



**State of Alaska**  
**Governor's Denali Peak Performance Award**



**CO-WORKER RECOGNITION NOMINATION  
 INDIVIDUAL**

**Nominee**

<b>Name</b> Jim Alaskan	<b>Title</b> Wildlife Biologist	<b>Supervisor</b> Joe Supervisor
<b>Department</b> Fish and Game	<b>Division</b> Wildlife Conservation	<b>Location</b> Anchorage

**Nominator**

<b>Name</b> Jill Supervisor	<b>Title</b> Wildlife Biologist	<b>Phone Number</b> 907-269-1000
<b>Department</b> Fish and Game	<b>Division</b> Wildlife Conservation	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	

**Co-worker Recognition Award Information**

**Eligibility** – Individual employees up to, and including, first line supervisors.

**Criteria** – Awarded to an individual who supports his/her co-workers, coaches, mentors or peers, shows dependability or interdivisional support of co-workers, personifies the spirit of the division or the department as a whole and its mission, and serves as a model of excellence for co-workers on a daily basis.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

Jim is a model of excellence to his colleagues as the Western Arctic Herd (WAH) research biologist. "Jim is one of the most well-rounded biologists in the state with over 10,000 flying hours as a pilot, sound qualitative ability, extensive knowledge of wildlife management, and effective communication skills" - co-worker biologist.

Jim's career has been defined by his ability to consistently collect and deliver essential wildlife management information to a wide variety of stakeholders. Jim consistently completes complex field projects, the largest being the WAH photocensus. Photocensuses require extensive logistics and crucial decision about safety and effective data collection, especially when conducted from a remote abandoned airstrip on the North Slope. While most



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**CO-WORKER RECOGNITION NOMINATION  
INDIVIDUAL**

**Nominee**

<b>Name</b> Jim Alaskan	<b>Title</b> Wildlife Biologist	<b>Supervisor</b> Joe Supervisor
<b>Department</b> Fish and Game	<b>Division</b> Wildlife Conservation	<b>Location</b> Anchorage

caribou biologists occasionally complete a photocensus for a smaller herd, Jim has successfully counted the Western Arctic Herd every time he has attempted it. Jim has an equally impressive record for other projects, including the Orion Portage caribou collaring project, muskoxen censuses, and annual moose population estimates.

ADF&G has benefited greatly from Jim's service as a pilot, as he is arguably the Department's most experienced survey pilot. The fact that he has been able to successfully complete countless surveys in northern Alaska while maintaining a perfect safety record indicates his excellence as a pilot and biologist.

To perhaps an unparalleled degree, Jim involves members of local fish and game advisory committees in the department's management programs. He brings an understanding of issues unique to rural Alaska, and an ability to identify solutions to management problems. Public involvement extends beyond meetings to hands-on field work, exemplified by the high school students he mentors each fall during the caribou collaring project at Orion Portage. Jim was the person who thought of including kids. He doesn't do it for funding purposes or to make the project look good; he does it because it is essential that they be invested in the management of their resources.

Jim is admired by his co-workers for his approachability. Despite his substantial workload, he consistently makes time for mentorship and to give feedback. "I knew working with Jim would be a fantastic opportunity to be mentored by a legendary area biologist. The experiences I've had working with Jim have exceeded my greatest expectations" - fellow co-worker. "Jim has spent countless hours mentoring me over the past decade. He is a constant biological sounding board for me and an invaluable resource. There is nothing like flying with Jim" - another co-worker.

When weather or other delays cause field work to take longer than anticipated, Jim routinely is the last to quit. He takes time to complete work, which has meant sacrificing countless hours of personal time. His dedication and long tenure have led to enviable historical data sets; he is frequently called upon as a resource locally, statewide and internationally. He is a true field biologist and a source of inspiration to his co-workers.

