-888-565-8680 or 868-7174 (Anchorage)

Please have the following information available prior to your call:

- Agency Name
- Point of Contact:
 - Name
 - Phone/Cell/Pager
 - Email
- Characteristics of Incident
- Date and Time of Incident was Detected
- Scope of Impact
- Nature of Incident
 - Denial of Service
 - Malicious Code
 - Recon and Scans
 - Unauthorized Access
 - Other
- What immediate assistance can the Security Office offer your agency?