



DENTAL PRODUCTS & SERVICES

NON-MANDATORY FOR STATE AGENCIES

AVAILABLE FOR POLITICAL SUBDIVISIONS

MMCAP Infuse leverages the buying power of all 50 states to offer exceptional pricing for participating states and their political subdivision. Alaska is an active member of MMCAP Infuse. To use a contract, the state must sign a Member Participating Addendum (MPA).

The State of Alaska has signed MPA's with the vendors listed below as non-mandatory contracts for the purchase of Dental Products & Services.

Each facility that wishes to use these contracts will need to register with MMCAP Infuse and receive a MMCAP Infuse Member ID number before use can begin.

For information on how to do this, contact:

Jacob Nichols
Contracting Officer
State of Alaska
907-419-7818

JACOB.NICHOLS@ALASKA.GOV

[Henry Schein Dental](#)

135 Duryea Road
Melville, NY 11747

Rob Irwin, Government Director

Phone: (661) 425-4175

Email: rob.irwin@henryschein.com



Contract #: MMS1900159

Contract Expires: December 31, 2022

IRIS MA # 20*151

Ordering Instructions:

Once a facility has received an MMCAP Infuse ID number, the facility (MMCAP Infuse Member) will need to set up an account with the vendor. To place orders, contact the vendor's customer service, 800-851-0400 where a sales representative will be assigned with the sales representative to the area of the ordering MMCAP Infuse Member. The vendor has set up an online ordering portal www.henryschein.com that is unique for each MMCAP Infuse Member to place orders for Products and Services, view product information as well as online training for all Products and Services. The online ordering portal address, password and ID will be issued to the MMCAP Infuse Member upon account set up. The portal allows placing orders and training accessible 24 hours a day, 7 days a week. Call Center hours of operation are from 8am – 6pm ET.

- a. Online ordering: Online order may be placed at www.henryschein.com and instructions will be provided after account setup. Using the unique portal username and password emailed upon account set up, the MMCAP Infuse Member will be directed on how to place orders.
- b. By Phone: Customer Service: 800-851-0400
- c. By Email: melissa.nobs@henryschein.com . Include Facility Name, Billing and Shipping addresses, quantity and products and services being ordered. When an order is placed, an order confirmation is sent via email to the shipping contacts email address.

Delivery:

For products that are stocking items, they will ship within 24 hours if received before 5 pm ET. All other products will ship within 5 business days. All product deliveries are F.O.B. destination. Vendor uses UPS for all shipments. If a facility requires expedited shipping, additional expedited shipping charges will apply.

Backorders:

In the event products are on backorder, or an ordered service will be delayed, the vendor will alert the MMCAP Infuse Member of the product backorder status and service fulfillment delay and provide an estimated product ship date or service order fulfillment date. In the event product is backordered, the vendor will suggest optional product to the MMCAP Infuse Member.

Dental Health Products, Inc. (DHPI)

2614 North Sugar Bush Road
New Franken, WI 54229-0176

LaDeana DeClark

Phone: 800-626-2163 ext. 1428

Email: ladeanad@dhpi.net



Dental Health Products, Inc.

Supplies, Equipment, Solutions

Contract #: MMS1900120

Contract Expires: January 31, 2023

IRIS MA # 20*151

Ordering Instructions:

Once a facility has received an MMCAP Infuse ID number, the facility (MMCAP Infuse Member) will need to set up an account with the vendor. Any MMCAP Infuse Member interested in setting up an account and placing orders should contact Vendor's customer service, 800-626-2163 where the facility will be assigned to the sales representative to the area of the ordering MMCAP Infuse Member. Vendor has set up an online ordering portal at www.dhponline.com for each MMCAP Infuse Member to place orders for Products and Services, view product information. The online ordering portal address, password and ID will be issued to the MMCAP Infuse Member upon account set up. The portal allows placing orders and training accessible 24 hour a day, 7 days a week. Call center hours are Monday to Friday, 8:00 am to 5:00 pm, central time (closed for National Holidays).

- a. Online Ordering: Go to www.dhponline.com and go to 'Supplies' section to order. Login by using the unique portal username and password emailed upon account set up, the MMCAP Infuse Member, will be directed on how to place orders by the Vendor's trainer or representative.
- b. By Phone: Call the Vendor's Customer Service at 800-626-2163.
- c. By Email: The Vendor will issue the email of the representative managing the MMCAP Infuse Member's account. When emailing an order, it should be issued on the MMCAP Infuse Member facilities Purchase Order (PO) form. Include the PO with the email as an attachment. Include Facility Name, Billing and Shipping addresses, item number, brief description, quantity and products and services being ordered. When an order is received, the Vendor will issue a functional sales order acknowledgement (OA) back to the MMCAP Infuse Member via email, confirming receipt. The OA will be emailed to the issuer and the ship to contact email.
- d. Custom/Kit Orders: The Vendor may customize orders for MMCAP Infuse Members by combining any of the Products and Services listed on Attachment A of the Master Agreement. The turnaround time for custom Product configurations is typically 30 days from date of order but could be longer. A minimum unit order may be required depending on the item(s) selected. A purchase order must be received by the Vendor from the MMCAP Infuse

Member prior to commencement of manufacture or assembly of the custom Product.

Delivery:

Orders received by the Vendor by 2:00pm Central Time for Products that are stocking items will ship the same day. Or within 24 hours if received after 2:00 pm Central Time. All Product deliveries are FOB Destination. If a MMCAP Infuse Member is ordering a non-Core Product item (a product that is not included on Attachment A) or is placing a high-volume order for non-Core Product, shipping times may vary. There may be a unit order minimum for non-Core Products depending on the item ordered. Vendor will advise the MMCAP Infuse member of any minimum order requirements and estimated ship date.

Backorders:

In the event Products are on backorder or an ordered Service will be delayed, the Vendor will alert the MMCAP Infuse Member of the Product backorder status and Service fulfillment delay and provide an estimated Product ship date and Service order fulfillment date. In the event the Product is backordered, Vendor will suggest an optional Product to the MMCAP Infuse Member.