**Nomination period December 27, 2010 through January 31, 2011.**

Deliver completed nomination forms to the nominee's department representative. For a list of department representatives, go to <http://denaliawards.alaska.gov>



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**CUSTOMER SERVICE EXCELLENCE NOMINATION  
 TEAM**

<b>Team Name</b>
Benefits Team

**List all team members below**

1	<b>Name</b> Joe Employee	<b>Title</b> Supervisor	<b>Supervisor</b> Jane Employee
	<b>Department</b> Administration	<b>Division</b> Retirement & Benefits	<b>Location</b> Juneau
2	<b>Name</b> Al Employee	<b>Title</b> Technician	<b>Supervisor</b> Jane Employee
	<b>Department</b> Administration	<b>Division</b> Retirement & Benefits	<b>Location</b> Juneau
3	<b>Name</b> Jill Employee	<b>Title</b> Technician	<b>Supervisor</b> Bob Johnson
	<b>Department</b> Administration	<b>Division</b> Retirement & Benefits	<b>Location</b> Anchorage
4	<b>Name</b>	<b>Title</b>	<b>Supervisor</b>
	<b>Department</b>	<b>Division</b>	<b>Location</b>
5	<b>Name</b>	<b>Title</b>	<b>Supervisor</b>
	<b>Department</b>	<b>Division</b>	<b>Location</b>

*Check with your department representative if there are additional members. Nominations that include an entire program, division or department are generally not appropriate.*

**Nominator**

<b>Name</b> John Doe	<b>Title</b> Manager	<b>Phone Number</b> 465-1000
<b>Department</b> Administration		<b>Division</b> Retirement & Benefits

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	



**State of Alaska**  
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**CUSTOMER SERVICE EXCELLENCE NOMINATION  
TEAM**

<b>Team Name</b>
Benefits Team

**Customer Service Excellence Team Award Information**

**Eligibility** – A team of two or more employees.

**Criteria** – Awarded to a team of individuals, who enhance the image of State of Alaska employees through prompt, courteous service that is above and beyond the norm. The hallmark of this award is excellent customer service provided to customers or clients at a consistently high level.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

The Benefits Section is responsible for providing assistance to employees of the State and other employers as well as retirees from participating public employers. This consists of approximately 90,000 members and dependents of all ages and from all walks of life. The benefits are the most personal type - health, death, and disability. While many members just need assistance in navigating their choices or using their benefits, frequently they are in stressful personal situation – they may have a serious medical condition, be disabled, need nursing home care, or have had death in their family. They may also be experiencing the joyful stress that comes in life changing events – getting married, having a baby or retiring.

In 2010, the AlaskaCare health plans changed third party administrator (TPA) which meant transitioning the health plan members to the new claims payer, mail order pharmacy, employee assistance plan, and wellness program. A change of this magnitude increased not only the call and email volume but also the urgency of the member's need. During 2010, the Benefits Team fielded 21,000 phone calls. Many of that call were concentrated into the months of May, June, and July.

The heightened calls and emails were repetitive in the type of information of action needed and the callers were often upset or hostile. Through it all, each team members was unfailingly polite and provided the service each caller needed whether it was swift resolution of an issue or simply an empathetic ear. They identified service issues and worked with the new TPA customer service staff to quickly provide resolution and brought issues to management's attention when appropriate. The team was made aware of the importance of creating a good working partnership and they took it to the heart, being supportive of the new TPA staff who were struggling to learn the benefits in compressed timeframe, never placing blame but rather working towards solutions and making certain that in the end, it was the member who was the member.

During this incredibly busy time, the Benefits Manager position was vacant and we were short staffed. The team worked untold overtime to perform those critical duties as well their own. The team was caring and thoughtful throughout. They worked together to solve issues, train new team members and share solutions. They suggested ways to assist such as having daily mini-staff meetings to share issues and solutions. They celebrated small triumphs such as getting to implementation day and hitting the 90-day mark. And they made certain the coffee pot was always full.

In addition to this momentous task, the team handled its normal workload of operating and open enrollment for



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**CUSTOMER SERVICE EXCELLENCE NOMINATION  
TEAM**

**Team Name**

Benefits Team

20,000 members, reporting eligibility, assisting with disability and health claims, and all the other enrollment and eligibility task for which the section is responsible. They demonstrated many excellent character traits including availability, compassion, dependability, flexibility and endurance to name a few. They made us proud each and every day as they truly put the caring in AlaskaCare.

