

# Victim Services

Alaska Department of Corrections

Victim Service Unit

Toll Free 1-877-741-0741

Abused Women in Crisis

1-907-279-9581 or

Collect 1-907-279-0100

Advocates for Victims of Violence

1-907-835-2980 or

Toll Free 1-800-835-4044

Crisis Line 1-907-835-2999

Aiding Women from Abuse and Rape

Emergencies (AWARE)

1-907-586-6623

Crisis Line 1-800-478-1090

Local 1-907-586-1090

Alaska Native Justice Center

1-907-793-3550

Will accept collect calls

Alaska Network on Domestic

Violence and Sexual Assault

1-907-586-3650

Legal Advocacy Project

Toll Free 1-800-914-7867

Alaska Women's Resource Center

1-907-276-0528

Council on Domestic Violence & Sexual Assault

1-907-465-4356

Fairbanks Center for Nonviolent Living

Toll Free 1-800-478-7273

Victims for Justice

Toll Free 1-888-835-1213

Violent Crimes Compensation Board

Toll Free 1-800-764-3040

Alaska Office of Victims Rights

Toll Free 1-866-274-2620

Local 1-907-272-2620

# VINE Information

Please record the following information  
before calling the VINE hotline:

\_\_\_\_\_  
Offender name

\_\_\_\_\_  
Offender number

\_\_\_\_\_  
Offender date of birth

\_\_\_\_\_  
Your four-digit PIN code

Reminder: Please write down your PIN  
somewhere you will remember. You will  
need to enter the four-digit PIN to stop  
notification calls once VINE notifies you of  
an offender's release.

\*If you need assistance after hours to  
stop victim notification calls, contact the  
Department of Corrections at 907-269-0922.  
If you reach an answering machine, leave a  
message and an officer will return your call  
promptly.

Do not depend solely on the VINE service  
for your protection. If you feel that you  
may be at risk, take precautions as if the  
offender has already been released.

**Appriss**

Provider of the VINE® Service  
VINE® Patented Technology - U.S. Patent Number 5,861,810



For crime victims,  
there is strength  
in numbers.

Especially this one:

**1-800-247-9763**

**www.vinelink.com**



For offender  
information,  
call the Alaska  
VINE® service.

Provided by the

**Alaska Department of Corrections**

In cooperation with your local Law Enforcement Agency



# VINE FACTS

## Alaska VINE Service Q & A



### Victim Information & Notification Everyday

VINE is a free, anonymous, computer-based service that provides victims of crime two important services: information and notification.

#### Information

For offender custody information and location, call 1-800-247-9763 and follow the instructions. VINE will quickly tell you if the offender is still in custody. You can call VINE from any touch-tone phone, any time, to check on an offender's custody status. You can also search for offender custody information at [www.vinelink.com](http://www.vinelink.com).

#### Notification

You can register for an automatic notification call or e-mail when an offender is released, placed on electronic monitoring through the Department of Corrections, placed on furlough, escapes, or dies while in custody. VINE will also notify you 30 days before an offender's scheduled release. To register, simply enter the phone number, including the area code where you want to be reached, and a four-digit PIN for use during notification.

Once you have registered, you will receive an automatic telephone notification call when one of the above events occurs. You can also register to receive notifications by going to [www.vinelink.com](http://www.vinelink.com).

[www.vinelink.com](http://www.vinelink.com)

### How do I participate in the VINE program?

For offender custody information, or to register for notification, call the VINE hotline at 1-800-247-9763 from a touch-tone telephone. You can also visit [www.vinelink.com](http://www.vinelink.com).

### What is a PIN?

After you register your telephone number with VINE, you will be asked to enter a four-digit PIN (Personal Identification Number). The PIN should be a number that is easy to remember. Entering a PIN is the only way to confirm and stop VINE notification calls.

### What if I'm not at home or my phone is busy when VINE calls?

The VINE service will keep trying to reach you. If there is no answer or the line is busy, VINE will continue to call every half hour for 48 hours. VINE will leave a message on an answering machine, but will continue to call every two hours for the 48-hour period. Since VINE calls are placed automatically when an offender's custody status changes, notification calls may come in the middle of the night. However, 30 day notifications of an offender's scheduled release and death notifications will be restricted to between the hours of 7 a.m. and 10 p.m.

### Can I register more than one telephone number with VINE?

Yes. You can register multiple telephone numbers with VINE.

### Can I register an e-mail address with VINE?

Yes. You can register multiple e-mail addresses with VINE. A PIN code is not required for e-mail notification.

### Does VINE guarantee my safety?

The VINE program is designed to provide you with quick and easy access to offender information and to alert you when an offender's custody status changes. Do not depend solely on VINE or any other program for your safety.

### Which offenders are monitored by the VINE service?

VINE monitors all adult offenders housed in Alaska Department of Correction facilities.

**1-800-247-9763** | TOLL-FREE