Welcome to...

State of Alaska IRIS IRIS



Providing Insight for Alaskans.

Introducing



Hans Zigmund

Division Director

Agenda



- Strategic plan
- IRIS upgrade
- CGI demonstration and project overview
- Questions & Answers
 - Live chat
 - Q&A document

DOA Strategic Plan



DOA Strategic Plan has three goals

 Provide Excellent Products and Services
 Promote SOA Efficiency and Cost Savings
 Pursue Innovations and Initiatives

DOA Strategic Plan



- DOA objectives supporting the goals
 - Gain efficiencies for the State through new or improved programs or processes
 - Develop and implement innovations to advance the mission of DOA or other SOA departments and agencies
 - Increase SOA IT proficiency, tools, and capacity

DOA Strategic Plan



- How the IRIS Advanced supports DOA Goals and Objectives
 - Up-to-date technology
 - New User Interface
 - Feature enhancements

Introducing



Steve Fritsche

Data Processing Manager III, DOA

IRIS Upgrade



- What is Agile?
- Project team
- Awareness campaign
- Training plan

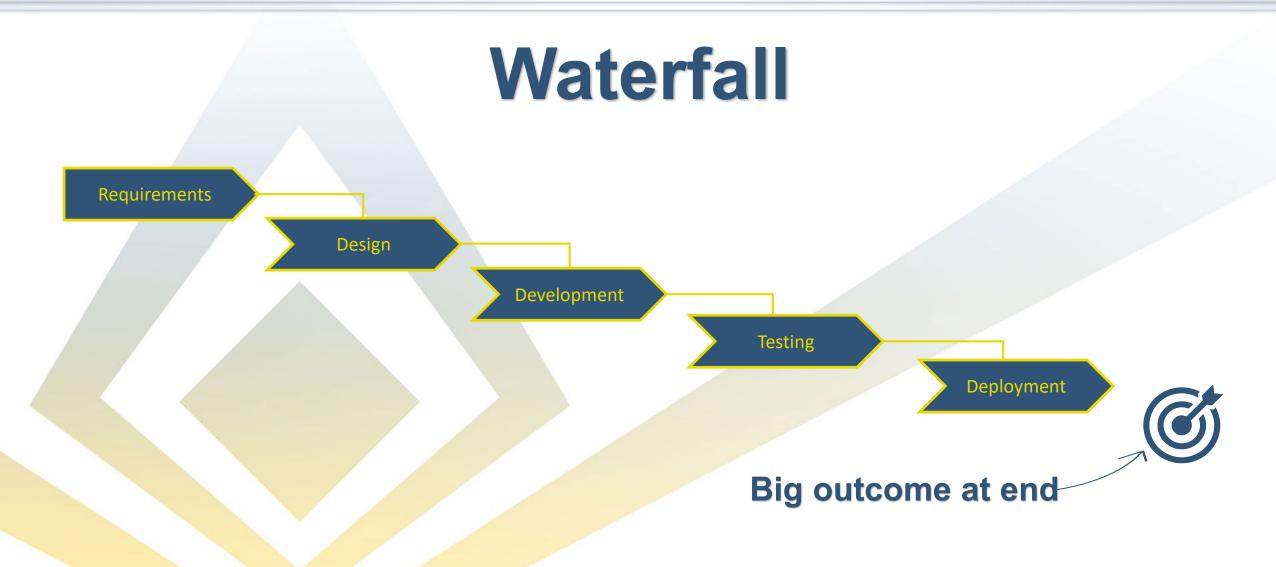


- Agile framework
 - Agile vs waterfall
 - Agile terminology
 - SAFe Agile®

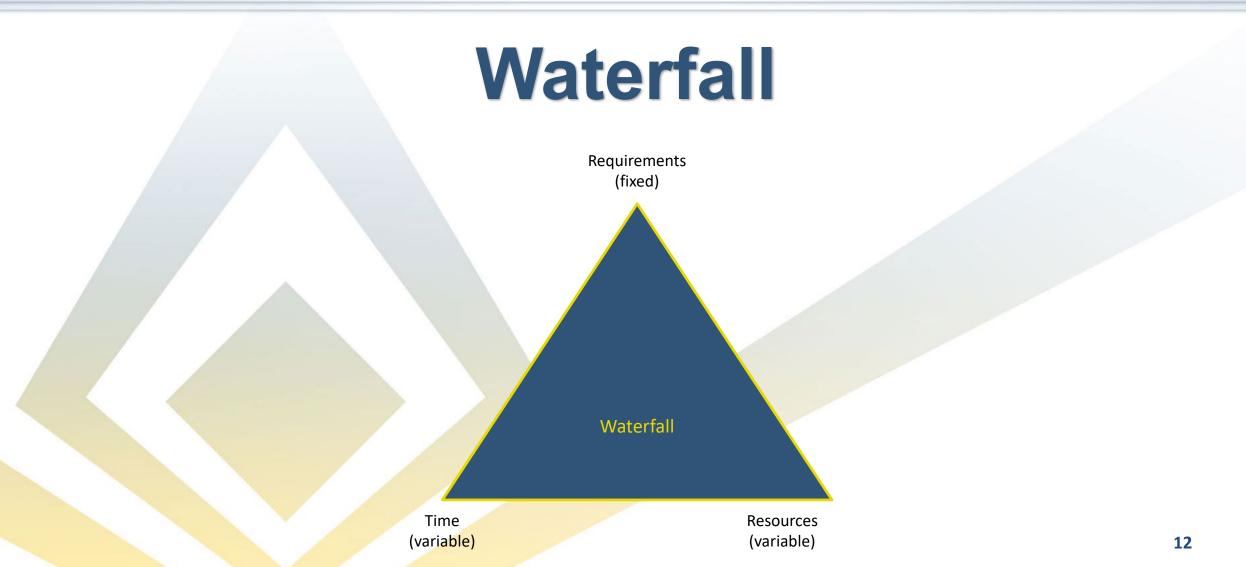


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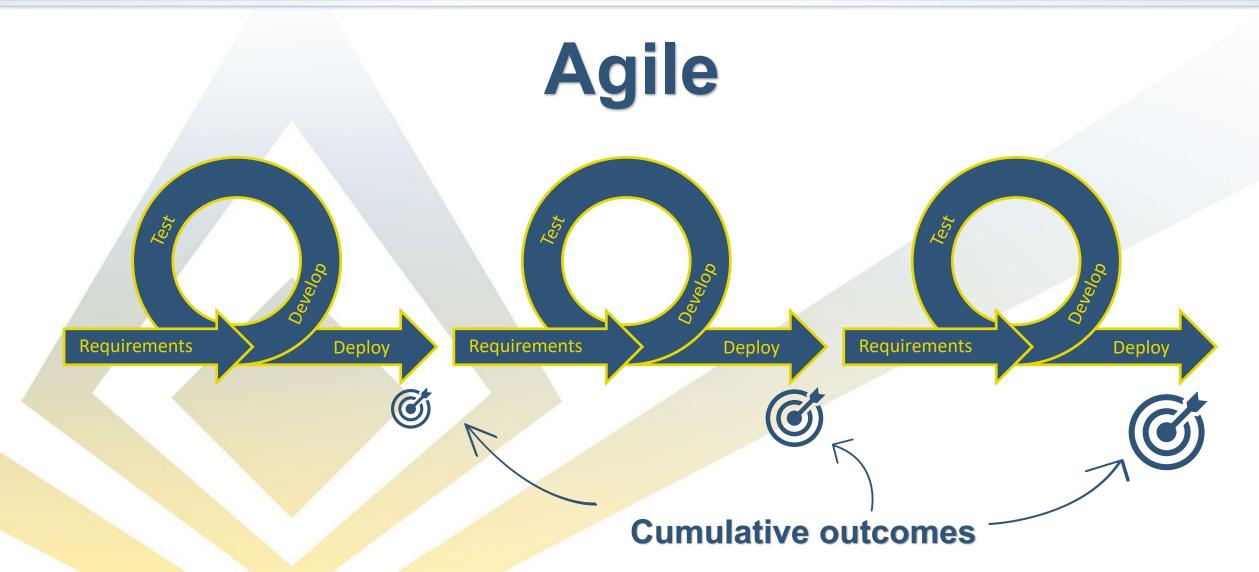