**Approved additional team members list here (include member name, title, department/division, location, supervisor)**

**Nomination period December 27, 2010 through January 31, 2011.**

Deliver completed nomination forms to the nominee's department representative. For a list of department representatives, go to <http://denaliawards.alaska.gov>



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**CRISIS RESPONDERS NOMINATION  
TEAM**

Team Name	
Captain and Crew of M/V Taku	

**List all team members below**

<b>1</b>	<b>Name</b> Joe Employee	<b>Title</b> Captain	<b>Supervisor</b> Jack Supervisor
	<b>Department</b> DOTPF	<b>Division</b> Marine Highways	<b>Location</b> Juneau
<b>2</b>	<b>Name</b> Jane Employee	<b>Title</b> Third Mate	<b>Supervisor</b> Jack Supervisor
	<b>Department</b> DOTPF	<b>Division</b> Marine Highways	<b>Location</b> Juneau
<b>3</b>	<b>Name</b> Jill Employee	<b>Title</b> Chief Engineer	<b>Supervisor</b> Jack Supervisor
	<b>Department</b> DOTPF	<b>Division</b> Marine Highways	<b>Location</b> Juneau
<b>4</b>	<b>Name</b> Bob Employee	<b>Title</b> Purser	<b>Supervisor</b> Jack Supervisor
	<b>Department</b> DOTPF	<b>Division</b> Marine Highways	<b>Location</b> Juneau
<b>5</b>	<b>Name</b> Mary Employee	<b>Title</b> Oiler	<b>Supervisor</b> Jack Supervisor
	<b>Department</b> DOTPF	<b>Division</b> Marine Highways	<b>Location</b> Juneau

*Check with your department representative if there are additional members. Nominations that include an entire program, division or department are generally not appropriate.*

**Nominator**

<b>Name</b> John Doe	<b>Title</b> Assistant Port Captain	<b>Phone Number</b> 465-1000
<b>Department</b> DOTPF	<b>Division</b> Marine Highways	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

Division Director's or Designee's Signature	Date
Comments	

**Department Approval**

Department Commissioner's Signature	Date
Comments	



State of Alaska  
Governor's Denali Peak Performance Award



CRISIS RESPONDERS NOMINATION  
TEAM

Team Name
Captain and Crew of M/V Taku

**Crisis Responders Team Award Information**

**Eligibility** – A team of two or more employees.

**Criteria** – Awarded to a team of individuals who, by responding in a crisis, demonstrate exceptional commitment and competence resulting in the protection of public safety, health or the environment.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**  
Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

I am nominating the captain and crew of the M/V Taku for their actions in rescuing 2 crew members off the Fishing Vessel Pride on the night of October 13, 2010.

The M/V Taku was headed south-bound on Chatham Straits, en route to Hoonah from Juneau, when the mate on watch heard the Mayday call to the Coast Guard. She alerted the captain while the third mate took over radio communications with the Coast Guard. There were no more transmissions from the fishing boat; its radio had gone dead. The Alaska Pride was on fire located in the vicinity of Funter Bay, so the captain changed course and increased speed to intercept and offer aid to the crew of the burning vessel. The captain instructed the chief mate to get a team together and ready the life boat for deployment; the weather conditions were determined to be too extreme to launch the fast rescue boat or the rescue raft. The wind was blowing steady at 30 to 35 knots and gusting even higher as the crew of the M/V Taku made preparations and approached the disabled vessel - which was now fully engulfed in flames.

As they got closer to the scene, the bridge watch was able to make out a deployed life raft in the distance tethered to the burning vessel. The master and crew scanned the surrounding area around the life raft and blazing boat and could not see any people in the water. The decision was made to approach the raft and check for survivors using the life boat as a means of rescue which the crew had been readying as ordered to do. As they approached the Alaska Pride they were in danger of the burning vessel blowing up, which still had an estimated 200 gallon of fuel on board. As the captain carefully maneuvered the M/V Taku up to the raft in a 12 foot beam sea, the diligence and speed of the crew made it possible to lower the life boat to the water and recover 2 fishermen out of the raft. The proficiency of the crew and the captain's skill as a ship handler made this all possible while in close proximity of the burning vessel.

