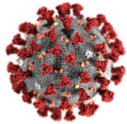


# State of Alaska—Department of Administration’s—Initiatives At-A-Glance



October 2019

- Competitively awarded 1-yr contract for consolidation of IT and Shared Services
- Awarded to Alvarez & Marsal (A&M) after RFP process
- Unrelated to and independent from PPP



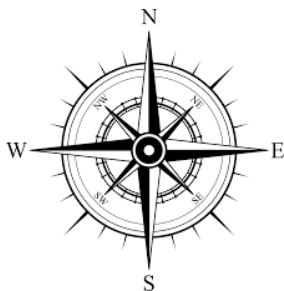
March 2020

- Gov. Dunleavy declares public health emergency due to COVID-19

## Pandemic Preparedness Plan (PPP)

April 2020

- Gov. Dunleavy asks Dept. of Admin. for a PPP to ensure worker safety and health and to maintain maximum continuity of government operations during the COVID pandemic



May 2020

- PPP Phase 1: (Completed 7/31) Core Services Evaluation to assess what SOA is doing and how those tasks, services, and processes can be modified to be performed in a telecommuting environment
- Identified 128 tasks, services, or processes to modify for improved function during the pandemic. Prioritized initiatives for Phases 2 and 3
- Costs: \$714,915 to A&M for evaluation and \$61,330 to Wostmann & Associates for Quality Assurance



August 2020

- PPP Phase 2: (Ongoing to 2/28/21) Pathway project revises SOA personnel management tools and system to support a telework infrastructure. It will accomplish several objectives, including:
  - Establish performance plans tied to outcomes
  - Digitize performance management
  - Deploy remote training, onboarding, and recruitment platforms
  - Train supervisors on managing teleworkers to keep staff teleworking
- Anticipated total costs: \$3,374,681 to Tandem Motion (56 contractors), awarded after competitive RFP process (no bids submitted by AK companies).
- No SOA jobs are being outsourced or reduced as a result of Pathway



August 2020

- PPP Phase 3 (Ongoing) Enabling Technology: Ensure departments have the IT to support a large telework infrastructure. Includes separate projects for a Service Mgmt. System, laptops, network security and capabilities, cloud acceleration, myAlaska Help desk., etc. Total costs not to exceed \$41.4M

PPP

TBD

- Phases 4-6: Digitize 128 tasks and services in departments for full remote work enablement. On hold pending more authorized CRF funds & time.