

## GCI Welcomes You!

Included in the State of Alaska (SOA) Core Services contract are long distance services, including Direct Dialed calls, Toll-Free Services, and Calling Card Services.

GCI has agreed to offer these rates to any SOA Agency.

Long distance charges identified in this brochure apply to calls made from state telephones and do not apply to cellular or satellite telephone calls (the rates for those services are found in the respective brochures).

If you have any questions regarding long distance services or are experiencing any difficulties, please call the SOA Service Center at 1-888-565-8680 (statewide), or 868-7174 (Anchorage). The SOA Service Center representatives will be happy to assist you 24-hours a day.

Note: The State of Alaska's Core Services contract includes those telephone services in Anchorage, Fairbanks, Juneau and Wasilla with 269, 334, 374, 375, 451, 458, 465, 474 and 761 prefixes.

## Calling Card Averaging Examples

Calling cards per minute rates are based upon the length of call, and the location of origination and termination. The following examples are intended to provide a guideline in estimating calling card costs.

*In-state call placed from Soldotna to Fairbanks lasting approximately 15 minutes using a SOA calling card.*

Per minute fee	0.10
Total estimated cost of the call	1.50

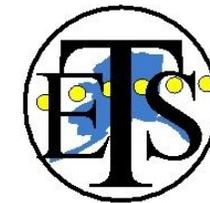
*Out-of-state call placed from Seattle to Anchorage lasting approximately 30 minutes using a SOA calling card.*

Per minute fee	0.04
Total estimated cost of the call	1.20

A \$0.30 surcharge applies only on international calls. Calling card calls originating from Payphones are billed a \$0.50 POC (Payphone Origination Charge).



and



**Enterprise  
Technology  
Services**

**INTRODUCING YOU TO  
LONG DISTANCE, TOLL  
FREE AND CALLING CARD  
SERVICES AND PRICING  
FOR THE  
STATE OF ALASKA**

SOA Service Center  
Statewide (888) 565-8680  
Anchorage 868-7174  
FAX 866-561-1855, or  
868-9856 in Anchorage

## Requesting Long Distance and Toll-Free Services

To request Long Distance or Toll-Free services please do one of the following:

1. Contact the SOA Service Center to open a service request; or
2. Open a USD request followed up by faxing a TSR form to the SOA Service Center. Be sure to use the current form located on the ETS Web site:

<http://www.state.ak.us/local/akpages/ADMIN/info/Guide/forms.shtml>

## Requesting New or Replacing Existing Calling Cards

To request a new calling card or to replace existing calling cards;

1. Contact the SOA Service Center to open a service request; or
2. Open a USD request followed up by faxing a TSR form to the SOA Service Center. Be sure to use the current form located on the ETS Web site:

<http://www.state.ak.us/local/akpages/ADMIN/info/Guide/forms.shtml>

The SOA Service Center representative will create an order for issuance and you should receive your new card in approximately 7 days.

Note: There is no charge for the issuance of a physical calling card.

## Billing Questions

For billing questions, contact the SOA Service Center to open a service request

## Long Distance Rates

Service Element	Billing Increment	Plan Name	Rate
Out-of-State Direct Dialed	6 second	Enterprise Advantage	0.04
In-State Direct Dialed	6 second	Enterprise Advantage	0.10
Toll Free 800 Services Out-of-State	6 second	Enterprise Advantage	0.04
Toll-Free Services In-State	6 second	Enterprise Advantage	0.10
Calling Card Services Out-of-State	6 second	Enterprise Advantage	
Calling Card Services In-State	6 second	Enterprise Advantage	0.04 0.10

*See the reverse side of this brochure for examples of estimated calling card costs.*

An additional \$0.50 POC (Payphone Origination Charge) surcharge will apply to calling card and Toll Free calls originating from payphones.