When the crew received the fishermen in the life boat, they asked them if there was anyone else to look for and thankfully the 2 fishermen were the only crew on board. the life boat was then raised with the rescued mariners who were later treated for hypothermia. It is notable to mention that the efficiency of the crew under these harrowing conditions was exemplary; they lowered the boat, rescued the occupants of the life raft, and raised the boat all within 4 minutes. For their actions on the night of October 13, the crew of the Taku has been recognized with an award for bravery by the Coast Guard.



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CRISIS RESPONDERS NOMINATION  
TEAM

**Team Name**

Captain and Crew of M/V Taku

For the crew's courage in rescuing the 2 fishermen near the burning vessel and for showing heroism under extreme circumstances, I recommend them for this award.

**Approved additional team members list here (include member name, title, department/division, location, supervisor)**

**Nomination period December 27, 2010 through January 31, 2011.**

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**LEADERSHIP NOMINATION**  
**INDIVIDUAL**

**Nominee**

<b>Name</b> Jon Employee	<b>Title</b> Manager	<b>Supervisor</b> Jane Doe
<b>Department</b> Fish and Game	<b>Division</b> Wildlife Conservation	<b>Location</b> Juneau

**Nominator**

<b>Name</b> Joe Employee	<b>Title</b> Supervisor	<b>Phone Number</b> 465-1000
<b>Department</b> Fish and Game	<b>Division</b> Commissioner's Office	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	

**Leadership Award Information**

**Eligibility** – Employees up to, but not including, Commissioners, Deputy Commissioners, Assistant Commissioners, Chief of Staff, Deputy Chief of Staff or the Director of the Office of Management and Budget.

**Criteria** – Exhibits exceptional leadership evidenced by a high degree of integrity and competence in pursuit of department or division missions and measures.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

During his tenure as DWS Regional Supervisor, Jon has brought staff together as a cohesive and effective group. Jon articulates as a clear vision of the department and our region's role statewide and locally. As regional supervisor, Jon has quickly earned the trust and respect of all Region I staff. His leadership style fosters enthusiasm and has a positive effect on staff morale and productivity.

Upon observing the natural attrition of the division staff and the minimal applicant pool for the Regional Supervisor position, Jon stepped in and offered to lead. Lead, not simply manage, is the operative word for Jon's performance. Jon became the Division of Wildlife Conservation, Southeast, Alaska Regional Supervisor in June of 2010. He



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**LEADERSHIP NOMINATION**  
**INDIVIDUAL**

**Nominee**

<b>Name</b> Jon Employee	<b>Title</b> Manager	<b>Supervisor</b> Jane Doe
<b>Department</b> Fish and Game	<b>Division</b> Wildlife Conservation	<b>Location</b> Juneau

brought with him a wealth of experience, dedication, character, and competency. Jon clearly did not apply for the position in pursuit of money or prestige. He took the position because he is genuinely passionate about the region, its staff and the Division's mission.

Jon is no stranger to the department, working on a diverse range of projects and regional issues for nearly 30 years. He brings to his position a vast amount of institutional knowledge and experience that helps guide his actions as Regional Supervisor. Having served under numerous previous regional supervisors, Jon still knows what it is like to work as front-line staff. Jon is highly respected by DWC management, research, and administrative staff throughout the region. He recognizes that he does not have energy answer to every question, and therefore is quite willing to draw upon the expertise and opinions of administrative, management and research staff. And yet, when dealing with the other agencies and department staff he is not at all reluctant to ask the tough questions. Jon is also fair and capable at budget and has a talent for allocating resources effectively and efficiently.

Jon is approachable, cordial, and interested in interacting with staff; Jon's personality puts employees at ease. By way of his calm and supportive demeanor, Jon inspires and motivates those he supervises. Jon's ascension through the ranks has made him cognizant of staff's accomplishments and frustrations. Jon leads by example and his calm competent demeanor sets the tone for the entire team. He is humble, patient, polite, compassionate and courteous to staff at all levels. He believes in staff's abilities and talents, and strives only to motivate and guide.