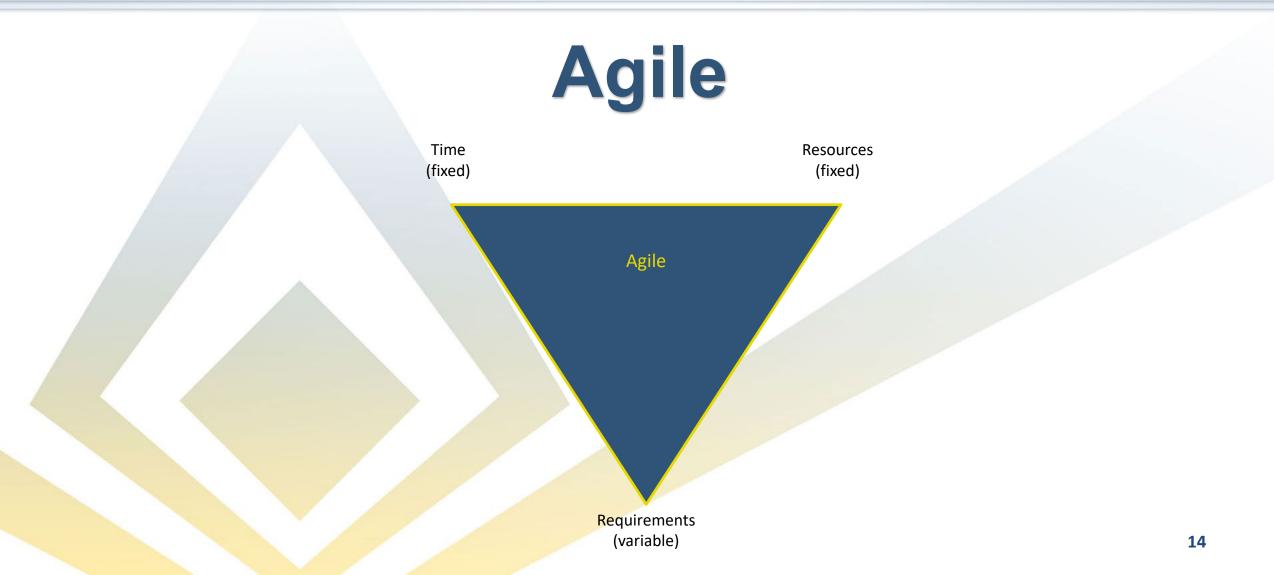
SAFe Agile® Framework





SAFe Agile® Framework

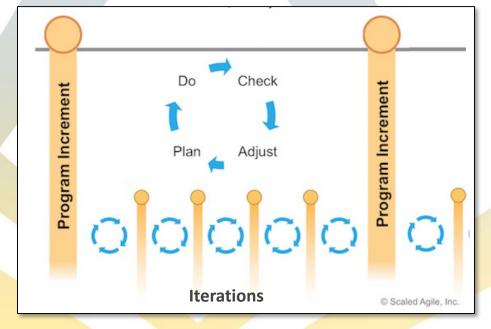




SAFe Agile® Framework



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Agile – a project management approach of developing increments of software in frequent iterations based upon evolving requirements

Agile Release Train – a long-lived team of Agile teams who, along with other stakeholders, incrementally develops, delivers and operates one or more solutions in a value stream.

Program Increment – timeboxed planning interval during which an Agile Release Train plans and delivers incremental value in the form of working, tested systems.