Prior to becoming Regional Supervisor, Jon provided oversight for large scale marten and brown bear research projects, efforts for which he is equally deserving of praise. Jon has always served as a mentor for fledgling research, management and university staff. He has patiently guided and encouraged numerous individuals to acquire the knowledge and personal and professional character needed to achieve the division's goal.

We are honored to have Jon leading our team and feel that he should be recognized for his outstanding leadership qualities and his contributions to the department. Region I staff are pleased to nominate Jon for the Governor's Denali Peak Performance Award.

**Nomination period December 27, 2010 through January 31, 2011.**

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**State of Alaska**  
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**EXCEPTIONAL PERFORMANCE NOMINATION**  
**INDIVIDUAL**

**Nominee**

<b>Name</b> Jane Employee	<b>Title</b> Clinician	<b>Supervisor</b> Joe Employee
<b>Department</b> Corrections	<b>Division</b> Administration	<b>Location</b> Anchorage

**Nominator**

<b>Name</b> Bob Supervisor	<b>Title</b> Supervisor	<b>Phone Number</b> 269-1000
<b>Department</b> Corrections	<b>Division</b> Administration	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	

**Exceptional Performance Award Information**

**Eligibility** – Individual employees.

**Criteria** - Attainment of high priority division, department or state objectives, or achievements of significant improvements in productivity or cost savings, or activities that are highly original or creative, involving effective, innovative or novel approaches to delivering services.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

The Department of Corrections (DOC) Commissioner's office and DOC Behavioral Health would like to recommend Jane for the Denali Peak Performance Award. DOC is the largest provider of mental health in Alaska and Jane has been on the forefront of offender programming in Alaska for the past 22 years.

Over the years, Jane has initiated countless positive and program changes for offenders with severe mental illness. Among her many achievements, she has broadened the responsibility for providing mental health services for offenders from DOC to community providers and several federal and state agencies. Mentally ill offenders are a difficult and often forgotten population. When Jane's work with DOC began, community behavioral health agency



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**EXCEPTIONAL PERFORMANCE NOMINATION**  
**INDIVIDUAL**



**Nominee**

<b>Name</b> Jane Employee	<b>Title</b> Clinician	<b>Supervisor</b> Joe Employee
<b>Department</b> Corrections	<b>Division</b> Administration	<b>Location</b> Anchorage

often refused to work with offenders or had very limited programming. Through her advocacy and partnerships with community and state agencies such as DHHS, DOL, OPA, DOA and the Alaska Court System, state-wide services for offenders with severe mental illness have significantly increased and now many agencies even have programs specific to this population.

Jane has been nationally recognized for her development of the Alaska DOC/Social Security Administration (SSA) Per-Release Services which allows for pre-release submission of SSA applications and expedited review of benefits. This program has enjoyed an astounding 100% approval rate in its first years. Jane has also been to effect change and secure funding for this high risk population through collaborative efforts with the Alaska Mental Health Trust Authority (AMHTA) and participation on several related mental health boards. Through Jane's advocacy, the AMHTA has provided millions of dollars in funding for DOC Mental Health projects.

Through agency collaboration and support by the AMHTA, Jane has utilized nationally recognized best practice models in the development of five DOC Mental Health release programs that are combination of jail diversion, jail release and offender supervision programs that have reduced re-incarceration rates, risk of harm and dramatically improved the quality of life for hundreds of mentally ill individuals. Jane has driven these programs since their inception.

Jane is a tireless advocate for mentally ill offenders. Through her efforts, hundreds of offenders suffering from severely debilitating mental illness have found safe, sober housing; received funding and benefits to ensure continuation of treatment, housing and medications; and have been connected to programs designed to keep them out of jail and living safely in the community. Jane has never been referred an offender for whom she could not find new resource. She has never said, "this one can't be helped" or "there is nowhere for him to go." Rather, she builds new relationships, advocates for new programs or finds ways for existing ones to serve this challenging population.

It is with great honor that the Department of Corrections nominates Jane for the Denali Peak Performance Award in the category of Exceptional Performance. The work she has done for this Department and this State for over 20 years has been truly exceptional.

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**CUSTOMER SERVICE EXCELLENCE NOMINATION  
INDIVIDUAL**

**Nominee**

<b>Name</b> Joe Employee	<b>Title</b> Technician	<b>Supervisor</b> Jane Supervisor
<b>Department</b> Fish and Game	<b>Division</b> Habitat	<b>Location</b> Anchorage

**Nominator**

<b>Name</b> Bob Johnson	<b>Title</b> Supervisor	<b>Phone Number</b> 269-1000
<b>Department</b> Fish and Game	<b>Division</b> Habitat	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	

**Customer Service Excellence Award Information**

**Eligibility** – Individual employees.

**Criteria** - Awarded to an individual who enhance the image of State of Alaska employees through prompt, courteous service that is above and beyond the norm. The hallmark of this award is excellent customer service provided to customers or clients at a consistently high level.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

Outdoor Editor Tim Jackson did a spotlight on Joe Employee for the Fairbanks Daily News Miner this fall. He captured the essence of customer service excellence when he wrote the following: A clean-cut, aw-shucks kind of guy, Joe isn't one to toot his own horn but his boss, Bob Johnson, who held the chief ranger's job for several years before moving up to superintendent, will tell you that hiring Joe is one of the best managerial decisions he's made.

"He's been such a great fit and brings so many great skills to that position," Johnson said. Joe's people skills are perhaps his most valuable assets, he said. "A park ranger's job is a really challenging one," Johnson said. "You've got to be friendly, happy, approachable guy but at the drop of a hat you have to switch gears and put on a law



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**CUSTOMER SERVICE EXCELLENCE NOMINATION**  
**INDIVIDUAL**

**Nominee**

<b>Name</b> Joe Employee	<b>Title</b> Technician	<b>Supervisor</b> Jane Supervisor
<b>Department</b> Fish and Game	<b>Division</b> Habitat	<b>Location</b> Anchorage

enforcement face. He knows that really well. “Most importantly, he doesn’t do it in a heavy-handed, intimidating way”, Johnson said. “He’s not out there writing a lot of tickets”, the superintendent said. “He’s getting voluntary compliance from folks wanting to do it.”

His prior supervisor, chief of the Fairbanks International Airport Police and Fire Department, said the same thing. Joe is such a nice, easy-going guy “that he could give you a ticket and you thank him for it” the supervisor said. “He’s probably everything you’d want in a public safety officer,”

At state parks, Joe is one of the division’s five defensive tactics instructors, as well as field training officer for new recruits.

Joe is easy to work with and doesn’t shy away from getting his hands dirty, Johnson said. Recently, the two of them were out clearing a trail in the Chena River State Recreation Area and Joe couldn’t have been happier. “We’re out there bucking up wood and clearing trail, sweating away, and he comes by me with a chain saw in one hand and he high-fives me with the other hand like this is the greatest job on earth,” Johnson said.

It’s that kind of attitude and work ethic that earned Joe one of three Alaska slots in a state parks leadership school in West Virginia later this month, Johnson said. The school is two-year program in which participants take classes online and apply what they’ve learned during a weeklong course. Joe was one of three people selected within the Division of Outdoor Parks and Recreation.

“I’m thrilled about it,” Joe said. “I’m glad things worked out the way they did,” Joe said, “I tell my wife all the time that life’s a journey and I’ve kind of been all over the map but I like that.”

Joe has all the qualities that exemplify customer service excellence. He is approachable, professional, sincere, courteous, respectful, and has can do positive attitude. He’s a good at making those around him feel good even when their getting a ticket and that my friend is customer service excellence.

**Nomination period December 27, 2010 through January 31, 2011.**

Deliver completed nomination forms to the nominee’s department representative. For a list of department representatives, go to <http://denaliawards.alaska.gov>



**State of Alaska**  
**Governor's Denali Peak Performance Award**



**CRISIS RESPONDERS NOMINATION**  
**INDIVIDUAL**

**Nominee**

<b>Name</b> Trooper Joe Alaskan	<b>Title</b> Trooper	<b>Supervisor</b> Joe Supervisor
<b>Department</b> Public Safety	<b>Division</b> Alaska State Troopers	<b>Location</b> Ketchikan