Iteration – fixed time period in which the Agile team develops a deliverable product.

Minimum Viable Product – the smallest system that the customer can use

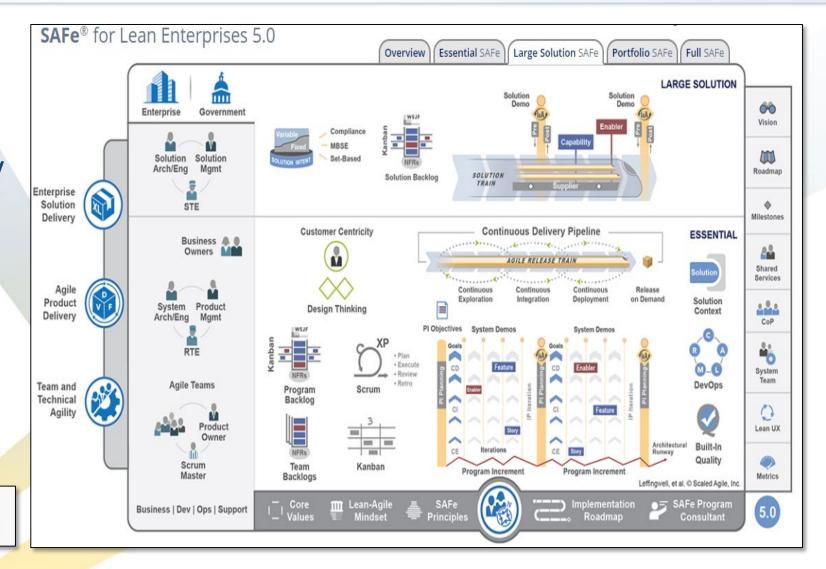
Daily Scrum – a daily stand-up meeting of members of each Agile team



- Agile framework
 - Agile vs waterfall
 - Agile terminology

SAFe SCALED AGILE

– <mark>SAFe Agile®</mark>





- Department of Administration
 - Division of Finance
 - -OIT
 - Others
- Consultants CGI
 - A-Team
 - Back Office



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Hans Zigmund Ciara Meek Krisi Selvig Chris Brown Joy Ribao **Emmanuel Feliciano** Dee Boster Sarita Knull Tara Stephens John Foster Chris Shum Brin Marx **KC Claflin**

Brandi Billings **Steve Fritsche Stephanie Church** Amanda Thomas Laura Edfelt **Phillip Subeldia** Joyce Vick Morgan Carter Monica Burke Jerry Lenker Erik Anderson Ryan Richter



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Russell Kunibe Kelly Swearingin John Thurston Chris Jones Steven Becke Matt Culbreth Jeremiah Bowlus * Plus others Paul Wilkins Jacob Gemmell Kyle Davison Dan Ezell Gail Buenaflor Rick Gotner



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- Holly Cox (DOPLR)
- * Current openings during the development
- * Future openings for system testers



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Michael Muldrow * Neil Corman * Andrea Sun * Zac Strande Kristin Jensen David Bryson Subeyr Sagal Sam Michels * Aladia Gan Janelle Kowalchick * Matt Shaw * David Albert * LuAnn Chaffin * Mindy Finger * Jeff Robinson * Nicole Huntsman Teresa Sorrentino *

* Original IRIS implementation project



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Howard Dryver Surahbi Subramanyam **Charles Johnston** Meesham Maredia Partha Momidi Priti Mehta Nitin Bansal Dewi Davidson Tara Arrington-Franklin Byron Blunk Jim Caskie Tyler LeBeau **Kristin Baca** Peter Kelly **Kirstine Benitez Fabiola Burkhart Kristi Cutts** Keyur Fatania Sam Michel * Many more behind the scenes

Trent Wade James Colbert **Cindy Ingling Xiaoping Pullen Brad Robinson** Glenn Leung **Ron Maxseiner** Rob Monk Arun Anand **Daniel Avetyan** Deric Diaz Gabe Roth **Kelly Eldridge** Phil Van Sickel Eric Thibodeaux Sharath Vaddepalli Trish Lang **Baily Fils Florence Hui**



Agile Scrum teams

	IRIS 4 Upgrade Agile Release												
Business Owner Hans Zigmund Train Team													
		Brandi Billings Ciara Meek											
	Product Ma	ager Steve Fritsche											
	RTE	Mike Muldre	ow *										
	System Arch	nitect Chris Brow	vn										
		Usual Suspects FIN Accounting	Wolf Pack FIN Procure to Pay	Thunder HRM HR Personnel	Lightning HRM Payroll	Lock & Key Security / Workflow	Wally World Tech						
	Product Owner	Stephanie Church	Stephanie Church	Krisi Selvig	Krisi Selvig	Amanda Thomas	Chris Brown						
	Scrum Master	Janelle Kowalchick *	David Bryson *	Kristi Jensen *	Neil Corman *	Zac Strande *	Andrea Sun *						
	Team	Joylynne Ribao	Matt Shaw *	Morgan Carter	Tara Stephens	Holly Cox	Amanda Thomas						
		Laura Edfelt	Manny Feliciano	Neil Corman *	Zac Strande *	Dee Boster	Jerry Lenker						
		Chris Brown	Nicole Huntsman *	Aladia Gan *	LuAnn Chaffin *	KC Claflin	Chris Shum						
		David Albert *	Phillip Subeldia	John Foster	Monica Burke		Sam Michels *						
		Subeyr Sagal *	Dee Boster				Subeyr Sagal *						
-		Joyce Vick					Erik Anderson						
		Sarita Knull					Brin Marx						
2							Ryan Richter						

Introducing



Michael Muldrow

Director – Consulting, CGI

Demo Agenda



- System demonstration
- Project phases and timeline
- Architectural changes
- New and enhanced features and functions

IRIS Advanced – Phase and Timeline





Timeline



2020		2021						
Jul Aug Sep Oct I	Nov Dec Jan	Feb Mar	Apr May Jun	Jul Aug Sep	Oct Nov Dec	Jan Feb	Mar	
PI 1	PI 2	PI 3	PI 4	PI 5	PI 6	PI 7		
Env / Conv								
	ig / Func							
Те	esting							
	Те	esting						
			Func Testing					
				End to End				
	0 d			Parallel Payroll				
	a			UAT1				
	У				UAT2 / Batch /			
					Performance			
						Go-Live /P	ost	
						Impl		

Architecture Changes



- Single consolidated application
 - All users (FIN, HRM and Employees) log into same URL
 - Homepages / Business roles
- User Interface / User Experience navigation enhancements
- Mobile platform
- Shifting to a continuous incremental improvement model, no more large upgrades
- Introducing Process Automation
- Updated software
 - Advantage (IRIS) 3.9 → Advantage 4
 - Database platform: Oracle 10 \rightarrow Oracle 18
 - Operating Systems: Linux 5 \rightarrow 7 / Windows 2012 \rightarrow 2018

New / Enhanced Features & Functions*



- FIN / Procurement
 - -Advantage Debt
 - replacing SymPro
 - Procurement Shopper
 - Vendor Self-Service (VSS)
 - Cash Receipts processing
 - Reimbursement controls

- Human Resource Management
 - Timesheet
 - -Onboarding
 - Employee Self-Service (ESS)
 - Payroll Accounting

• Additional functionality planned to be rolled out after Go-Live on periodic basis

Demonstration







Steve Fritsche

Data Processing Manager III, DOA



- Purpose Basic Change Management
 - To deliver information to the field about the coming changes
 - To allay fears and concerns
 - To bring awareness of how the development project affects the State
 - Ex. Freeze dates, user participation in user acceptance testing, cutover freeze
 - To separate the misconceptions from the truth
 - To build healthy anticipation of the coming enhancements