**Nominator**

<b>Name</b> Jane Alaskan	<b>Title</b> Supervisor	<b>Phone Number</b> 907-225-1000
<b>Department</b> Public Safety	<b>Division</b> Alaska State Troopers	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	

**Crisis Responders Award Information**

**Eligibility** – Individual employees.

**Criteria** – Awarded to an individual who, by responding in a crisis, demonstrate exceptional commitment and competence resulting in the protection of public safety, health or the environment

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

This nomination is in recognition of Trooper Joe Alaskan's actions to respond to a call the evening of November 1, 2010. During that evening Trooper Joe was off duty but acting as Officer on Call. A call to 911 was routed to the troopers as a potential domestic dispute. Trooper Joe responded. Upon arriving and assessing the situation, he determined the actual condition was a house fire.

After learning from neighbors that the house likely had two occupants, Trooper Joe kicked down the door. He rapidly retrieved a woman who had collapsed from smoke inhalation and whose breathing had deteriorated to agonal respirations. After assisting in the initiation of resuscitation, he then made seven more trips through the blinding and suffocating smoke searching rooms as long as he could hold his breath, returning to the outside only to



**State of Alaska**  
**Governor's Denali Peak Performance Award**



**CRISIS RESPONDERS NOMINATION**  
**INDIVIDUAL**

**Nominee**

<b>Name</b> Trooper Joe Alaskan	<b>Title</b> Trooper	<b>Supervisor</b> Joe Supervisor
<b>Department</b> Public Safety	<b>Division</b> Alaska State Troopers	<b>Location</b> Ketchikan

catch a breath. Ultimately, he found a 15 month old girl alive and unharmed in a closed off room. He gathered her up with a towel and, with the smoke on inches off the floor, performed a combat crawl to the outside. He then returned into the house with barrels of rain water he found on the grounds of the house and proceeded to extinguish the fire.

The woman whom Trooper Joe recovered required a breathing tube, mechanical ventilation and intensive care unit admission due to severe smoke inhalation. Trooper Joe himself required brief hospitalization for treatment of carbon monoxide and smoke inhalation.

The fire melted walls and appliances and burned through the floor into the basement below. The physicians involved with the case and the consensus of the local hospital Trauma Committee is that without Trooper Joe's rapid action it is quite possible that the mother and child involved would not have survived. For his heroic efforts, I along with the hospital staff, are nominating Trooper Joe for the Denali Awards Crisis Responders award.

**Nomination period December 27, 2010 through January 31, 2011.**

Deliver completed nomination forms to the nominee's department representative. For a list of department representatives, go to <http://denaliawards.alaska.gov>





**State of Alaska**  
**Governor's Denali Peak Performance Award**  
**EXCEPTIONAL PERFORMANCE NOMINATION**  
**TEAM**



<b>Team Name</b>
Special Area Management Team

**List all team members below**

<b>1</b>	<b>Name</b> Team Member 1	<b>Title</b> Technician	<b>Supervisor</b> Joe Supervisor
	<b>Department</b> Fish and Game	<b>Division</b> Habitat	<b>Location</b> Juneau
<b>2</b>	<b>Name</b> Team Member 2	<b>Title</b> Technician	<b>Supervisor</b> Jane Supervisor
	<b>Department</b> Fish and Game	<b>Division</b> Sport Fish	<b>Location</b> Fairbanke
<b>3</b>	<b>Name</b> Team Member 2	<b>Title</b> Technician	<b>Supervisor</b> Jack Supervisor
	<b>Department</b> Fish and Game	<b>Division</b> Wildlife Conservation	<b>Location</b> Kotzebue
<b>4</b>	<b>Name</b>	<b>Title</b>	<b>Supervisor</b>
	<b>Department</b>	<b>Division</b>	<b>Location</b>
<b>5</b>	<b>Name</b>	<b>Title</b>	<b>Supervisor</b>
	<b>Department</b>	<b>Division</b>	<b>Location</b>

*Check with your department representative if there are additional members. Nominations that include an entire program, division or department are generally not appropriate.*

**Nominator**

<b>Name</b> Jane Doe	<b>Title</b> Management Supervisor	<b>Phone Number</b> 907-465-1000
<b>Department</b> Fish and Game	<b>Division</b> Habitat	