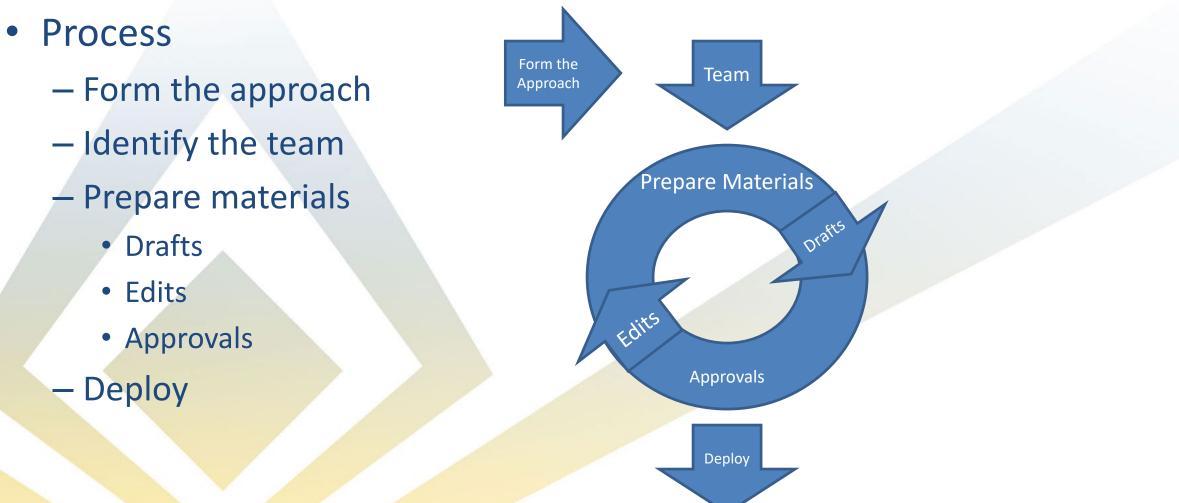
2021

• Timing

- Project timing
 - Development and configuration
 - Program Increment 3 January 2021
 - Program Increment 4 April 2021
 - End-user testing
 - Parallel and UAT (cycle 1) July 2021
 - UAT (cycle 2) September 2021
 - Production Readiness
 - Field training November 2021
 - Production readiness assessment December 2021
 - Production cutover January 2022

2022







- Campaign Key Messages
 - IRIS Advanced is coming
 - "Go Live" in January 2022
 - Value proposition
 - Up-to-date technology
 - Awesome User Interface
 - Feature enhancements
 - Limited changes to business processes
 - Opportunities to improve businesses processes after "Go Live"
 - Continual, iterative improvement cycles
 - Training plans



- Guiding details
 - IRIS Advanced has significant changes in the user experience
 - Navigation
 - Searching
 - Favorites
 - History
 - Role-based content
 - Mobile-first design
 - Few changes in workflow and transaction processing
 - Substantial workflows that are otherwise unchanged



- Training program
 - Comprehensive User Interface training
 - Navigation
 - Searching
 - Favorites
 - History
 - Role-based content
 - Mobile-first design
 - Targeted transactional training focusing on the few processes that have changed
 - Targeted workflow training materials and job aid updates



- Training methods
 - Utilizes the new Cornerstone Learning Management System (LMS)
 - Limited live (and recorded) demonstrations
 - Training videos deployed on LMS
 - Job aids available on Division of Finance's IRIS Advanced website



• Timing

- Demonstrations will be presented live within the three months leading up to the Go-live date, and will be recorded for continual availability on the LMS
- Transaction processing and workflow training materials will be available in the month leading up to the Go-live date
 - Learners retain better with shorter time between seeing the material and using it
- Job aids will be available in the two months leading up to the Go-live date



Hans Zigmund

Division Director

In Closing



- Wrapping up
 - Open for questions
 - Send questions to <u>IRIS.project@alaska.gov</u> (up through Nov 18th); a Q&A document will be created and made available.



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