As the nominator, are you willing to be recognized?  Yes  No

**Complete "Reason for Nomination" below**

**Division Approval**

<b>Division Director's or Designee's Signature</b>	<b>Date</b>
Comments	

**Department Approval**

<b>Department Commissioner's Signature</b>	<b>Date</b>
Comments	



**State of Alaska**  
**Governor's Denali Peak Performance Award**  
**EXCEPTIONAL PERFORMANCE NOMINATION**  
**TEAM**



<b>Team Name</b>
Special Area Management Team

**Exceptional Performance Team Award Information**

**Eligibility** – A team of two or more employees.

**Criteria** – Attainment of high priority division, department or state objectives, or achievements of significant improvements in productivity or cost savings, or activities that are highly original or creative, involving effective, innovative or novel approaches to delivering services.

To view scoring criteria and nomination examples go to <http://denaliawards.alaska.gov>

**Reason for Nomination**

Be specific. Address the criteria listed above as well as the applicable time period. Please limit nominations to 500 words.

ADFG manages 32 Special Areas (wildlife refuges, sanctuaries and critical habitat areas) which protect 3.2 million acres of state land important for recreational, subsistence and economic opportunities for Alaskans and visitors. In addition to the program's administrative requirements, this dedicated team of managers promotes public use of these areas and protects them from detrimental activities that have plagued these areas for decades. Operating with minimal staff and a shoestring budget (and often no budget), this team has partnered with corporations, businesses, community organizations, and government agencies to acquire the resources to manage and protect these areas. Following are a few of the more notable accomplishments:

Partnering with a local company and the Federal Highway Administration, this team secured \$4 million to upgrade and expand visitor facilities at Potter Marsh in the Anchorage Coastal refuge. This project is a prime example of a win-win partnership involving the department, the state, private companies and the local community. Over 100,000 visitors, including many school groups, take advantage of the improved facilities each year.

The Palmer Hays Flats refuge had a long history of illegal and detrimental uses impacting wildlife and refuge users. This team partnered with local governments, community organizations, neighborhood schools and local businesses to protect the refuge and restore these areas. By securing multiple grants and working with volunteers, this partnership overcame budget constraints to upgrade or create refuge access routes, hiking and ATV trails, interpretive facilities, restrooms and other amenities. Of particular note is the restoration of Reflections Lake, previously a contaminated site from illegal uses. The partnership cleaned the site and is developing a major recreational and educational area in the refuge.

Long-term department programs at McNeil River and Walrus Islands sanctuaries benefited from this team's efforts. Decades of use and exposure to extreme weather significantly deteriorated the facilities at both sites. Lack of funding and competing department priorities precluded repair or replacement of facilities necessary to address safety concerns. By using grants and volunteers, and seeking creative solutions to transportation and other logistical hurdles, the team repaired, expanded or improved the facilities with little financial investment by the state. These facilities included staff and visitor cabins and shelters, campground facilities, hiking trails, and remote internet cameras broadcasting live images of feeding brown bears and resting walrus for educational use. These web-based broadcasts received hundreds of thousands of visits worldwide.



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**EXCEPTIONAL PERFORMANCE NOMINATION**  
**TEAM**



**Team Name**

Special Area Management Team

A recent effort that has received public support and exposure is the cleanup of a 1964 earthquake-era dump in the Anchorage Coastal refuge. By partnering with dozens of community, agency and commercial entities, this team is in the process of removing 50 tons of debris and 300 vehicles a little cost to the state.

This team created several management plans that guide the department's actions in Special Areas and other projects protect these areas by eliminating illegal uses while promoting legitimate uses for hunting, fishing, wildlife viewing, education and other activities. These actions included upgrading access roads and parking areas, marking trails and boundaries, installing interpretive panels and regulatory signs, revising websites, creating informational brochures, and many other activities.

Through the dedication and ingenuity of this team, they have brought the department's efforts to protect and promote these Special Areas for the benefit of the state to a point where local communities, agencies, industry and other partners are sharing this responsibility.

**Approved additional team members list here (include member name, title, department/division, location, supervisor)**

**Nomination period December 27, 2010 through January 31, 2011.**

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